



**AMERICAN HOSPITAL ASSOCIATION CERTIFICATION CENTER  
CERTIFIED PROFESSIONAL IN HEALTHCARE RISK MANAGEMENT  
CERTIFICATION EXAMINATION RESOURCE LIST**



Certified Professional  
in Healthcare Risk Management

*This resource list has been compiled by the AHA Certification Center (AHA-CC) to reflect a sample of literature that is aligned with the CPHRM certification Examination content outline and may be useful in preparing for the CPHRM Examination. Because the CPHRM Examination is experience-based, the list should not be interpreted as required readings or as constituting the sole source of all CPHRM Examination questions. Each candidate should develop their own exam preparation plan based on their individual experience level, knowledge and needs, as well as preferred learning style.*

For information about ...

- CPHRM certification program, visit contact the AHA-CC at [certification@aha.org](mailto:certification@aha.org) or 312.422.3702.
- Eligibility requirements, CPHRM Examination content outline, CHHR Examination administration process, etc., download the [CPHRM Candidate Handbook and Application](#).
- Exam application status, contact AMP (Applied Measurement Professionals, Inc.) [info@goAMP.com](mailto:info@goAMP.com) or 888.519.9901.
- ASHRM (American Society for Healthcare Risk Management) education or other CPHRM Examination preparation materials, visit [www.ashrm.org](http://www.ashrm.org) , or contact ASHRM at [ashrm@aha.org](mailto:ashrm@aha.org) or 312.422.3980.

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ADA (Americans with Disabilities Act) <http://www.ada.gov/>

Application of EMTALA (CMS-1063-F) <http://www.cms.gov/Regulations-and-Guidance/Legislation/EMTALA/downloads/cms-1063-f.pdf>

ASHRM (American Society for Healthcare Risk Management). <http://www.ashrm.org/>

ASHRM. Risk Financing and Claims Newsletters.

[http://www.ashrm.org/ashrm/news/newsletters/risk\\_financing\\_and\\_claims/index.shtml](http://www.ashrm.org/ashrm/news/newsletters/risk_financing_and_claims/index.shtml)

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Disclosure of Unanticipated Events: The Next Step in Better Communication. (2003) ASHRM Monograph Series. <http://www.ashrm.org/ashrm/education/development/monographs/monograph-disclosure1.pdf>

ECRI (Emergency Care Research Institute). Patient safety resources.

<https://www.ecri.org/PatientSafety/Pages/default.aspx>



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ECRI Institute. Medical Technology for the IT Professional. An Essential Guide for Working in Today's Healthcare Setting. [https://www.ecri.org/Products/Pages/Medical\\_Technology\\_for\\_IT.aspx](https://www.ecri.org/Products/Pages/Medical_Technology_for_IT.aspx)

EMTALA (Emergency Medical Treatment and Labor Act) Regulations. <http://www.emtala.com/>

EMTALA: Application of the EMTALA (CMS-1063-F)  
<http://www.cms.gov/Regulations-and-Guidance/Legislation/EMTALA/Downloads/CMS-1063-F.pdf>

Federal Policy for the Protection of Human Subjects (The Common Rule). HHS (U. S. Department of Health and Human Services) 45cfr46 <http://www.hhs.gov/ohrp/humansubjects/guidance/45cfr46.html>

Fleischhackl R, Losert H, *et al.* (2004). Differing Operational Outcomes with Six Commercially Available Automated External Defibrillators. *Resuscitation*. 62(2): 167-74.  
<http://www.torna.do/s/Differing-operational-outcomes-with-six-commercially-available-automated-external-defibrillators/>

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Griffith, J. R. & White, K. R. (2007). *The Well-Managed Healthcare Organization*. Sixth Edition. Chicago, IL: Health Administration Press.

HC Pro. Briefings on Patient Safety. <http://www.hcpro.com/QPS-242175-234/Briefings-on-Patient-Safety-December-2009.html>

Head, G. L. & Horn, S. (1993) *Essentials of Risk Management*. Malvern, PA: Insurance Institute of America.

Head, G. L., & Elliott, M. W. (1996). *Essentials of Risk Financing*. Third Edition. Malvern, PA: Insurance Institute of America.

HIPAA (The Health Insurance Portability and Accountability Act of 1996). Regulations and Privacy Rule and Regulatory Guidance. <http://www.hhs.gov/ocr/privacy/index.html>

Hoppes, M.; Mitchell, J. L.; Venditti, E. G. & Bunting, Jr., R. F.; ASHRM White Paper Series. Serious Safety Events: Getting to Zero. (2012) [http://www.ashrm.org/ashrm/resources/SSEs/SSE%20White%20Paper\\_10-5-12\\_FINAL.pdf](http://www.ashrm.org/ashrm/resources/SSEs/SSE%20White%20Paper_10-5-12_FINAL.pdf)

IHI (Institute for Healthcare Improvement). Patient Safety Leadership WalkRounds.  
<http://www.ihl.org/knowledge/Pages/Tools/PatientSafetyLeadershipWalkRounds.aspx>

IHI. Delivering Great Care: Engaging Patients and Families as Partners.  
<http://www.ihl.org/knowledge/Pages/ImprovementStories/DeliveringGreatCareEngagingPatientsandFamiliesasPartners.aspx>

IOM (Institute of Medicines of the National Academies). <http://www.iom.edu/About-IOM.aspx>



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OSHA (Occupational Safety and Health Administration). <https://www.osha.gov/>

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Risk Management Pearls for Physicians. ASHRM Pearl Series.  
[http://www.ashrm.org/ashrm/online\\_store/files/Sample\\_PhysPearls2.pdf](http://www.ashrm.org/ashrm/online_store/files/Sample_PhysPearls2.pdf)

Rozovsky, F. A., & Conley, J. L. (2007). Health Care Organizations Risk Management: Forms, Checklists & Guidelines. Second Edition. New York: Aspen Publishers, Inc.

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<http://www.gpo.gov/fdsys/pkg/STATUTE-104/pdf/STATUTE-104-Pg4511.pdf>

Social Security Act (SSA) (42 U. S. C. 1320a-7b) [http://www.ssa.gov/OP\\_Home/ssact/title11/1128B.htm](http://www.ssa.gov/OP_Home/ssact/title11/1128B.htm)



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Strategies and Tips for Maximizing Failure Mode and Effect Analysis in Your Organization. (July 2002) ASHRM Monograph series.

<http://www.ashrm.org/ashrm/education/development/monographs/FMEAwhitepaper.pdf>

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