



Psych Insights®

Data reporting and analysis software solutions custom-tailored for inpatient psychiatric facilities

With nearly 15 years' experience working with more than 250 psychiatric facilities to meet their performance measurement needs, the QI Project® has a strong understanding of the unique goals and challenges of these specialty providers. We know the critical aspects of performance that require your constant attention. We are intimately familiar with the documentation challenges associated with gathering the data to monitor those aspects of care. We understand the type of information you need to present to clinicians and other caregivers in order to enlist their support and participation in performance improvement initiatives. A comprehensive online data collection, reporting and analysis solution, Psych Insights reflects that understanding and provides you with a robust set of tools to support your needs and help you accomplish your goals.

Core Measures Data Collection, Reporting and Analysis

Working with the QI Project, you will be equipped to navigate and master the complexities of The Joint Commission's core measures data reporting requirements. Our subject matter experts have worked with the Hospital-Based Inpatient Psychiatric Services (HBIPS) measures since the earliest days of the pilot test—teaching the measure definitions, training on the software and fielding abstraction questions. In addition, Psych Insights can be coupled with a variety of reporting and analytical tools to enable you to truly put your data to work.

Web-based data collection and data management tools: The Psych Insights base package includes user-friendly data collection software, training and support from dedicated QI Project staff, comparative reports and a comprehensive set of data management tools that puts the power of the data squarely in the hands of the users—enabling them to better understand their performance and more easily identify opportunities for improvement.

Advanced reporting: In addition to the functionality of the base product, Psych Insights Plus includes an advanced reporting module that facilitates both measure- and clinician-level analysis.

Advanced analytics: A highly sophisticated version of the tool, Psych Insights Premium puts "OLAP" technology right into the hands of the user, allowing drill-down into patient-level data. Drag-and-drop functionality allows you easily to add, remove and modify the dimensions of analysis and the results are displayed instantaneously. All of the standard reports in Psych Insights Plus are included with the Premium version.

Monitor More Than Core Measures

Included in all levels of the Psych Insights suite of tools are the QI Project's widely adopted proprietary indicators, which enable quality professionals to monitor meaningful aspects of care beyond core measures—injurious behaviors, readmissions, use of restraint and seclusion, partial hospitalization and more. Each domain of measurement includes overall measures that examine a broad population as well as sub-measures that offer more granularity. Included with the measures is a comprehensive set of tools for comparative analysis, custom reports and statistical process control.

Unparalleled Service and Support

The QI Project understands that bridging the gap between measurement and improvement is wholly dependent on the excellence of the education, support and analytical tools that we provide. Every QI Project client is assigned to a dedicated regional coordinator who serves as the client's primary point of contact on a continual basis—from initial implementation and training, to ongoing content support, to semi-annual users' group meetings, and more. In addition, users receive monthly newsletters, periodic case studies and annual whitepapers and have access to ongoing training opportunities designed to further the benefits they receive through the QI Project.

We're Ready to Serve You

For more information on any of our products and services or to schedule a software demo, please contact the QI Project directly at 410-379-6200 or visit us on the Web at www.qiproject.org.