



**American Hospital
Association**

The State of America's Hospitals—
Taking the Pulse

Results of AHA Survey of Hospital Leaders, March/April 2010

May 24, 2010

Methodology

- **AHA Survey, *Telling the Hospital Story***
 - Survey was sent to all community hospital CEOs in March 2010 via fax and e-mail.
 - Data was collected through April 6, 2010.
 - 572 responses were received.
 - Respondents were broadly representative of universe of community hospitals.

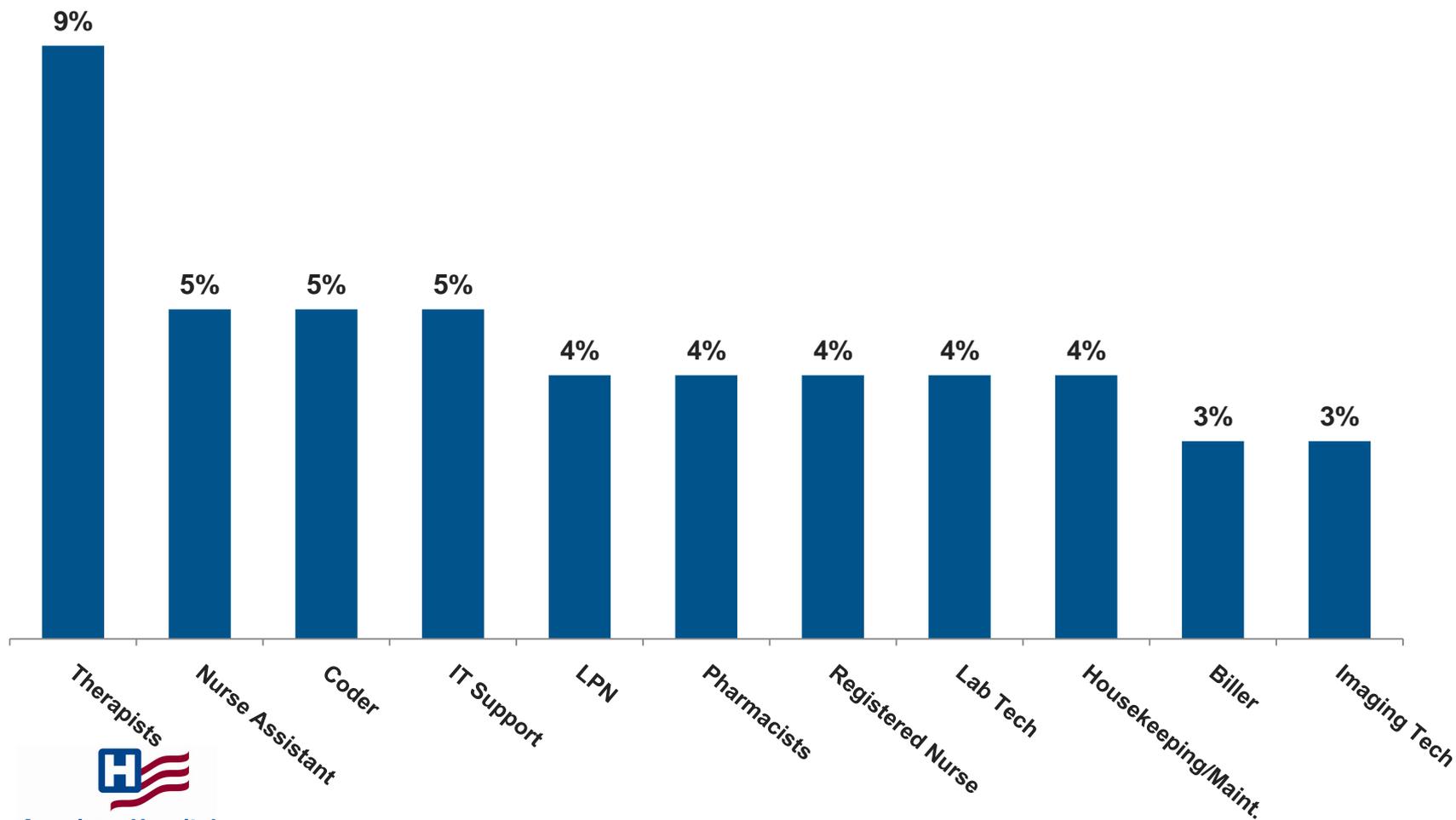


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Workforce

Relative to past survey results, vacancy rates are down, likely due to the recession.

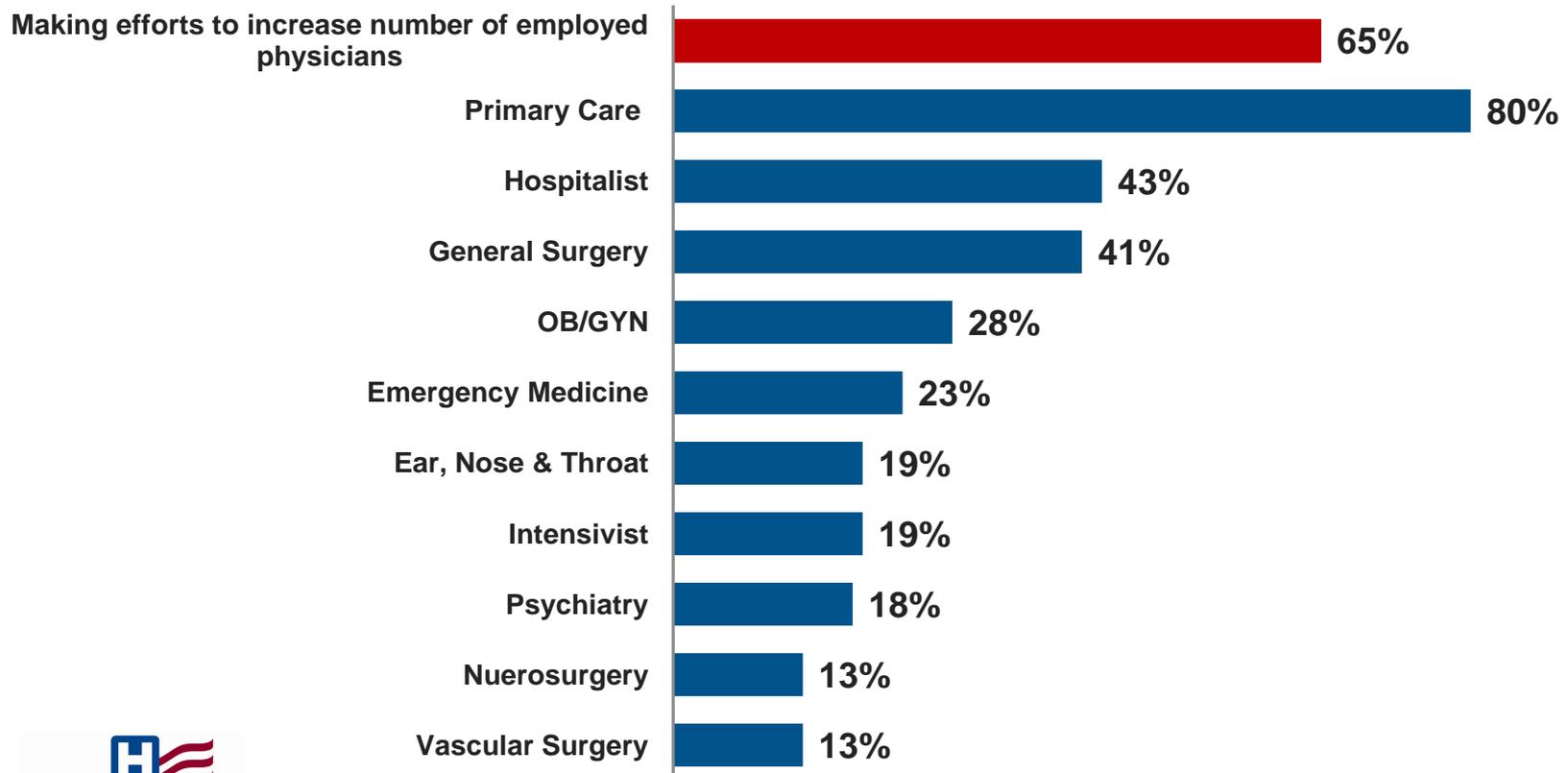
Vacancy Rates for Selected Hospital Personnel, March 2010



Source: AHA Rapid Response Survey, Telling the Hospital Story Survey, March 2010.

A majority of hospitals are making efforts to increase the number of employed physicians.

Percent of Hospitals Making Efforts to Increase the Number of Employed Physicians by Type of Physician, March 2010



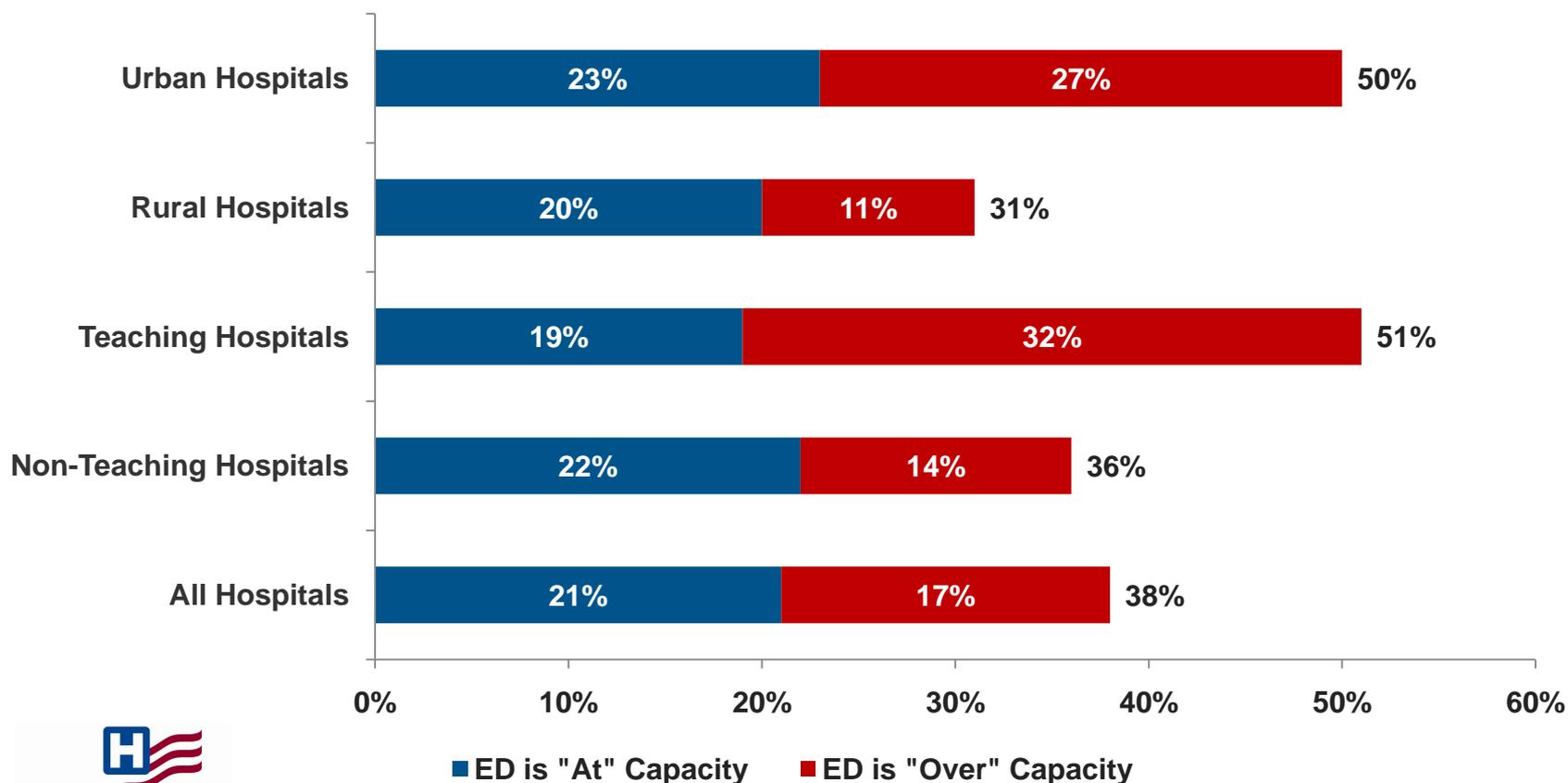


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Hospital Capacity, Emergency Department
Diversion and Specialty Coverage

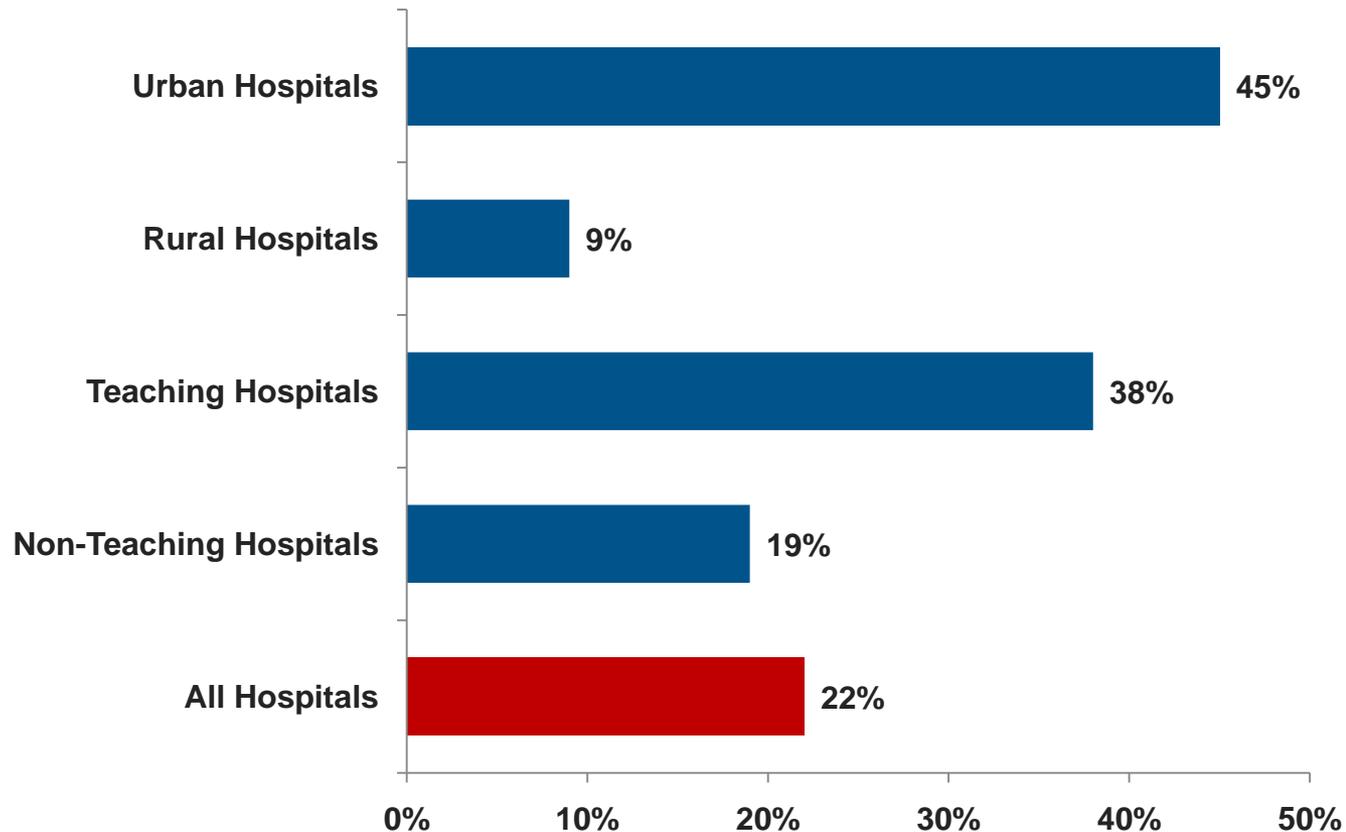
Nearly half of all urban and teaching hospitals are “at” or “over” capacity in their EDs...

Percent of Hospitals Reporting ED Capacity Issues by Type of Hospital, March 2010



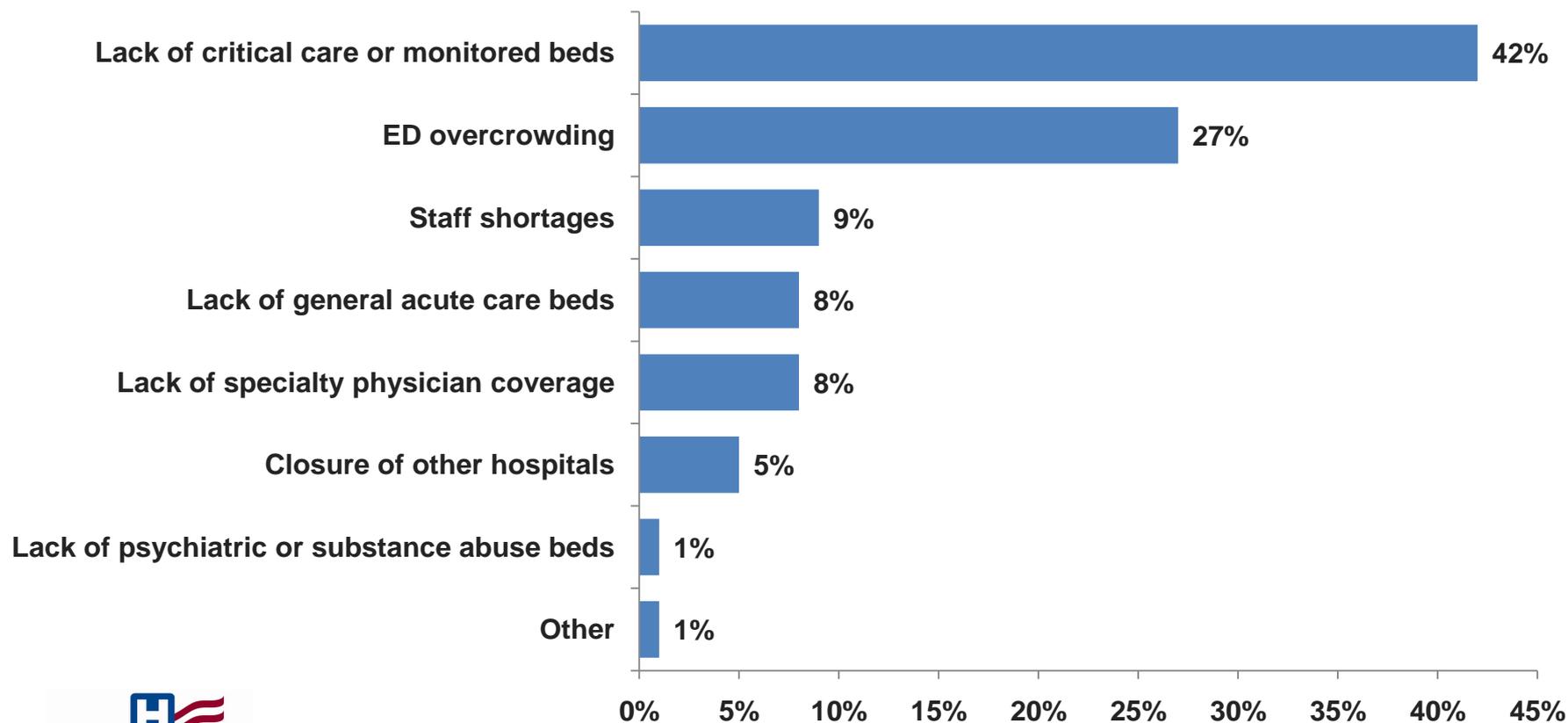
...and almost a quarter of all hospitals experience time on ED diversion...

Percent of Hospitals Reporting Time on Diversion in Last 12 Months, March 2010



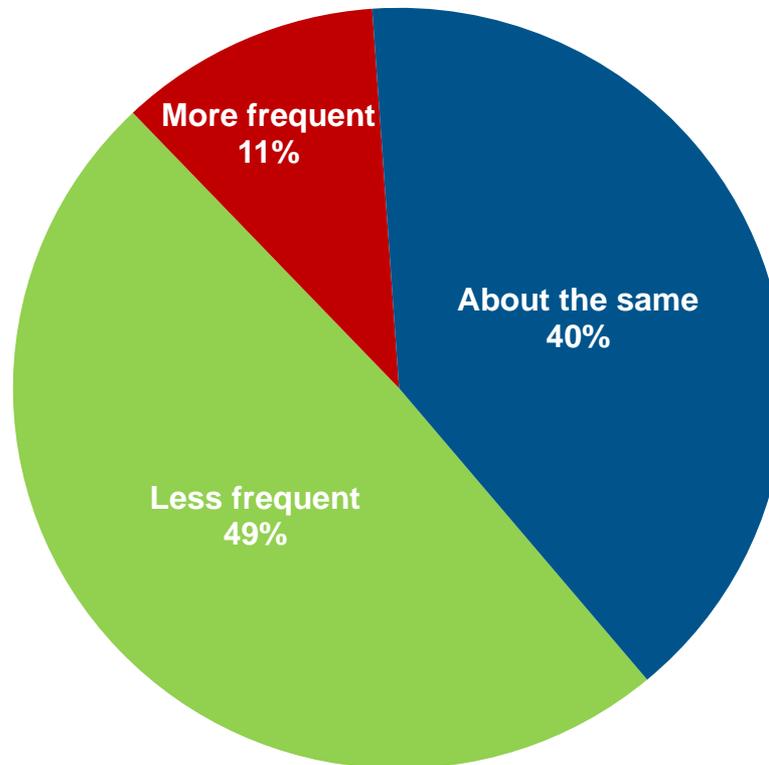
...most often caused by a lack of staffed critical care beds.

Percent of Hospitals Citing Factor as Number One Reason for Emergency Department Diversion, March 2010



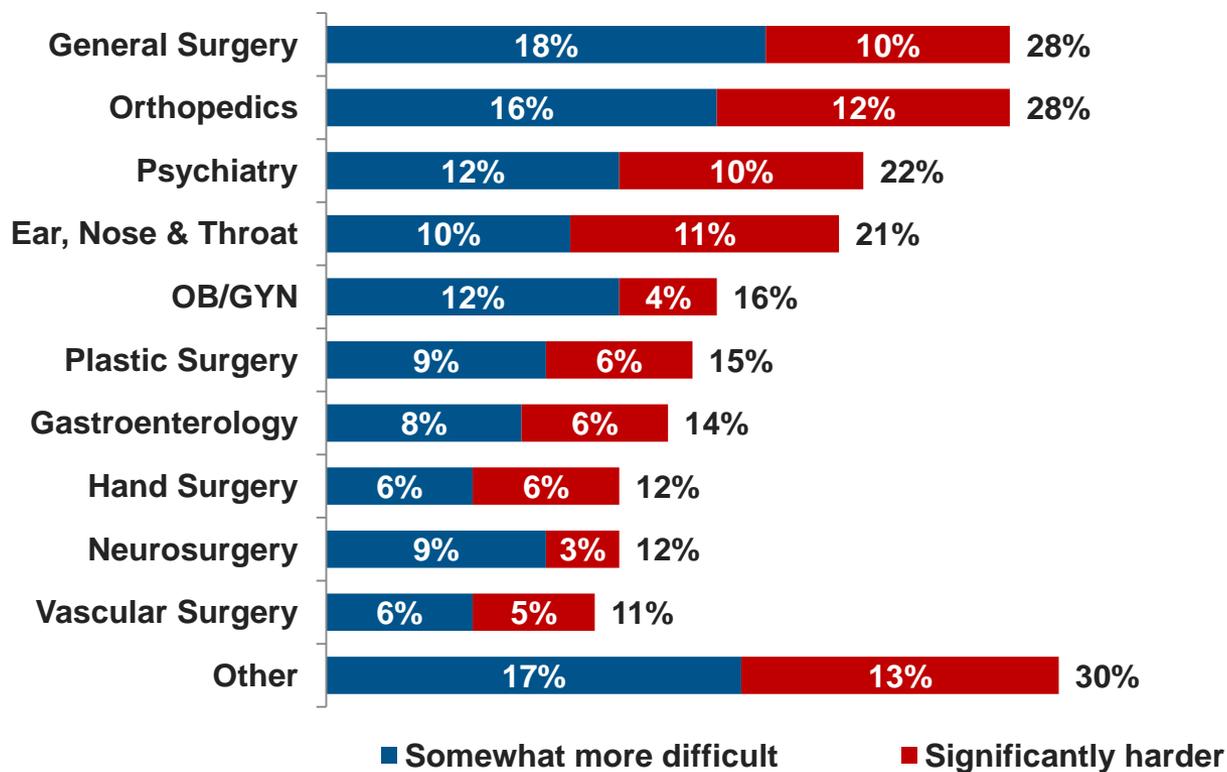
Although the frequency of ED diversion has improved over the last 12 months...

Percent of Hospitals Reporting the Frequency of ED Diversion Has Changed Over the Last 12 Months



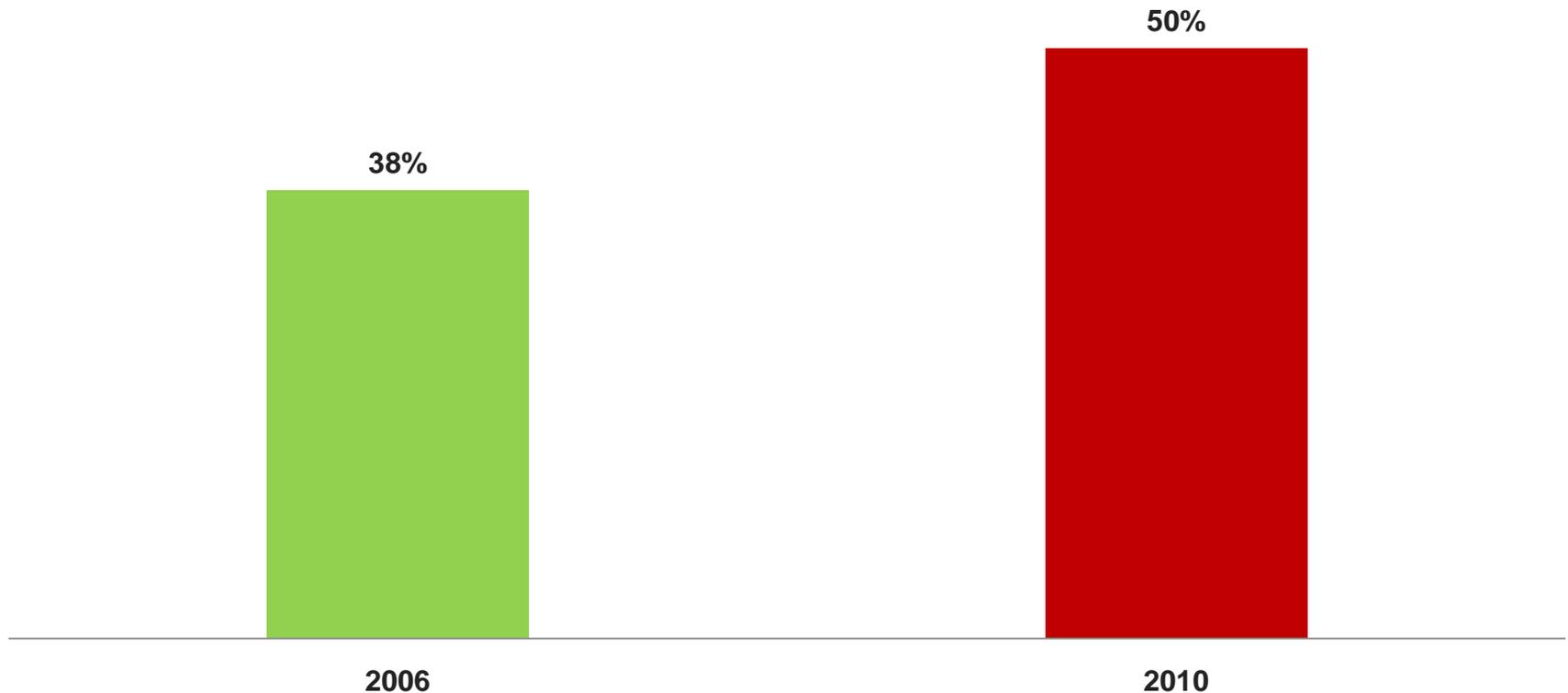
...many hospitals report increased difficulty maintaining on-call physician coverage in the ED.

Percent of Hospitals Reporting Increased Difficulty in Maintaining Physician ED Call Coverage by Selected Specialty, March 2010



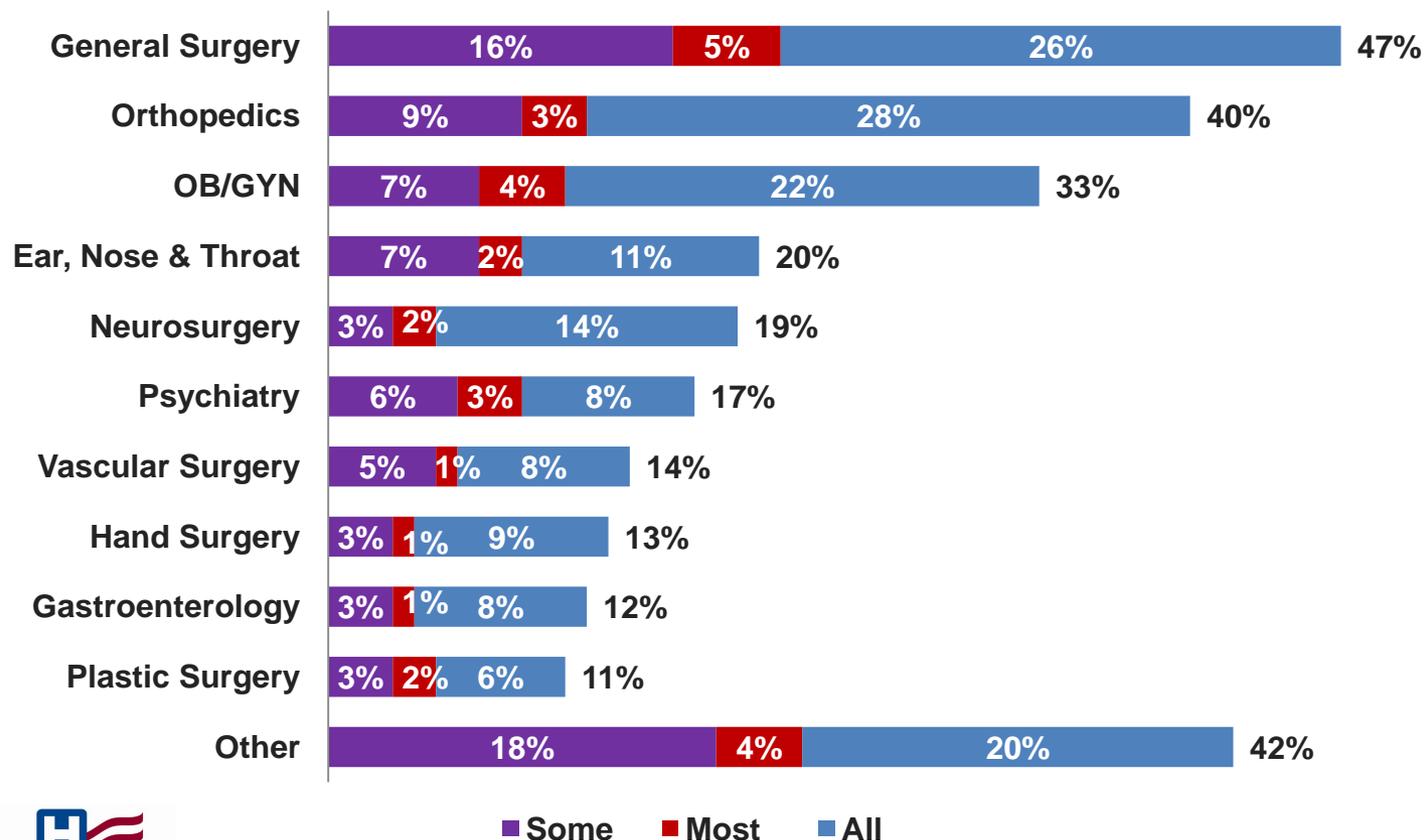
Half of all hospitals now report paying physicians for ED call coverage...

Percent of Hospitals Paying For Any ED Coverage For Any Particular Service, 2006 Versus 2010



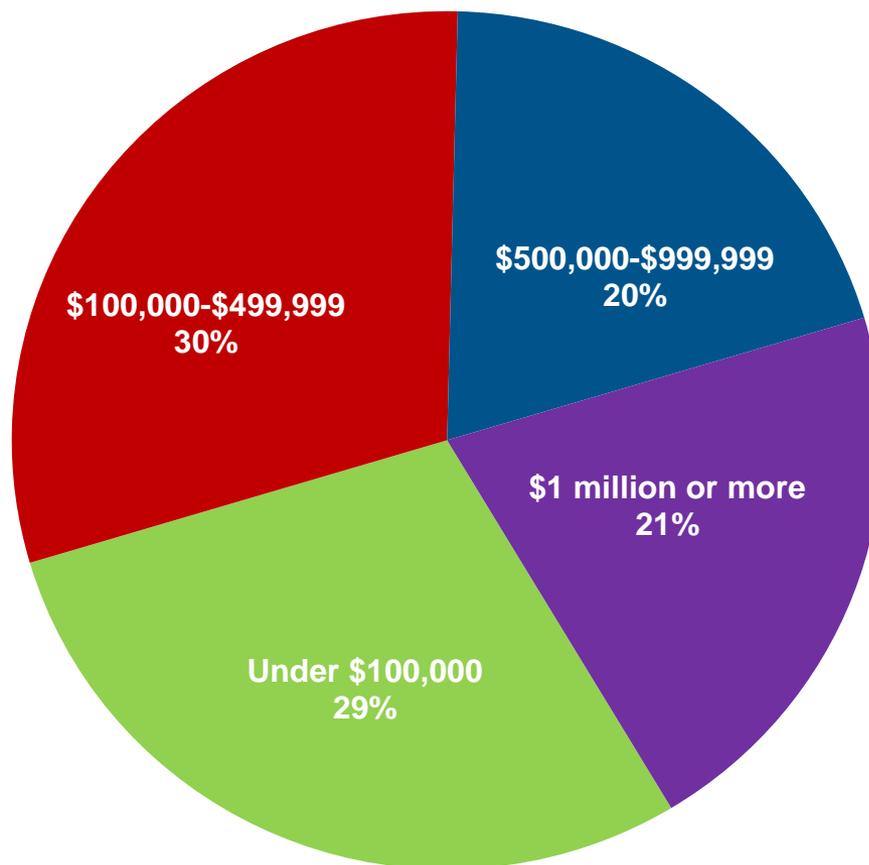
...with a high percentage of hospitals paying for general surgery, orthopedic and OB/GYN on call ED coverage...

Percent of Hospitals Reporting Payment for ED On-call Coverage by Specialty, March 2010



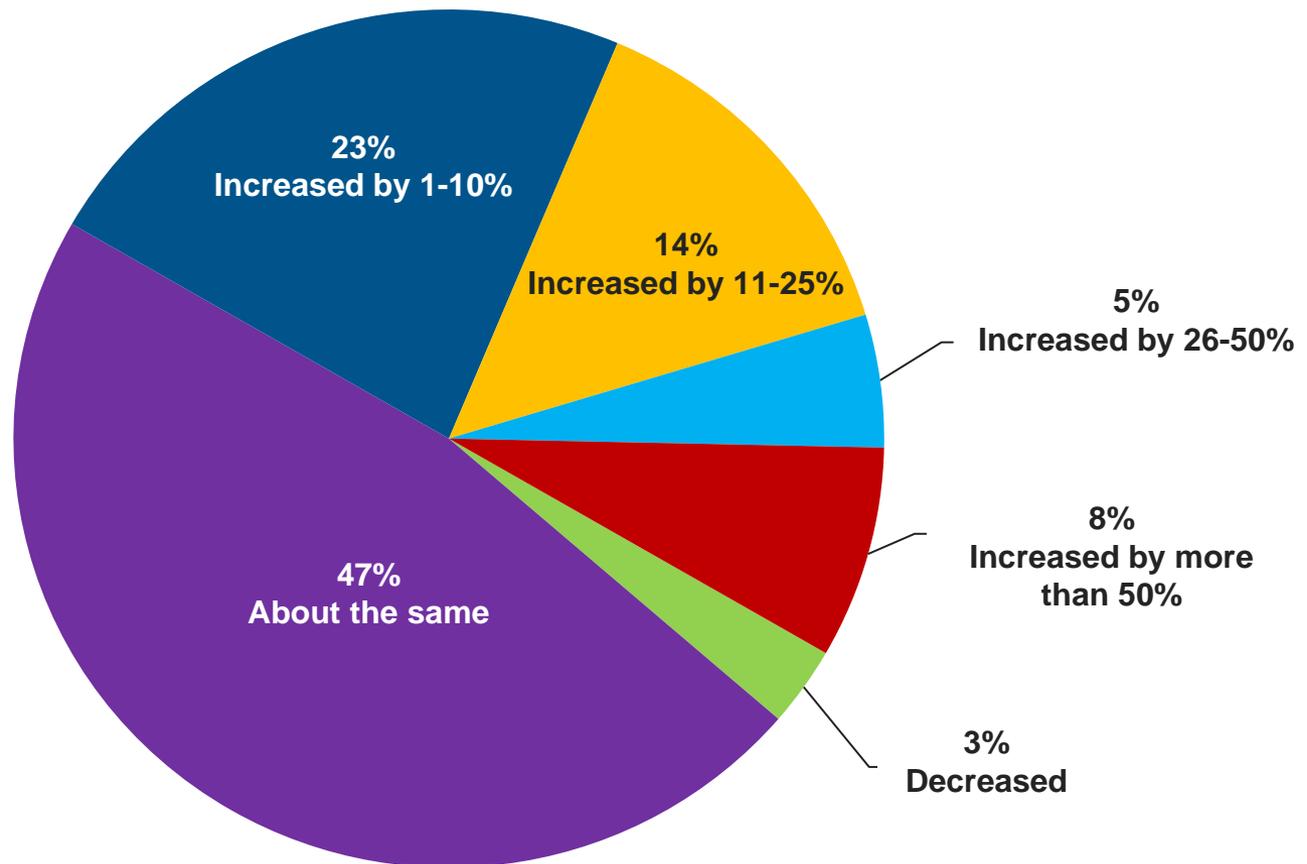
Twenty-one percent of hospitals are spending over \$1 million to maintain on call coverage in the ED...

Hospitals Total Expenditures for Physician On-Call Coverage Over the Last 12 Months



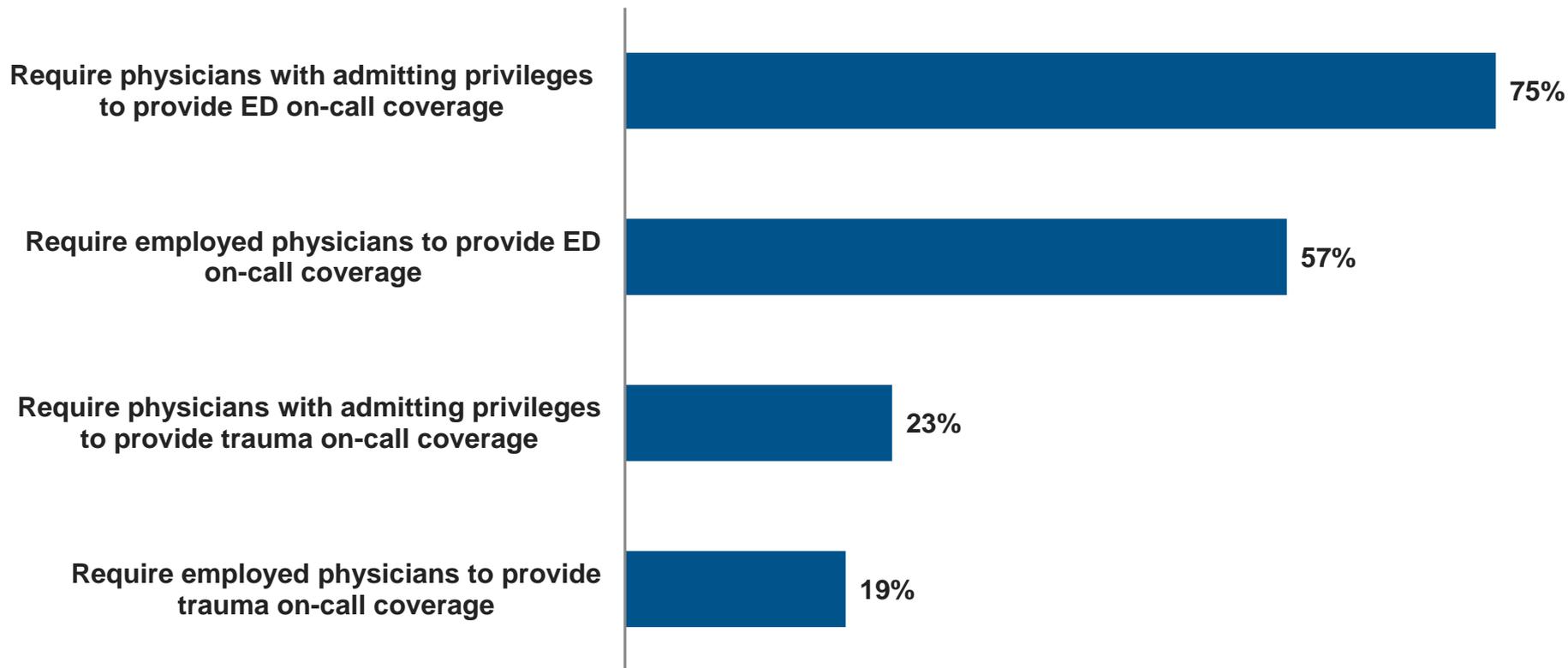
...and half of all hospitals have increased their expenditures for on-call ED coverage in the last 12 months.

Percent Change in Hospital Expenditures for Physician On-Call Coverage Over the Last 12 Months



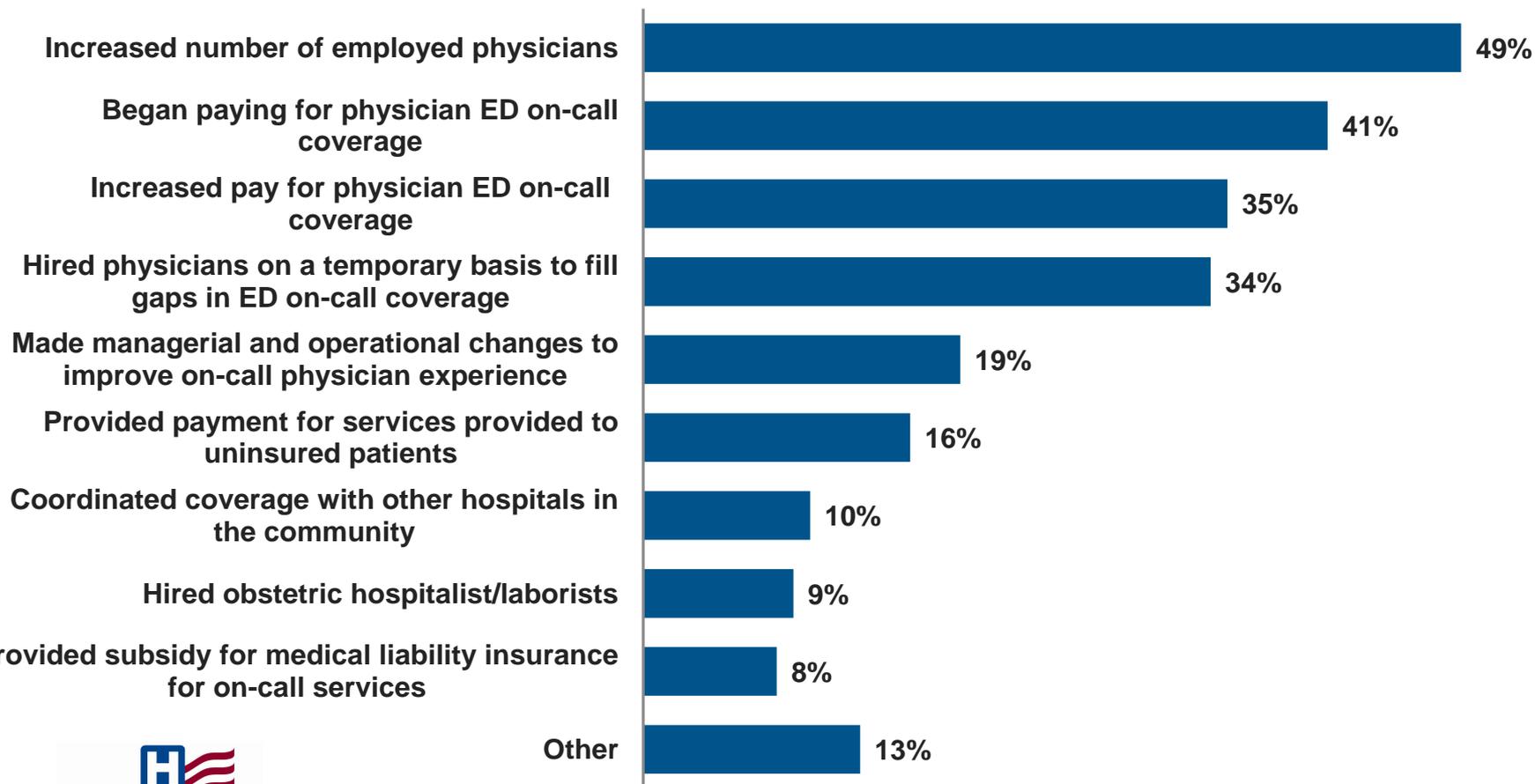
Many hospitals are requiring employed physicians and physicians with admitting privileges to provide ED and trauma coverage...

Percent of Hospitals That Require Physicians to Provide On-Call Coverage, March 2010



...as well as employing other strategies to increase ED coverage.

Strategies Employed to Increase ED On-call Coverage, March 2010



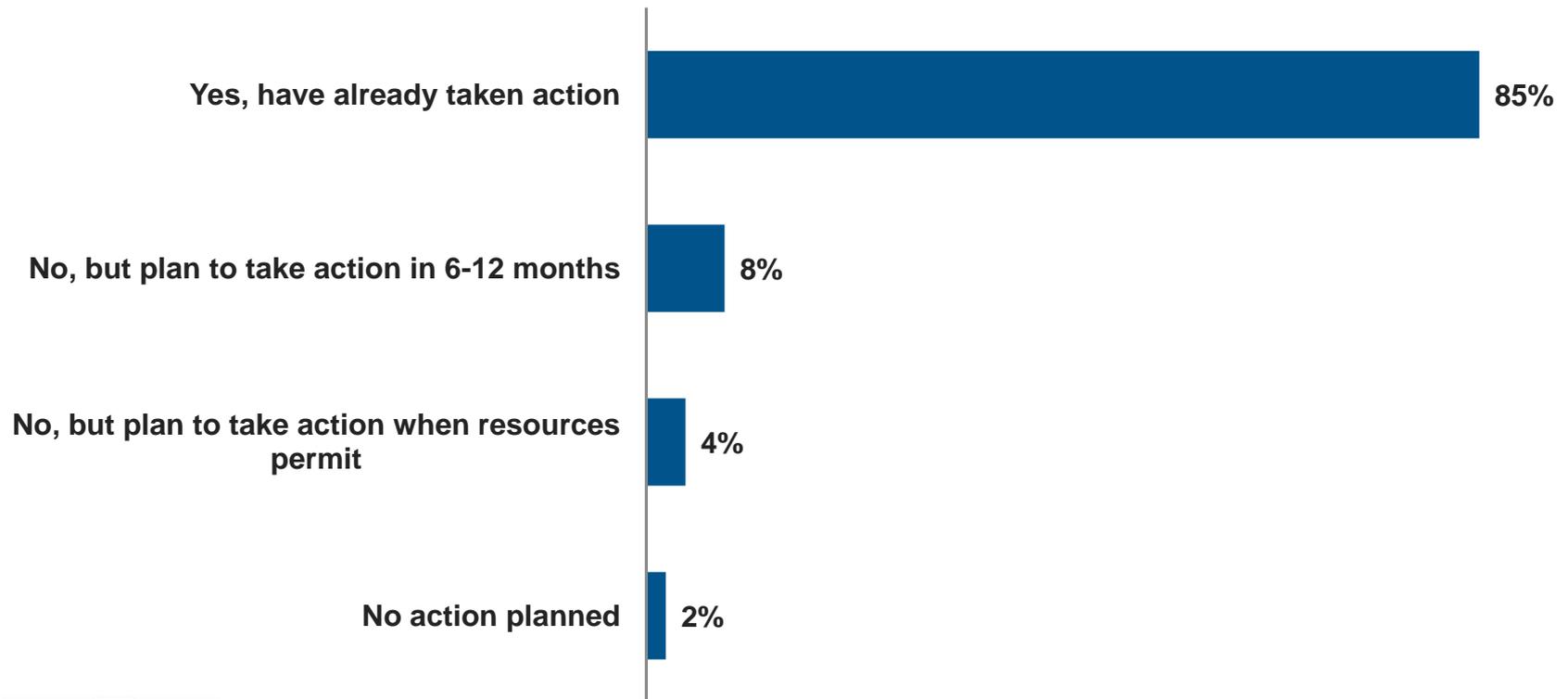


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Disaster Readiness

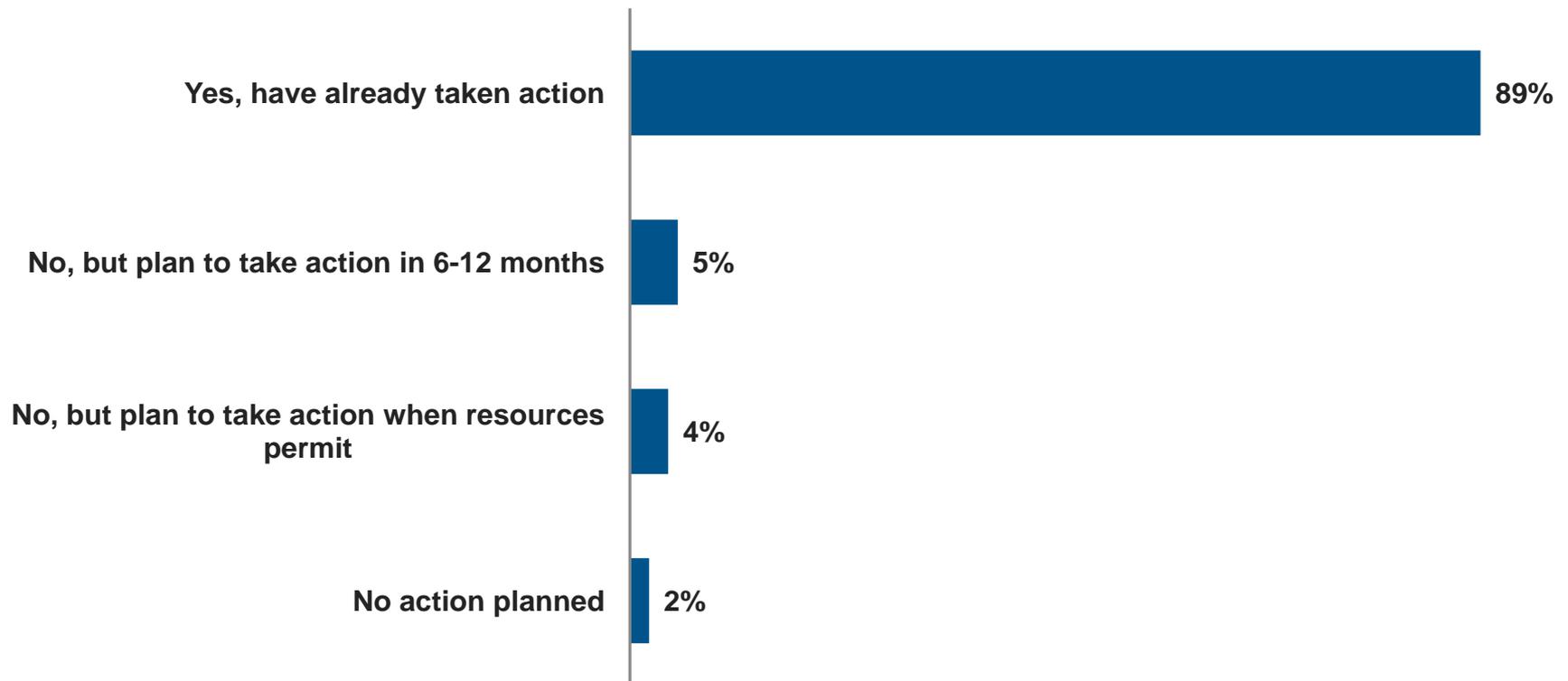
The majority of hospitals reported taking part in a large-scale drill with external response agencies...

Hospitals Participating in Large-scale Community-wide Drills with External Response Agencies Within the Last Year



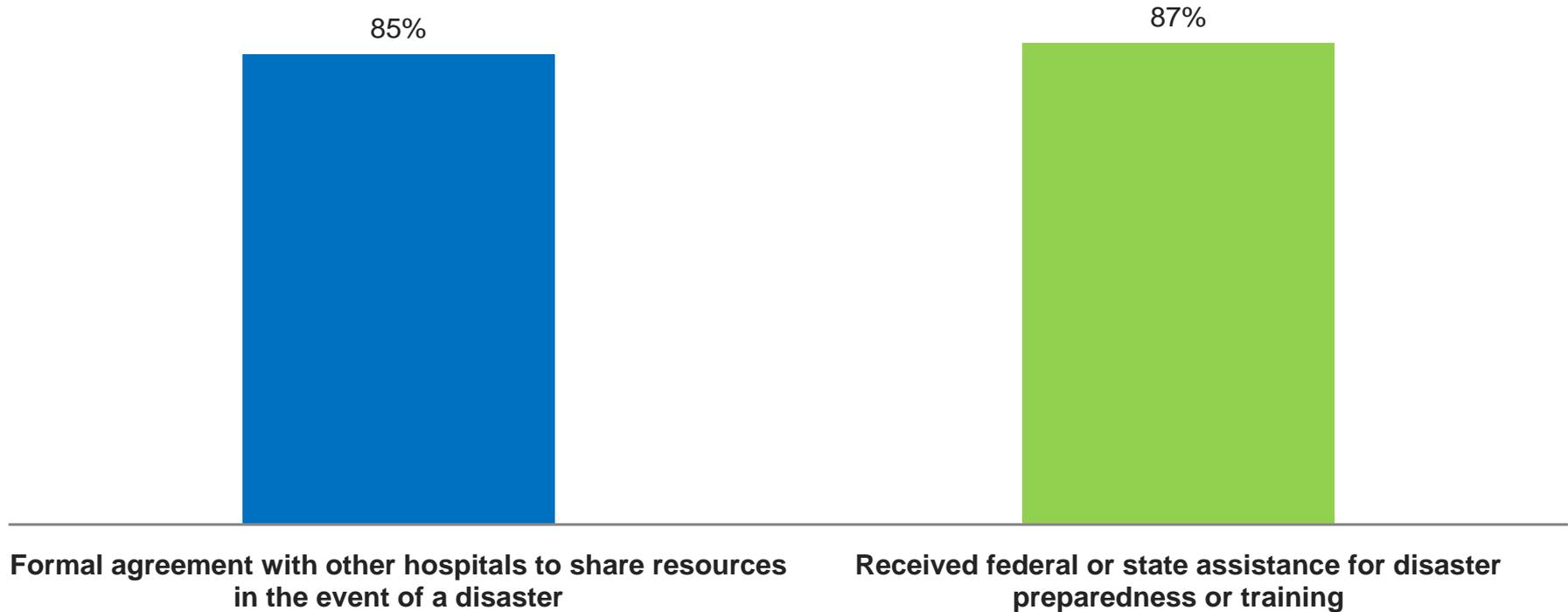
...and 89 percent of hospitals have established back up systems for communication with police, fire, public health, emergency medical services and/or emergency management.

Percent of Hospitals with Established Back-up Community-wide Communication Ability, March 2010



Most hospitals have a formal plan to share resources with other hospitals during a disaster and many receive government funding for disaster preparedness planning.

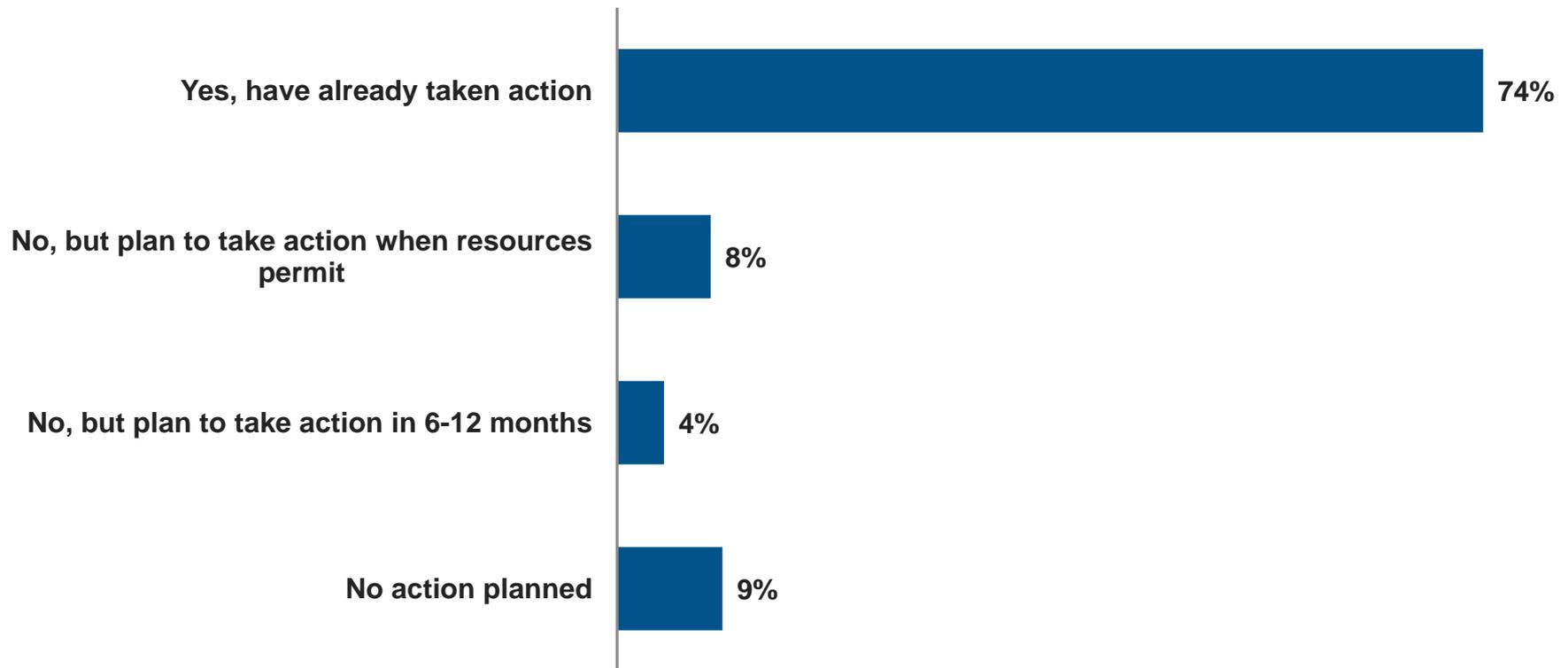
Percent of Hospitals That Plan to Share Resources in the Event of a Disaster and Percent of Hospitals Receiving Government Assistance for Disaster Preparedness Planning



Source: AHA Rapid Response Survey, Telling the Hospital Story Survey, March 2010.

The majority of hospitals have the ability to add more bed capacity in the event of a disaster...

Percent of Hospitals With a Plan to Rapidly Increase the Number of Beds Available in the Event of a Disaster, March 2010



...and 79 percent of hospitals are able to add beds within 0-2 hours of a disaster.

Number of Staffed Beds Hospitals Estimate Could be Available in the Following Time Periods in the Event of a Disaster, March 2010

