The Institute for Diversity in Health Management is pleased to recognize the following organizations for their performance on the Institute’s “State of Health Care Diversity and Disparities: A Benchmark Study of U.S. Hospitals.” This first-of-its-kind survey was designed to provide a snapshot of the hospital field’s progress on promoting diversity and to help hospitals assess and improve their internal diversity programs. The survey assessed diversity initiatives in four categories: expanding the diversity of the organization’s governance body and leadership team; effectively engaging the diverse communities that the organization serves; strengthening a diverse workforce throughout the organization; and delivering culturally and linguistically competent patient care throughout the organization.

Expanding the Diversity of the Organization’s Governance Body and Leadership Team

Best in Class:
Veterans Affairs Medical Center – Washington, DC
UC Davis Medical Center – Sacramento, CA
Aurora Health Care – Milwaukee, WI

Promising Practices:
Durham Regional Hospital – Durham, NC
Henry Ford Health System – Detroit, MI
Borgess Health – Kalamazoo, MI
Jewish Hospital – Louisville, KY
Clarian Health – Indianapolis, IN
Sparrow Hospital – Lansing, MI
St. Luke’s Hospital of Trenton, Wright Memorial Hospital – Trenton, MO
Saint Agnes Medical Center – Fresno, CA
Cambridge Health Alliance – Cambridge, MA
Mercy Medical Center – Sioux City, IA
VA Northern Indiana Health Care System – Marion, IN
Effectively Engaging the Diverse Communities
that the Organization Serves

Best in Class:

Greenville Hospital System University Medical Center – Greenville, SC
Sanford Tracy/Westbrook – Tracy, MN
AnMed Health – Anderson, SC

Promising Practices:

Veterans Affairs Medical Center – Washington, DC
UC Davis Medical Center – Sacramento, CA
Cambridge Health Alliance – Cambridge, MA
Cedars-Sinai Health Systems – Los Angeles, CA
Clarian Health – Indianapolis, IN
Lancaster General – Lancaster, PA
St. Joseph Regional Medical Center – South Bend, IN
MetroHealth Medical Center – Cleveland, OH
Aurora Health Care – Milwaukee, WI

Strengthening a Diverse Workforce throughout the Organization

Best in Class:

Aurora Health Care – Milwaukee, WI
UC Davis Medical Center – Sacramento, CA
Durham Regional Hospital – Durham, NC
Henry Ford Health System – Detroit, MI
Veterans Affairs Medical Center – Washington, DC
Clarian Health – Indianapolis, IN

Promising Practices:

Lehigh Valley Hospital-Cedar Crest – Allentown, PA
Lehigh Valley Hospital-Muhlenberg – Bethlehem, PA
UCSF Medical Center – San Francisco, CA
Johns Hopkins Hospital – Baltimore, MD
Sparrow Hospital – Lansing, MI
Women’s and Infants – Providence, RI
Clear Lake Regional Medical Center – Webster, TX
Abington Memorial Hospital – Abington, PA
University of New Mexico Hospital – Albuquerque, NM
Seton Northwest Hospital – Austin, TX
Spectrum Health Special Care Hospital – Grand Rapids, MI
Hallmark Health System – Melrose, MA
Cedars-Sinai Health Systems – Los Angeles, CA

Delivering Culturally and Linguistically Competent Patient Care throughout the Organization

Best in Class:
Cambridge Health Alliance – Cambridge, MA
Sanford Tracy/Westbrook – Tracy, MN
Veterans Affairs Medical Center – Washington, DC
UC Davis Medical Center – Sacramento, CA

Promising Practices:
University of New Mexico Hospital – Albuquerque, NM
Aurora Health Care – Milwaukee, WI
Cedars-Sinai Health Systems – Los Angeles, CA
Ashley County Medical Center – Crossett, AR
MetroHealth Medical Center – Cleveland, OH
Waterbury Hospital – Waterbury, CT
Alameda County Medical Center – Oakland, CA
Clarian Health – Indianapolis, IN
Beaumont Hospital – Royal Oak, MI
Memorial Hospital – Logansport, IN
Edward John Noble Hospital – Gouverneur, NY
AnMed Health – Anderson, SC
UCSF Medical Center – San Francisco, CA