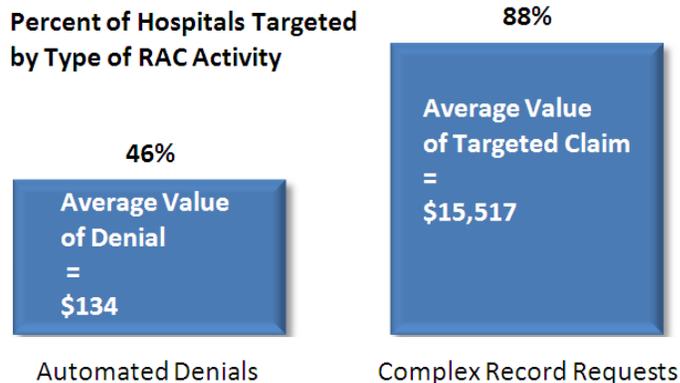


# RACTrac Goes LIVE Nationwide



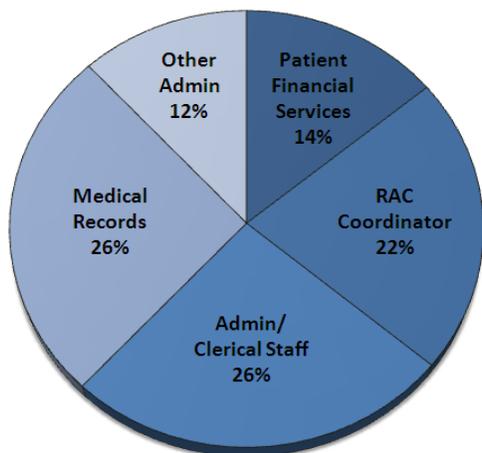
The American Hospital Association’s (AHA) **RACTrac** survey is LIVE nationwide and AHA is inviting all hospitals to participate in this important advocacy initiative. AHA developed **RACTrac**—a FREE web-based survey—in response to the lack of data and information provided by the Centers for Medicare & Medicaid Services (CMS) and its Recovery Audit Contractors (RACs) on the impact the program is having on America's hospitals. **RACTrac** is asking hospitals nationwide to report on their RAC experiences on a quarterly basis. **RACTrac** findings from more than 30 hospitals that experienced RAC activity in 2009 revealed many valuable insights for both the facilities that reported the data and the AHA and state hospital associations who can use the information to educate the field and inform CMS and Congress of changes needed to the program. AHA is pleased to announce the nationwide launch of **RACTrac** and encourages all hospitals to sign-up for **RACTrac** to experience the benefits of the survey and contribute to the success of AHA’s advocacy efforts.

### Percent of Hospitals Targeted by Type of RAC Activity



## Initial RACTrac Findings Reveal Valuable Insights

Distribution of Administrative Burden 4th Quarter 2009



RACs are now operating in every region of the country, and some hospitals experienced RAC activity in the final quarter of 2009. In January 2010, RACTrac collected data from more than 30 hospitals that experienced RAC activity in 2009 and has learned the following:

- The total value of claims targeted by the RACs for the 32 hospitals surveyed was over \$11 million.
- Of the 32 hospitals surveyed, RACs targeted eight facilities with less than 100 total beds, including one Critical Access Hospital (CAH).
- Automated Denials were not a precursor to Complex Reviews.
- 92% of Automated Denials targeted Outpatient Billing Errors.
- Nearly 63% of surveyed hospitals reported employing additional staff or hiring external resources to manage the RAC process.

### Sign-Up for RACTrac Today!

In early March AHA sent each hospital leader an email with their hospital’s **RACTrac** registration information. You will need this information to log on to the **RACTrac** Web site to submit your data. If you did not receive your **RACTrac** registration information, please contact us at the **RACTrac** support e-mail, [racetracsupport@providercs.com](mailto:racetracsupport@providercs.com), or phone, (888) 722-8712.

Also, if you missed the March **RACTrac** Webinar, join us at our **2nd AHA RACTrac Nationwide Launch Webinar** on April 6th, 2010 at 2pm EST to receive an update on the RAC program and learn how to sign-up for **RACTrac**. Register for the 2nd **RACTrac** Nationwide Launch Webinar now at: <https://www1.gotomeeting.com/register/221466041>

Learn more about RACs and AHA’s **RACTrac** initiative by visiting our Website: <http://www.aha.org/aha/issues/RAC/racetrac.html>. If you have **questions** contact us at the **RACTrac** Support e-mail or phone, [racetracsupport@providercs.com](mailto:racetracsupport@providercs.com), (888) 722-8712.