

# ELIMINATING BARRIERS IN HEALTH DISPARITIES

## Books

Gibbons, M. C. *eHealth Solutions for Healthcare Disparities*. New York: Springer, 2007.

Explores the potential of the Internet, medical informatics, public health informatics, and other technologies to reduce disparities.

Handler, A., Kennelly, J., and Peacock, N., eds. *Reducing Racial/Ethnic Disparities in Reproductive and Perinatal Outcomes: The Evidence from Population-Based Interventions*. New York: Springer, 2010.

Hofrichter, H., and Bhatia, R., eds. *Tackling Health Inequities through Public Health Practice: A Handbook for Action*. 2<sup>nd</sup> ed. New York: Oxford University Press, 2010.  
Guidance for local health departments in addressing the elimination of health disparities within a social justice framework.  
<http://www.oup.com/us/catalog/general/subject/Medicine/PublicHealth/?view=usa&sf=toc&ci=9780195343144>

Institute of Medicine. *A Population-Based Policy and Systems Change Approach to Prevent and Control Hypertension*. Washington, DC: National Academies Press, 2010.  
Looks at the public health impact of hypertension and health disparities issues related to population-based interventions.  
[http://books.nap.edu/catalog.php?record\\_id=12819](http://books.nap.edu/catalog.php?record_id=12819)

King, T. E., Jr., and Wheeler, M. B., eds. *Medical Management of Vulnerable and Underserved Patients: Principles, Practice, and Populations*. New York: McGraw-Hill Medical Publications Division, 2007.

Liburd, L. C. *Diabetes and Health Disparities: Community-Based Approaches for Racial and Ethnic Populations*. New York: Springer Publishing, 2010.  
Includes effective intervention approaches for prevention and control of diabetes in racial and ethnic populations; presents various community health initiatives and programs.

*Toward Health Equity and Patient-Centeredness: Integrating Health Literacy, Disparities Reduction, and Quality Improvement: Workshop Summary*. Washington, DC: National Academies Press, 2009.  
Examines the role of quality improvement in improving health literacy and reducing racial and ethnic disparities.  
<http://www.nap.edu/catalog/12502.html>

Williams, R. A. *Eliminating Healthcare Disparities in America: Beyond the IOM Report*. Totowa, NJ: Humana Press, 2007.  
Reviews the historical and current status of health care disparities, presents case examples that address these disparities, and makes recommendations on how to move forward toward eliminating disparities.

**NEW** Williams, A. *Healthcare Disparities at the Crossroads with Healthcare Reform*. New York: Springer, 2011.  
Explores the elimination of disparities within the context of health care reform.

[http://www.amazon.com/Healthcare-Disparities-Crossroads-Reform/dp/1441971351/ref=sr\\_1\\_1?s=books&ie=UTF8&qid=1316624738&sr=1-1](http://www.amazon.com/Healthcare-Disparities-Crossroads-Reform/dp/1441971351/ref=sr_1_1?s=books&ie=UTF8&qid=1316624738&sr=1-1)

Wizemann, T. M., and Anderson, K. *Focusing on Children's Health: Community Approaches to Addressing Health Disparities*. Washington, DC: National Academies Press, 2009.

Describes the evidence linking early childhood life conditions and adult health; discusses the contribution of the early life course to observed racial and ethnic disparities in health; and highlights successful models that engage both community factors and health care to affect life course development.

[http://www.nap.edu/catalog.php?record\\_id=12637](http://www.nap.edu/catalog.php?record_id=12637)

## Reports

*Addressing Health Care Disparities: Recommended Goal, Guiding Principles, and Key Strategies for Comprehensive Policies*. Chicago: American Medical Association, Commission to End Health Care Disparities, Aug. 2007.

Recommends a goal, fundamental principles, and key strategies as a framework for policy analysis, development, and implementation.

[http://www.ama-assn.org/ama1/pub/upload/mm/433/commission\\_pres\\_07.pdf](http://www.ama-assn.org/ama1/pub/upload/mm/433/commission_pres_07.pdf)

Anderson, A., and Turner, A. G. *Patient Navigation: Existing Programs, Current Practices and Guideline for Success*. Seattle, WA: The Cross Cultural Health Care Program, 2007.

Reviews and assesses existing patient navigation programs in Washington State and elsewhere.

<http://www.xculture.org/files/Navigators.Final.Report10.07.pdf>

Angeles, J., and Somers, S. A. *From Policy to Action: Addressing Racial and Ethnic Disparities at the Ground-Level*. Hamilton, NJ: Center for Health Care Strategies, Inc., 2007.

Outlines innovative, practical strategies that states and Medicaid managed care organizations nationally are implementing to address documented gaps in care.

<http://www.rwjf.org/files/research/frompolicytoactionbrief082407.pdf>

*Assuring Healthcare Equity: A Healthcare Equity Blueprint*. Washington, D.C.: National Public Health and Hospital Institute, National Association of Public Hospitals and Health Systems, Sep. 2008.

Recommended strategies and practices that can be tailored to individual hospitals as a starting point for designing and implementing interventions to address racial and ethnic disparities in health care.

[https://www2.massgeneral.org/disparitiessolutions/z\\_files/Assuring%20Health%20Care%20Quality\\_Equity%20Blueprint.pdf](https://www2.massgeneral.org/disparitiessolutions/z_files/Assuring%20Health%20Care%20Quality_Equity%20Blueprint.pdf)

Beal, A. C., and others. *Closing the Divide: How Medical Homes Promote Equity in Health Care: Results From The Commonwealth Fund 2006 Health Care Quality Survey*. New York: The Commonwealth Fund, June 2007.

Results of a survey finds that when adults have health insurance coverage and a medical home—a health care setting that provides

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patients with timely, well-organized care, and enhanced access to providers—racial and ethnic disparities in access and quality are reduced or even eliminated.

[http://www.commonwealthfund.org/publications/publications\\_show.htm?doc\\_id=506814#areaCitation](http://www.commonwealthfund.org/publications/publications_show.htm?doc_id=506814#areaCitation)

Betancourt, J. R., Green, A. R., and King, R. R. *Improving Quality and Achieving Equity: A Guide for Hospital Leaders*. Boston: Massachusetts General Hospital, Disparities Solutions Center, 2008.

A guidebook to help health care leaders learn how to effectively address health care disparities at their organizations or in their communities. Includes model practices and recommended actions designed to improve quality, address disparities, and achieve equity.

[https://www2.massgeneral.org/disparitiessolutions/z\\_files/disparities%20leadership%20guide%201.7.09.pdf](https://www2.massgeneral.org/disparitiessolutions/z_files/disparities%20leadership%20guide%201.7.09.pdf)

Brennan Ramirez, L. K., Baker, E. A., and Metzler, M. *Promoting Health Equity: A Resource to Help Communities Address Social Determinants of Health*. Atlanta: U.S. Department of Health and Human Services, Centers for Disease Control and Prevention, 2008.

Workbook provides information and tools to develop, implement, and evaluate interventions that address social determinants of health equity.

<http://www.cdc.gov/nccdphp/dach/chaps/pdf/SDOHworkbook.pdf>

Capitman, J. A., Bhalotra, S., and Ruwe, M. *Cancer and Elders of Color: Opportunities for Reducing Health Disparities: Evidence Review and Recommendations for Research and Policy*. Burlington, VT: Ashgate, 2005.

Explores a wide range of issues related to cancer and cancer care; looks at model programs to reduce cancer care inequalities; and examines opportunities for screening, treatment and follow-up service enhancement for elders of color.

Centers for Disease Control and Prevention, AARP, and American Medical Association. *Promoting Preventive Services for Adults 50–64: Community and Clinical Partnerships*. Atlanta, GA: National Association of Chronic Disease Directors; 2009.

The first in a series, this report identifies a set of recommended preventive services, provides indicators and baseline data (including some race/ethnicity-based data) at national and state levels to monitor progress, and promotes successful strategies to facilitate their adoption and use.

<http://www.cdc.gov/aging/pdf/promoting-preventive-services.pdf>

Chao, S, Anderson, K., and Hernandez, L. *Toward Health Equity and Patient-Centeredness: Integrating Health Literacy, Disparities Reduction, and Quality Improvement*. Washington: The National Academies Press, 2009.

Proceedings of a workshop convened by The Forum on the Science of Health Care Quality Improvement and Implementation, the Roundtable on Health Disparities, and the Roundtable on Health Literacy to explore how equity in care could be delivered and how focus on patients could be improved.

[http://books.nap.edu/catalog.php?record\\_id=12502](http://books.nap.edu/catalog.php?record_id=12502)

Cohen, J. *Challenges and Successes in Reducing Health Disparities: Workshop Summary*. Washington, DC: National Academies Press, 2008.

Report of a workshop convened to examine the importance of differences in life expectancy within the United States, the reasons for those differences, and the implications of this information for programs and policy makers.

[http://www.nap.edu/catalog.php?record\\_id=12154#toc](http://www.nap.edu/catalog.php?record_id=12154#toc)

*Collection and Use of Race and Ethnicity Data for Quality Improvement*. Washington, DC: America's Health Insurance Plans, 2006.

Issue brief on the 2006 AHIP and the Robert Wood Johnson Foundation (RWJF) survey highlights progress made by health insurance plans on collecting and using data on race, ethnicity, and primary language to help address disparities.

<http://www.ahip.org/content/default.aspx?docid=17974>

Conwell, L., Neuman, M., and Gold, M. *State Efforts to Address the Healthy People 2010 Goal to Eliminate Health Disparities: Two Case Studies*. Washington: Mathematica Policy Research, Inc., Sept. 29, 2008.

Case studies of how North Carolina and Washington have used data to document, and to develop strategies to eliminate, health disparities. Examines the role-played by disparities data in developing initiatives.

<http://www.mathematica.org/publications/pdfs/healthypeople2010.pdf>

Currie, J. M., Decker, S. L., and Wanchuan, L. *Has Public Health Insurance for Older Children Reduced Disparities in Access to Care and Health Outcomes?* Cambridge, MA: National Bureau of Economic Research, 2008.

Investigates the effects of expanding public health insurance eligibility for older children.

<http://papers.nber.org/papers/w14173>

*Eliminating Health Disparities: Strengthening Data on Race, Ethnicity, Language in the U.S.* Washington, DC: National Committee on Vital and Health Statistics Subcommittee on Populations, 2005.

Report on hearings conducted to investigate the collection and use of data on racial and ethnic groups by data systems funded and maintained by the Department of Health & Human Services. Includes recommendations for future action.

<http://www.ncvhs.hhs.gov/051107rpt.pdf>

*Expecting Success: Excellence in Cardiac Care. Results from Robert Wood Johnson Foundation Quality Improvement Collaborative*. Princeton, NJ: Robert Wood Johnson Foundation, Nov. 2008.

Results of a pilot program aimed at analyzing racial and ethnic disparities in cardiac care. Called, the program selected 10 pilot hospitals to develop and share tools for improving cardiac care for African-American and Hispanic patients with acute myocardial infarction or congestive heart failure.

<http://www.rwjf.org/files/research/expectingsuccessfinalreport.pdf>

Federal Coordinating Council for Comparative Effectiveness Research. *Report to the President and the Congress*. Washington,

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DC: U.S. Department of Health & Human Services, June 30, 2009. Identifies priorities for comparative-effectiveness research, including those related to racial and ethnic disparities.  
<http://www.hhs.gov/recovery/programs/ce/cerannualrpt.pdf>

Flores, G. *Achieving optimal Health and Healthcare for All Children: How We Can Eliminate Racial and Ethnic Disparities in Children's Health and Healthcare*. Washington, DC: First Focus, July, 2009.

Cites data on key racial/ethnic disparities across children's health and health care and proposes evidence-based policies to target health disparities in children.

<http://www.firstfocus.net/pages/3617/>

Hanlon, C., Rosenthal, J., and Hinkle, L. *State Documentation of Racial and Ethnic Health Disparities to Inform Strategic Action*. Rockville, MD: U.S. Agency for Healthcare Research and Quality, Jan. 31, 2011.

Results of an environmental scan of all 50 states and the District of Columbia to identify leading states in the use of patient race/ethnicity data.

<http://www.hcup-us.ahrq.gov/reports.jsp>

Hanlon, C., and Raetzman, S. *State Uses of Hospital Discharge Databases to Reduce Racial and Ethnic Disparities*. Rockville, MD: Agency for Healthcare Research and Quality, Sept. 9, 2010.

Reports on the ways that states are using discharge data on patient race/ethnicity to inform state activities about minority health and/or reducing disparities in health and health care.

<http://www.hcup-us.ahrq.gov/reports/C18RECaseStudyReportforWEBfinal99.pdf>

Hasnain-Wynia, R., and Rittner, S. S. *Improving Quality and Equity in Health Care by Reducing Disparities*. Chicago: Health Research & Educational Trust, 2008.

Discusses the importance of valid and reliable data as the building blocks for identifying differences in care and developing targeted interventions to improve the quality of care delivered to specific populations.

<http://www.hret.org/hret/programs/chmr/content/rhw08iq.pdf>

*Health Reform and Communities of Color: How might it Affect Racial and Ethnic Health Disparities?* Menlo Park, CA: Henry J. Kaiser Family Foundation, Nov. 2009.

Issue brief examines some of the key provisions of health reform legislation that are likely to have a significant impact on people of color and also highlights the specific provisions of the proposed legislation that focus on health disparities.

<http://www.kff.org/healthreform/upload/8016.pdf>

Higgins, P. C., Au, M., and Taylor, E. F. *Racial and Ethnic Disparities in Health Care: Partnerships between Employers and Health Plans*. Princeton, NJ: Mathematica Policy Research, 2009.

<http://www.rwjf.org/pr/product.jsp?id=47488>

*Hispanic Diabetes Disparities Learning Network in Community Health Centers*. Rockville, MD: Agency for Healthcare Research and Quality, 2008.

Describes the development of a learning network project that included interventions and needs assessments at community health

centers to help reduce the diabetes disparity in the Hispanic population.

<http://www.ahrq.gov/research/diabetesnetwork/>

*The Imperative of Reducing Health Disparities through Prevention: Challenges, Implications, and Opportunities*. Oakland, CA: The Prevention Institute, Oct. 2006.

Outlines current approaches and next steps for reducing health disparities.

[http://www.preventioninstitute.org/documents/DRA\\_ReducingHDT\\_hruPrx.pdf](http://www.preventioninstitute.org/documents/DRA_ReducingHDT_hruPrx.pdf)

*Improving Health Equity through Data Collection and Use: A Guide for Hospital Leaders*. Chicago: Health Research & Educational Trust, Mar. 2011.

<http://www.hret.org/health-equity/resources/improving-health-equity.pdf>

*Improving Quality and Reducing Disparities in Breast Cancer Mortality in Metropolitan Chicago*. Chicago: Metropolitan Chicago Breast Cancer Task Force, Oct. 2007.

Examines the growth of disparities in breast cancer mortality in metropolitan Chicago and makes recommendations for improving the system of care and reducing disparities.

[http://www.sinai.org/urban/summit/docs/Task%20Force%20Rpt\\_Oct%202007\\_FINAL.pdf](http://www.sinai.org/urban/summit/docs/Task%20Force%20Rpt_Oct%202007_FINAL.pdf)

Institute of Medicine. *Race, Ethnicity, and Language Data: Standardization for Health Care Quality Improvement*. Washington, DC: National Academies Press, 2009.

Report recommending collection of more granular ethnicity and language need according to national standards.

[http://books.nap.edu/openbook.php?record\\_id=12696](http://books.nap.edu/openbook.php?record_id=12696)

Koh, H. K. *Toward the Elimination of Cancer Disparities: Clinical and Public Health Perspectives*. New York: Springer, 2009.

Analysis of how, where, and why disparities occur across the cancer continuum.

Lillie-Blanton, M., and Lewis, C. B. *Policy Challenges and Opportunities in Closing the Racial/Ethnic Divide in Health Care*. Menlo Park, CA: Henry J. Kaiser Family Foundation, 2005.

Examines issues in eliminating disparities: increasing public awareness; expanding health insurance coverage; increasing the number and capacity of providers in underserved communities; improving the quality of care; and increasing the knowledge base on causes and interventions.

<http://www.kff.org/minorityhealth/loader.cfm?url=/commonspot/security/getfile.cfm&PageID=51965>

Martin C. *Reducing Racial and Ethnic Disparities: Quality Improvement in Medicaid Managed Care Toolkit*.

Hamilton, NJ: Center for Health Care Strategies, 2007.

Details the experiences of a collaborative workgroup of Medicaid managed care organization that worked together to develop new ways to identify members of racial and ethnic subgroups in their enrolled populations, to measure the gaps in their care, and to explore ways to reduce disparities and improve overall health care quality.



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[http://www.chcs.org/usr\\_doc/Racial\\_&\\_Ethnic\\_Health\\_Disparities.pdf](http://www.chcs.org/usr_doc/Racial_&_Ethnic_Health_Disparities.pdf)

Martinez, E. L., and others. *Serving Diverse Communities in Hospitals and Health Systems from the Experience of Public Hospitals and Health Systems*. Washington, DC: National Public Health and Hospital Institute, June 2004.

Presents strategies from the various programs and approaches of National Association of Public Hospitals & Health Systems member hospitals used in providing culturally and linguistically appropriate care.

[http://www.omhrc.gov/assets/pdf/checked/serving\\_dchhs\\_report.pdf](http://www.omhrc.gov/assets/pdf/checked/serving_dchhs_report.pdf)

*OCR Promising Practices: Grassroots Outreach Efforts to Reach African American Communities about Health Disparities, Race Discrimination, and Title VI*. Washington, DC: U. S. Department of Health & Human Services, Office for Civil Rights, May, 2006. Describes efforts of the Office for Civil Rights to promote equal access to health care and eliminate health disparities by reaching out to African American communities and providing information on rights under Title VI of the Civil Rights Act of 1964; includes recommendations for enhancing these efforts.

<http://www.hhs.gov/ocr/promisingpractices.html>

*Overview of Models and Strategies for Overcoming Linguistic and Cultural Barriers to Health Care*. diversityRX, n.d.

Reviews a wide range of strategies for overcoming linguistic and cultural barriers to care from model programs from around the country.

<http://www.diversityrx.org/HTML/MOVERA.htm>

*Patient Navigator Program Overview*. Alexandria, VA: The Institute for Alternative Futures, 2007.

Overview of selected patient navigation programs as well as existing toolkits for patient navigators.

<http://www.altfutures.com/DRA/Patient%20Navigator%20Overview.pdf>

*Patient Race & Ethnicity: Improving Hospital Data Collection & Reporting*. Princeton, NJ: Health Research and Educational Trust of New Jersey, 2004.

Examines the quality of coding and reporting of patients' race and ethnicity fields in New Jersey hospital discharge data from 1995 to 2002.

[http://www.njha.com/research/pdf/PatientRace-Full\\_Report.pdf](http://www.njha.com/research/pdf/PatientRace-Full_Report.pdf)

*Pay for Performance and Quality Reporting: Implications for Eliminating Racial/Ethnic Health Care Disparities*. Chicago: American Medical Association, Commission to End Health Care Disparities, Aug. 2007.

Discusses how pay for performance programs might foster quality improvement for certain populations while adversely affects others, such as racial and ethnic minorities.

[http://www.ama-assn.org/ama1/pub/upload/mm/433/issue\\_brief\\_pay.pdf](http://www.ama-assn.org/ama1/pub/upload/mm/433/issue_brief_pay.pdf)

Pittz, W., and others. *Closing the Gap: Solutions to Race-Based Health Disparities*. Oakland, CA; Seattle, WA: Applied Research Center; Northwest Federation of Community Organizations, 2005.

Identifies practices that successfully address racial and ethnic disparities in health. Includes a review of data and literature on race, racism, and health; field research and nationwide interviews; and best practices case studies.

<http://www.arc.org/content/view/250/481/>

*Racial and Ethnic Approaches to Community Health (REACH U.S.). Finding Solutions to Health Disparities: At a Glance 2008*. Atlanta: U.S. Department of Health & Human Services, Centers for Disease Control and Prevention, March 2008.

This survey assesses improvements in health-related behaviors and reductions in health disparities within the 27 REACH communities that focus on breast and cervical cancer prevention, cardiovascular health, and diabetes management.

<http://www.cdc.gov/nccdphp/publications/aag/pdf/reach.pdf>

*REACHing Across the Divide: Finding Solutions to Health Disparities*. Atlanta: U.S. Department of Health & Human Services, Centers for Disease Control and Prevention, 2007.

Looks at the successes and lessons learned in eliminating health disparities through the Racial and Ethnic Approaches to Community Health (REACH) program.

[http://www.cdc.gov/reach/pdf/health\\_disparities\\_101607.pdf](http://www.cdc.gov/reach/pdf/health_disparities_101607.pdf)

*Reducing Health Disparities through a Focus on Communities*. Oakland, CA: PolicyLink, 2002.

Explores the relationship between the communities in which people live and their health and describes community characteristics that promote or hinder good health.

[http://www.calendow.org/Collection\\_Publications.aspx?coll\\_id=44&ItemID=310#](http://www.calendow.org/Collection_Publications.aspx?coll_id=44&ItemID=310#)

Regenstein, M., and Sickler, D. *Race, Ethnicity and Language of Patients Hospital Practices Regarding Collection of Information to Address Disparities in Health Care*. Washington, DC: National Public Health and Hospital Institute, 2006.

Examines the ability of hospitals to describe their populations and assess the size and scope of health care disparities; provides information on the state of data collection in U.S. hospitals; and describes data collection practices at more than 60 safety net hospital systems across the country.

<http://rwjf.org/files/research/RWJNPHHreport-2-06.pdf>

Reschovsky, J. D., and Bourkus, E. *Modest and Uneven: Physician Efforts to Reduce Racial and Ethnic Disparities*. Issue Brief No. 130. Washington, DC: Center for Studying Health System Change, Feb. 2010.

Examines physician adoption of practices to overcome communication barriers.

<http://www.hschange.com/CONTENT/1113/>

*The Right to Equal Treatment: An Action Plan to End Racial and Ethnic Disparities in Clinical Diagnosis and Treatment in the United States*. Boston: Physicians for Human Rights, 2003.

Presents 24 detailed policy recommendations and 11 research recommendations as part of a campaign to reduce and eliminate racial and ethnic disparities in health care.

[http://www.phrusa.org/research/domestic/race/race\\_report/report.html](http://www.phrusa.org/research/domestic/race/race_report/report.html)

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Smith, D. B. *Eliminating Disparities in Treatment*. New York: The Commonwealth Fund, Aug. 2005

Reviews the history and achievements of civil rights era efforts to integrate health care in the United States in order to utilize lessons of this experience for current efforts to eliminate disparities in health care treatment.

[http://www.commonwealthfund.org/publications/publications\\_show.htm?doc\\_id=289279](http://www.commonwealthfund.org/publications/publications_show.htm?doc_id=289279)

*Strategies for Improving Minority Healthcare Quality*. Rockville, MD: Agency for Healthcare Research and Quality, Jan. 2004. Examines the effectiveness of interventions designed to improve the quality of healthcare and/or to reduce disparities for ethnic minorities, especially those interventions aimed at healthcare providers or organizations.

<http://www.ahrq.gov/clinic/epcsums/minqusum.htm>

*Tools to Address Disparities in Health: Data as Building Blocks for Change: A Data Collection Toolkit for Health Insurance Plans/Health Care Organizations*. Washington, DC: America's Health Insurance plans, May 2005.

Identifies the issues surrounding data collection and its potential impact for identifying disparities and measuring quality improvement.

<http://www.ahip.org/content/default.aspx?docid=10761>

Vladeck, B. C., Van de Water, P. N., and Eichner, J., eds. *Strengthening Medicare's Role in Reducing Racial and Ethnic Health Disparities*. Washington: National Academy of Social Insurance, 2006.

Examines Medicare's role in moving towards a solution for improving cultural competence and reducing disparities in health.

[http://www.calendow.org/Collection\\_Publications.aspx?coll\\_id=44&ItemID=310#](http://www.calendow.org/Collection_Publications.aspx?coll_id=44&ItemID=310#)

Weinick, R. M., Flaherty, K., and Bristol, S. J. *Creating Equity Reports: A Guide for Hospitals*. Boston: The Disparities Solutions Center, Massachusetts General Hospital, 2008.

Provides information for hospitals on how to collect data on race, ethnicity, language, and socioeconomic status and how to use those data to develop an equity report provides the basis for action.

<http://www.massgeneral.org/disparitiessolutions/resources.html>.

Wilson-Stronks, A., and Galvez, E. *Exploring Cultural and Linguistic Services in the Nation's Hospitals: a Report of Findings*. Oakbrook Terrace, IL: The Joint Commission, 2007.

Explores the ways that culture and language issues are being addressed in hospitals and makes recommendations for hospitals, policy makers, and researchers to improve care for culturally and linguistically diverse populations.

[http://www.jointcommission.org/PatientSafety/HLC/Exploring\\_cultural\\_and\\_linguistic\\_services\\_in\\_the\\_nations\\_hospital.htm](http://www.jointcommission.org/PatientSafety/HLC/Exploring_cultural_and_linguistic_services_in_the_nations_hospital.htm)

Wynia, M., and others. *Collecting and Using Race, Ethnicity and Language Data in Ambulatory Settings: a White Paper with Recommendations from the Commission to End Health Care Disparities*. Chicago: American Medical Association, 2011.

Provides a set of detailed recommendations for collecting and using patient demographic data in the ambulatory setting.

<http://www.ama-assn.org/resources/doc/public-health/cehcd-redata.pdf>.

## Other Key Resources

*Addressing Racial and Ethnic Disparities to Improve Quality* [video]. Princeton, NJ and Washington, DC: Robert Wood Johnson Foundation and the Center for Health Care Quality, George Washington University Medical Center, June 16, 2009.

<http://rwjf.org/newsroom/product.jsp?id=44448>

*American Indian Nation-Owned Skilled Nursing Facility Provides Culturally Responsive Services, Leading to High Patient Satisfaction and Low Staff Turnover*. Rockville, MD: Agency for Healthcare Research and Quality Healthcare Innovations Exchange. Innovation Profile. July 20, 2011.

<http://www.innovations.ahrq.gov/content.aspx?id=3175>

America's Minority Health Network.

Programming broadcast via broadband to medical practices that primarily service minorities. Educational segments cover issues that are relevant to minority patients, including cholesterol, obesity, diabetes, pregnancy, family planning, osteoarthritis, asthma, glaucoma, and stroke among others. Initially the segments will pertain specifically to health issues facing African Americans, with the plan to expand the reach to include topics relating to Hispanics in 2010.

<http://www.amhntv.com/4doctors.html>

*Breast Examination Center Assists Low-Income, Minority Women in Accessing Colorectal Cancer Screening*. Rockville, MD: Agency for Healthcare Research and Quality Healthcare Innovations Exchange. Innovation Profile. May 11, 2011.

<http://www.innovations.ahrq.gov/content.aspx?id=3043>

*Capitated Health Center Uses Health Coaches to Manage Chronic Illnesses, Leading to Improved Clinical Outcomes*. Rockville, MD: Agency for Healthcare Research and Quality Healthcare Innovations Exchange. Innovation Profile. July 20, 2011.

<http://www.innovations.ahrq.gov/content.aspx?id=2839>

*Church-Sponsored, Barbershop-Based Program Enhances Access to Screenings and Followup Care for African-American Men in Harlem*. Rockville, MD: Agency for Healthcare Research and Quality Healthcare Innovations Exchange. Innovation Profile. June 15, 2011.

<http://www.innovations.ahrq.gov/content.aspx?id=2562>

Civil Rights Clearance for Medicare Provider Certification. Washington, DC: U.S. Department of Health & Human Services, Office for Civil Rights, Dec. 22, 2006.

Regulations and other materials that detail requirements for Medicare-certified providers related to civil rights issues.

<http://www.hhs.gov/ocr/crclearance.html>

*Clinical Pharmacists Provide Outpatient Medication Management to Patients With Severe Diabetes and Those on Anticoagulants*,

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*Leading to Improved Outcomes and Lower Costs.* Rockville, MD: Agency for Healthcare Research and Quality Healthcare Innovations Exchange. Innovation Profile. July 20, 2011.  
<http://www.innovations.ahrq.gov/content.aspx?id=2359>

*A Clinician's Guide to Reduce Cardiovascular Disparities.* Birmingham, AL: University of Alabama, Cultural Competence Online for Medical Practice, n.d.  
Online resource helps physicians learn effective cross-cultural approaches to care for African-American patients with cardiovascular disease.  
<http://www.c-comp.org/Default.aspx>

*Community Coalition Connects Medical Practices to Community Resources, Leading to Improved Asthma and Diabetes Outcomes in At-Risk Populations.* Rockville, MD: Agency for Healthcare Research and Quality Healthcare Innovations Exchange. Innovation Profile. July 20, 2011.  
<http://www.innovations.ahrq.gov/content.aspx?id=2198>

*Community Partnership Uses Lay Health Advisers to Reduce Chronic Disease Risk Factors, Leading to Improvements in Lifestyle and Health in Low-Income African Americans.* Rockville, MD: Agency for Healthcare Research and Quality Healthcare Innovations Exchange. Innovation Profile. July 27, 2011.

*Community Partnerships Target High-Risk Populations, Leading to More Effective, Lower-Cost Hepatitis Screening.* Rockville, MD: Agency for Healthcare Research and Quality Healthcare Innovations Exchange. Innovation Profile. July 20, 2011.  
<http://www.innovations.ahrq.gov/content.aspx?id=2394>

*Comprehensive Screening, Guideline-Based Treatment, and Self-Management Support Enhanced Access to Asthma Care, Reduced Hospitalizations and Costs.* Rockville, MD: Agency for Healthcare Research and Quality Healthcare Innovations Exchange. Innovation Profile. June 8, 2011.  
<http://www.innovations.ahrq.gov/content.aspx?id=2408>

*County-Wide Collaborative Uses Pathways Model to Enhance Access to Insurance, Primary Care, and Mental Health Services for Low-Income Children.* Rockville, MD: Agency for Healthcare Research and Quality Healthcare Innovations Exchange. Innovation Profile. Mar. 30, 2011.  
<http://www.innovations.ahrq.gov/content.aspx?id=2391>

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Audio podcast series to provide Spanish speakers with evidence-based consumer information to help them stay healthy, prevent diseases, compare the effectiveness of various medical treatments, and obtain high-quality and safe health care.  
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<http://www.familiesusa.org/resources/tools-for-advocates/kits/minority-health-tool-kit.html>

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<http://www.rwjf.org/qualityequality/product.jsp?id=33960>

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Provides a common set of goals and objectives for public and private sector initiatives and partnerships to help racial and ethnic minorities -- and other underserved groups -- reach their full health potential.

<http://www.minorityhealth.hhs.gov/npa/templates/content.aspx?lvl=1&lvlid=33&ID=286>

Network on Inequality, Complexity, and Health.

Interdisciplinary leadership network of expert researchers who together will establish the feasibility, utility, and importance of applying complex systems approaches to health disparities and related aspects of population health. Supported by the NIH Office of Behavioral and Social Sciences Research (OBSSR) through a contract with the University of Michigan,

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