

# BEHAVIORAL HEALTH: THE USE OF TELEMEDICINE AS AN EFFECTIVE TOOL FOR INCREASING ACCESS

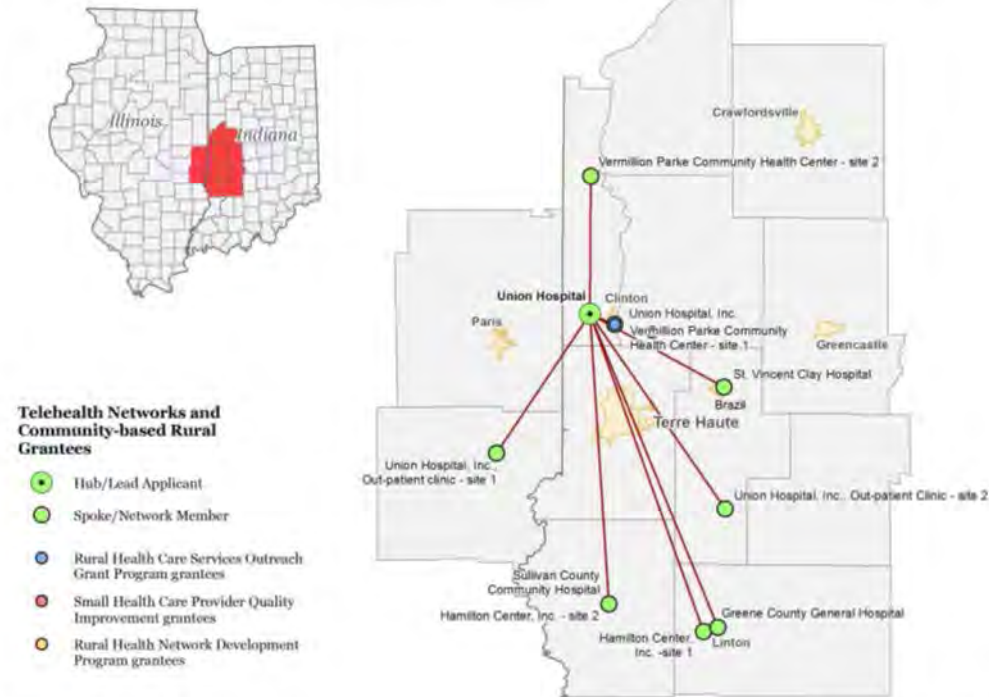
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# Overview and Network Background

## Union Hospital (Indiana and Illinois) - Telehealth Network Sites and Community-Based Rural Outreach, Quality, and Network Development Grantees



Source: Office of Rural Health Policy,  
Health Resources and Services  
Administration (HRSA), January 12, 2011.

Map created by the Center for Applied  
Research and Environmental Systems,  
January 2011.

# Overview and Network Background

- ▣ Telebehavioral Health (2007)
- ▣ Telecardiology (2008)
- ▣ Telepulmonology (2010)
- ▣ Telenephrology (2010)
- ▣ Pediatric Specialties (2010)
- ▣ Field STEMI EKG transmission (2011)
- ▣ Teleneurology (2012)

# Setting the Stage

- ▣ The provision of tele-consultations for patients seeking care and treatment for emergent behavioral health conditions.
- ▣ Tele-consultations for patients requiring a medical stabilization phase following a behavioral health emergency.
- ▣ Non-emergent tele-consultation for behavioral health referrals made during hospitalization.

# Technical Requirements

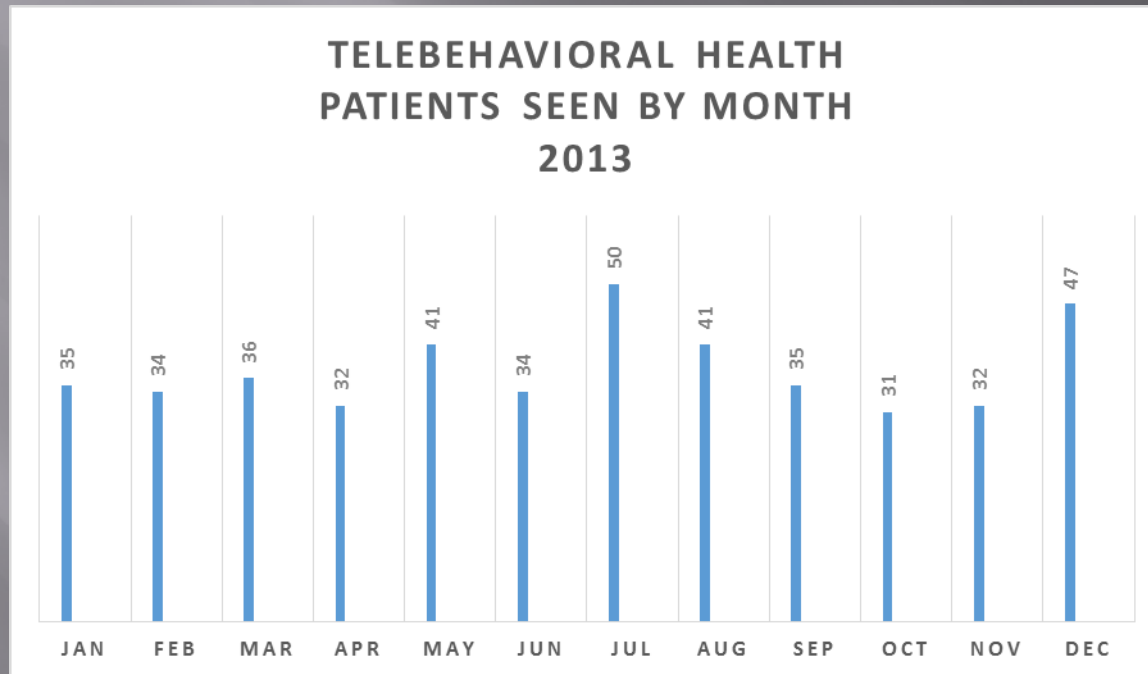
- ▣ Consultative vs. Medical Diagnostic Quality
- ▣ Video endpoints
- ▣ Environmentally friendly
- ▣ End-User Friendly
- ▣ Privacy and Confidentiality Protection



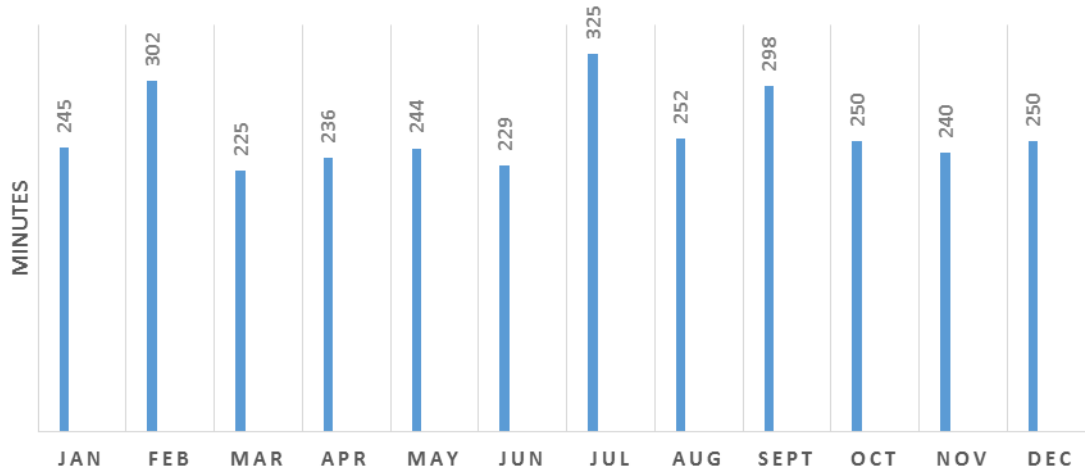
# Integrated Work Flow

- ▣ Policies, procedures and algorithms
- ▣ Organizational patient safety standards
- ▣ Accrediting and State Regulatory Standards
- ▣ Continuity of patient care/referral patterns

# Program Review/Evaluation

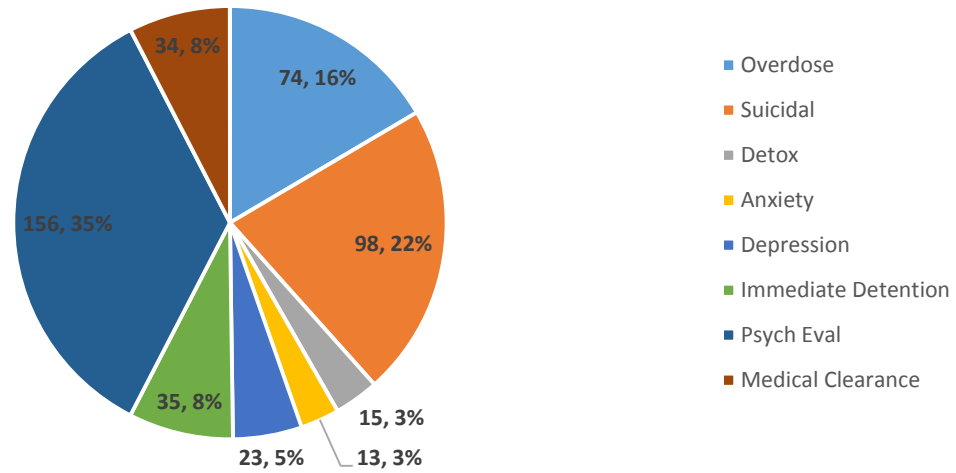


## AVERAGE LOS IN MINUTES TELEBEHAVIORAL HEALTH 2013

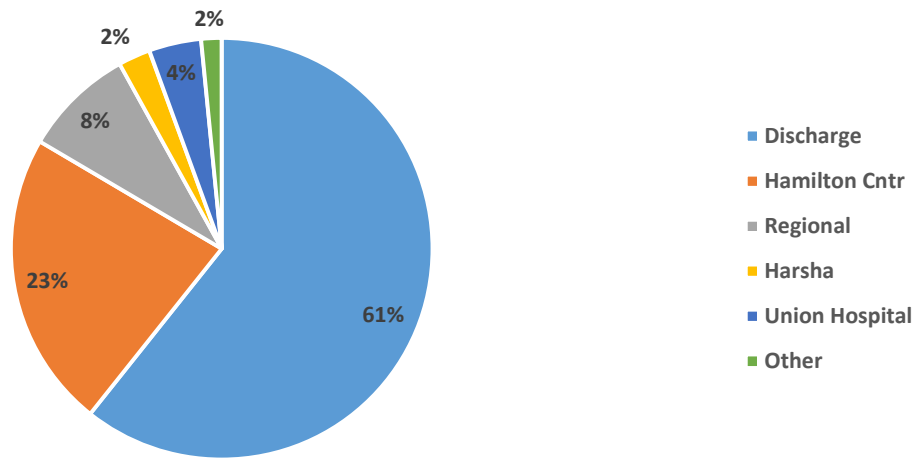




## Telebehavioral Health Reason for Consult 2013



### Telebehavioral Health Disposition Location 2013



# Sustainability Considerations

- ▣ Market Control
- ▣ Cost Containment
- ▣ Value Based
- ▣ Risk Management
- ▣ Billing Requirements/Regulations
- ▣ Contractual Engagement

