



**The Joint Commission's 2014 Perinatal Performance Measures:
Focus on PC-02: Cesarean Section and PC-05: Exclusive Breast Milk Feeding
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SPEAKERS' BIOS

Celeste G. Milton, MPH, BSN, RN

Celeste Milton is a Certified Yellow Belt. With this designation, she supports the Joint Commission's activities associated with establishing and sustaining a robust process improvement (RPI) culture. As a Certified Yellow Belt, she integrates Six Sigma and Change Management methodologies to make improvements to better meet customer expectations and organization objectives. She has been an associate project director in the Center for Performance Measurement in the Division of Healthcare Quality Evaluation at The Joint Commission since 2005. She is the project lead for four national projects that developed core performance measures for hospital-based inpatient psychiatric services (HBIPS), perinatal care (PC), tobacco treatment (TOB), substance use (SUB) and an international project that developed performance measures for maternal/child care. Ms. Milton is currently responsible for directing all phases of the PC project including overseeing the ongoing maintenance and revision of technical specifications in the Specifications Manual for Joint Commission National Quality Core Measures following onsite reliability testing completed in 2012. She is also responsible for providing ongoing clinical support for the TOB and SUB measures including revision of the technical specifications in the Specifications Manual for National Hospital Quality Measures.

She was involved in the development and revision of final measure specifications for maternal/child care measures for the international project following onsite reliability testing completed in 2011. In addition, Ms. Milton was responsible for directing all phases of the HBIPS project including overseeing the development of technical specifications, pilot testing activities including data quality and onsite reliability testing, and developing a final set of ORYX core performance measures for selection by both psychiatric hospitals and hospitals with psychiatric units. Ms. Milton maintains bi-annual updates to the Specifications Manual for Joint Commission National Quality Core Measures.

Ms. Milton joined The Joint Commission in June 2002 and has worked in the Office of Quality and Patient Safety and in the Sentinel Event Unit prior to assuming her position in the Division of Healthcare Quality Evaluation. Prior to joining The Joint Commission, she held positions as a performance improvement review specialist, clinical coordinator, financial planner, medical sales consultant and staff nurse. She has extensive clinical expertise in critical care, post anesthesia recovery, emergency and trauma nursing, and home health.

Ms. Milton's formal education includes a Masters of Public Health degree from Northern Illinois University in DeKalb, Illinois, a Bachelor of Science in Nursing degree from the University of Texas Health Science Center, School of Nursing in San Antonio, Texas, and an Associate Degree in Nursing from Joliet Junior College in Joliet, Illinois. She is also a member of the Alpha Eta Society, Northern Illinois University Chapter.

Bonnie Connors Jellen, MHSA

Bonnie Connors Jellen is Director of the Section for Maternal and Child Health at the American Hospital Association (AHA) and is responsible for working with over 2,000 member hospitals providing specialty care to women and children. Over three decades, she has worked exclusively in the maternal and child health field including positions at the AHA, the American College of Obstetricians and Gynecologists, and on Capitol Hill for the Senate Committee on Labor and Human Resources, Subcommittee on Child and Human Development. Bonnie has been active in many organizations including committee appointments at the March of Dimes, the Alan Guttmacher Institute, and other national and local child health initiatives. Bonnie has an undergraduate degree in Child Development from the University of Massachusetts Amherst, and a graduate degree in Health Services Administration from The George Washington University, Washington D.C.