

## RACTrac Compatibility

### *Vendor Testing and Validation Process*

#### **Objectives:**

- Ensure that data being collected in vendor claim level management tools is tracked and aggregated correctly to ensure that the AHA RACTrac survey questions are being answered appropriately from quarter to quarter.
- Test CSV file layout and upload functionality.
- Incorporate quality assurance processes with a client hospital.

#### **Steps for Testing for Initial Compatibility**

*All software vendors regardless of current RACTrac compatibility status will be required to follow the following compatibility process.*

1. Baseline testing from AHA test data supplied in 2014 test data file
  - a. Using the data supplied in the “2014 Test Data for RACTrac Compatibility” spreadsheet, located at:  
<https://www.aha.org/aha/issues/RAC/ractraccompatible.html>

*Enter this same claim information into your product and create corresponding CSVs for the appropriate year, quarter.*

- b. Send the CSV file generated from your product to [ractracsupport@providercs.com](mailto:ractracsupport@providercs.com). This file will be validated against a pre-define CSV generated by AHA. As well as ensuring compliance with newer data quality edits and newer data elements. These files should be identical. Compliance with quality edits as provided in the data dictionary will also be confirmed.
  - c. RACTrac support will contact the vendor to provide comparison information and to review any data elements which do not meet the compatible file output.



## 2. Hospital Testing

The purpose of the following testing process is to integrate a full-circle quality assurance process with a real hospital's data. Using their data, the hospital will validate that the survey output from RACTrac agrees with the intended input into the product. (electronic and / or manual)

The vendor will:

- a. Send an actual hospital's CSV submission for a given year and quarter to [ractracsupport@providercs.com](mailto:ractracsupport@providercs.com). This CSV submission will be inclusive of all new data elements and quality assurance rules.

AHA will:

- b. Submit this survey electronically and return the output from the RACTrac survey reflecting a summary of the hospital's survey information to the vendor representative.

The vendor will:

- c. Validate with the hospital that the output from the RACTrac survey, reflecting their intended input, is complete and accurate.
- d. Vendor to sign RACTrac V3 Compatibility Agreement, this attestation provides affirmation as to following agreed-upon development, support and testing procedures.

Other

- **Administrative Burden Reporting (*Optional*)**  
Vendor may supply a sample report complementary to the vendor-specific test data and PCS/Vendor to review for consistency. Vendor must be able to talk through the logic for each data element on the report. PCS to validate that the logic supplied is consistent with the RACTrac data definitions.
- **Mapping to the RACTrac Reasons for Denial (if vendor is mapping reasons for denial)**  
Vendor to supply mapping logic accompanying the full list of 'vendor reasons' and how they are mapped to the RACTrac reasons. PCS to validate that mapping logic is consistent with RACTrac definitions. If not mapping reasons, vendor to demonstrate how that works within their product.

Thank you for your interest in becoming RACTrac compatible!

Questions?

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May 27, 2014