

[DATE]

[VENDOR CONTACT NAME],

The American Hospital Association is currently in the process of implementing enhancements to RACTrac in order to collect additional information on the impact of recovery audit contractors (RACs) on hospitals. These additional data points are essential in order to capture recent changes in the RAC program, such as rebilling, and to provide stakeholders with greater insight into hospital's experience in the appeals process.

**On behalf of [HOSPITAL/IRF/HEALTH SYSTEM NAME], I am requesting that [VENDOR NAME] ensure that [PRODUCT NAME] adopts the new AHA RACTrac standards and collects all necessary data points needed for survey data collection starting on October 1, 2014.**

Our organization believes that RACTrac provides an essential service to health care providers, as it serves as an up-to-date measure of provider experience with Medicare RACs. The RACTrac data is valuable for us as well, as a companion point of reference for our own experience with RACs and to accompany our own hospital's data when we have discussions with CMS and with Congressional staff members.

The AHA has expressed their intention for all RACTrac vendors to complete the compatibility process by August 15, 2014. If you have not already done so, I encourage [VENDOR NAME] to reach out to the AHA's contracted vendor and customer support for RACTrac at [ractracsupport@providercs.com](mailto:ractracsupport@providercs.com) to declare your intent to become "RACTrac 2014 Compatible" and for additional information.

Thank you for your attention to this request to ensure that [PRODUCT NAME] continues to meet our [HOSPITAL/IRF/HEALTH SYSTEM]'s needs for reporting to the AHA RACTrac survey.

Sincerely,