AHA STATE AUXILIARY PRESIDENTS and LEGISLATIVE CHAIRS HEALTH CARE CONFERENCE SPEAKERS

Speaker: Marilyn Beverley

Title: Keynote Presenter, Training Consultant, Breakout Session Presenter, Board Facilitator, and Author

Company: MRB – Motivate...Resolve...Believe!

Expertise: Motivational and inspirational speaking and training – corporate/volunteer/board of director

board retreats

Web site: www.themrb.org **Phone:** 810-987-2168

E-mail: mrbeverley@comcast.net

Address: 3105 Negaunee Ct., Clyde Township, MI 48049

Speaker: Carrie Brady

Title: Principal, C. Brady Consulting, keynote speaker, author

Company: C. Brady Consulting

Expertise: Volunteer engagement, increasing HCAHPS scores, patient engagement

Web site:

Phone: 203-210-7484

E-mail: cbradyconsulting@gmail.com

Address: Connecticut

Speaker: Dr. Judith Briles

Title: Keynote Speaker, Author, and Consultant

Company: The Briles Group

Expertise: Workplace issues, personal and professional development, conflict resolution, confidence

building, personal finance, and leadership challenges

Web site: www.briles.com **Phone:** 303-627-9179

Address: P.O. Box 460880, Aurora, CO 80046

Speaker: Joan Brock **Title:** Speaker and Author

Expertise: Inspiration, courage, and innovation

Web site: www.joanbrock.com

Phone: 520-760-0762

E-mail: brocktalks@yahoo.com

Address: Arizona

Speaker: Dave Caperton

Title: Motivational Speaker, Author, Humorist, and Educator

Expertise: Using healthy and compassionate humor to manage stress, cope with change, and boost

personal and organizational success **Web site:** www.davecaperton.com

Phone: 800-844-4384 E-mail: info@goldstars.com

Address: Ohio

Speaker: Courtney Clark **Title:** Speaker, author

Expertise: Cancer survivor who speaks on resilient leadership, working with trauma survivors,

healing through helping

Web site: www.courtneylclark.com

Phone: 512-494-4276 E-mail: through website Address: Austin, TX

Speaker: Henry Cloud, Ph.D

Title: Keynote speaker, author, trainer, clinical psychologist

Expertise: Leadership, boundaries, team building

Web site: www.drcloud.com Phone: 310-277-3900 E-mail: info@drcloud.com Address: Beverly Hills, CA

Speaker: JoAnn Contorno **Title:** Motivational Speaker

Expertise: Wellness strategies, communication, positive group support, goal setting, stress relief, and

relighting the fire of enthusiasm for your occupation

Web site: www.joanncontorno.com

Phone: 520-682-4127 **E-mail:** Via web site

Address: 9150 Lambert Lane, Marana, AZ 85653

Speaker: Mary Cooper

Title: President/Founder, keynote presenter, author

Company: Engaging Outcomes, Inc.

Expertise: Keynotes, training, leadership development, teamwork

Web site: www.engagingoutcomes.com

Phone: 407-497-0468

E-mail: mcooper@engagingoutcomes.com

Address: Orlando, FL

Speaker: Bill Crawford, PhD

Title: Psychologist, Speaker, Trainer, and Coach **Company:** Crawford Performance Solutions **Expertise:** Leadership and team-building

Web site: www.billcphd.com **Phone:** 832-722-6147

E-mail: billcphd@aol.com

Address: 1306 Devon Glen Dr., Houston, TX 77077

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Speaker: Ken Culp III, PhD

Title: Consultant for Volunteer Administration

Company: Volunteer Solutions

Expertise: Volunteer and nonprofit administration, volunteer development and service activities,

and leadership development Web site: www.kenculp.net Phone: 859-227-7506 E-mail: ken.culp@uky.edu

Address: 1065 Durham Lane, Nicholasville, KY 40356-9075

Speaker: Randy Dean

Title: Keynote speaker, trainer, author

Company: Randall Dean Consulting and Training **Expertise:** Time management, email management

Web site: www.randalldean.com

Phone: 517-336-8906

E-mail: randy@randalldean.com

Address: Michigan

Speaker: Jeff Doucette

Title: Health Care Executive, International Presenter, and Author (Jeff is vice president of Emergency

Services at Bon Secours Health System in Suffolk, VA)

Expertise: Work culture, communication, time management, stress management, and change management

Web site: www.jeffdoucettern.com

Phone: 816-806-6127

E-mail: jeff@jeffdoucettern.com

Address: Virginia

Speaker: Susan Ellis **Title:** President

Company: Energize, Inc.

Expertise: Consulting and training, volunteer management and staff development

Web site: www.energizeinc.com

Phone: 215-438-8342

E-mail: susan@energizeinc.com

Address: 5450 Wissahickon Ave., Philadelphia, PA 19144

Speaker: Rick Foster

Title: Keynote presenter, trainer, author

Company: Foster Hicks

Expertise: Team culture, leadership, patient satisfaction

Web site: www.fosterhicks.com

Phone: 510-540-6000 **E-mail:** Via web site

Address: Bay Area, California

Speaker: Victoria Heidelman, CAVS **Expertise:** Volunteer management

Phone: 949-433-8434

E-mail: vheidelman@cox.net

Address: California

Speaker: W. Scott Heisler, MBA, RN

Title: Innovation Specialist

Company: Kaiser Permanente Innovation Consultancy

Expertise: Innovation

Web site: www.calhospital.org

Phone: 510-625-6169

E-mail: scott.heisler@kp.org

Address: 1800 Harrison St., Oakland, CA 94612

Speaker: Vicki Hess, R.N. **Title:** Keynote speaker, author

Company: AHA Speakers Express

Expertise: Leadership, change management, organizational culture, service excellence

Web site: www.speakers-express.com

Phone: 312-422-2749 **E-mail:** Via web site

Speaker: Mary Kay Hood

Title: Leadership Training and Volunteer Management Expert

Company: Independent Contractor

Expertise: Leadership, team development, volunteer program management and change strategies.

Phone: 317-745-2824

Email: mkhood9@gmail.com

Address: 366 W. County Road 200 S, Danville, IN 46122

Speaker: Bev Johnson

Title: President/CEO, keynote speaker and author

Company: Institute for Patient and Family Centered Care

Expertise: Patient and family-centered care

Web site: www.ipfcc.org
Phone: 301-652-0284
E-mail: bjohnson@ipfcc.org

Address: 6917 Arlington Road, Suite 309, Bethesda, Maryland 20814

Speakers: Larry & Meagan Johnson **Title:** Authors, Speakers, and Trainers **Company:** Johnson Training Group

Expertise: Improving productivity, profitability, customer satisfaction, and employee morale

through innovative management practices **Web site:** www.johnsontraininggroup.com

Phone: 602-943-0985

E-mail: larry@johnsontraininggroup.com **Address:** 1413 E. Cholla, Phoenix, AZ 85020

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Speakers: Tobi Johnson

Title: Keynote speaker, author, trainer

Company:

Expertise: Volunteer management, volunteer trends, volunteer recognition

Web site: www.tobijohnson.com

Phone: 206-799-9038

E-mail: info@tobijohnson.com

Address: Knoxville, TN

Speakers: Diana Jordan

Title: Stand Up Comedian, Motivational Speaker, Female Keynote Speaker

Company: Diana Jordan

Expertise: Healthcare humorist, business humorist, corporate comedienne; perfect for women's

events, healthcare conventions and nursing conferences

Web site: www.dianajordan.com

Phone: 818-692-6118 E-mail: through website

Address:

Speaker: Kathy Keaton

Title: Speaker, Clown, Author, and Entertainer **Expertise:** Motivational speaking and humor therapy

Web site: www.piccolotheclown.com

Phone: 325-944-4746

E-mail: kpiccolo28@juno.com

Address: Texas

Speaker: Elaine Lundberg **Title:** Humor Therapist

Expertise: Inspirational and motivational speaking

Web site: www.humortx.com

Phone: 602-574-1988

E-mail: elaine@humortx.com

Address: Arizona

Speaker: Mary McCormack, CAVS

Title: Professional Speaker and Volunteer Services Administrator

Company: Information Enterprises

Expertise: International speaker, author, and coach on volunteerism, association leadership,

and organizational harmony Web site: www.keyspeaker.com

Phone: 904-233-7973

E-mail: mary@keyspeaker.com

Address: P.O. Box 57122, Jacksonville, FL 32241

Speaker: Jan McInnis

Title: Comedian and Professional Speaker **Expertise:** Humor keynotes and comedy shows **Web site:** www.theworklady.com

Phone: 800-492-9394

E-mail: jan@theworklady.com Address: Los Angeles, CA

Speaker: Thomas McKee

Title: Keynote speaker, author, workshops

Company: Volunteer Power

Web site: www.volunteerpower.com

Phone: 916-987-0359

E-mail: tom@volunteerpower.com

Speaker: Robert McMillan

Expertise: Recruiting, Engage the New Breed of Volunteer, Leadership Development

Title: Speaker, trainer, coach, author

Expertise: Motivation, leadership, growth, transformation

Web site: www.talentsoar.com

Phone: 888-494-5021

E-mail: robertcmcmillan.com Address: Highland, MD

Speaker: Lois Milne

Title: Director, Volunteer Services

Company: Morton Plant Mease BayCare Health System **Expertise:** Volunteerism – harmony through diversity

Phone: 727-734-6439

E-mail: lois.milne@baycare.org

Address: 601 Main St., Dunedin, FL 34698

Speaker: Liz Neal

Title: Speaker, Coach, TV Host, Mountaineer

Expertise: Time and life management, motivation, effective communication, team building

Web site: www.midamericaspeakersbureau.com

Phone: 308/940-0430

Email: barrycarlsonmsb@gmail.com

Address: DesMoines, IA

Speaker: Cathy Newton

Title: Motivational Speaker, Author, Risk-Taking Expert

Expertise: Handling change, performance improvement, leadership, and team building with

confidence

Web site: www.cathynewton.com

Phone: 816-858-5806

E-mail: cathy@cathynewton.com

Address: Missouri

Speaker: Anne Obarski **Title:** Executive Director

Company: Merchandise Concepts

Expertise: Customer attraction and retention **Web site:** www.merchandiseconcepts.com

Phone: 614-389-3248

E-mail: anne@merchandiseconcepts.com **Address:** 603 Scotscraig Ct., Dublin, OH 43107

Speaker: John O'Leary **Title:** Motivational speaker

Company: Rising Above by Jon O'Leary

Expertise: Topics include industry-specific messages for health care, safety, education, and

insurance/financial

Web site: www.risingabove.com

Phone: 314-822-3282 **E-mail:** Via web site

Address: 10900 Manchester, Ste. 206, St. Louis, MO 63122

Speaker: Pam Owens **Title:** Keynote speaker

Company: Edge of Your Seat Consulting

Expertise: Training, strategic planning, fundraising consulting, customer service, leadership

development

Web site: www.edgeoys.com

Phone: 512-989-7950 E-mail: info@edgeoys.com Address: Austin, TX

Speaker: Jennifer Page **Title:** Keynote speaker

Expertise: Improving the patient experience, navigating the care continuum. She is the mother of a boy born with a congenital heart defect, who went on to star in a national

advertising campaign

Company: AHA Speakers Express **Web site:** www.speakers-express.com

Phone: 312-422-2749

Speaker: Kent Rader

Title: Keynote presenter, author, former hospital CEO and CFO

Company:

Expertise: Humor in the workplace **Web site:** www.kentraderspeaks.com

Phone: 405-209-3273

E-mail: kent@kentraderspeaks.com

Address: Oklahoma

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Speaker: The Rev. Dr. Steve Rottgers **Title:** Public Speaker and Humorist **Company:** Steve Rottgers Consulting

Expertise: Volunteer formation and stewardship, leadership, self-awareness, quality, change,

organizational growth, vision/core values discernment, and emotional intelligence

Web site: www.steverottgers.com

Phone: 205-223-3638 **E-mail:** srottgers1@aol.com

Address: Missouri

Speaker: Joan M. Ryzner

Title: Director of Member Relations

Expertise: Opportunities in volunteer services in light of health reform; recruiting healthcare volunteers;

quantifying the impact of healthcare volunteer services.

Company: American Hospital Association

Phone: 312-422-3321 E-mail: jmiller@aha.org Address: Chicago, IL

Speaker: David Selberg **Title:** Executive Director

Company: Pacific Pride Foundation

Expertise: LGBT and HIV advocacy, including volunteer training

Web site: www.calhospital.org

Phone: 805-963-3636

E-mail: david@pacificpridefoundation.org

Address: 126 East Haley St. #A-11, Santa Barbara, CA 93101

Speaker: Dorothy Sisneros

Title: Founder and Managing Partner, speaker, trainer **Company:** Thunderbird Leadership Consulting

Expertise: Patient engagement, leadership, strategic planning, service excellence,

organizational dynamics, patient safety, change management

Web site: www.thunderbirdleadership.com

Phone: 602-615-1192

E-mail: dsisneros@thunderbirdleadership.com

Address: Phoenix, AZ

Speaker: Betsy Smith, PhD

Title: Author, Speaker, and Executive Leadership Coach

Company: E.L. Smith Consulting **Expertise:** Leadership development **Web site:** www.elsmithconsulting.com

Phone: 919-651-0908

E-mail: betsy@elsmithconsulting.com

Address: 326 Bridgegate Dr., Cary, NC 27519

Speaker: Beth Steinhorn

Title: Keynote speaker, workshops, webinars, author

Company: JFFixler Group

Expertise: Volunteer engagement, organizational development

Web site: www.jffixler.com **Phone:** 303-699-1708 **E-mail:** Email via website

Speaker: Carole Starr

Address: Colorado

Title: Co-Facilitator, Brain Injury Voices

Company: New England Rehabilitation Hospital of Portland

Expertise: brain injuries, life transformation

Phone: 207/767-7357

E-mail: cstarr@maine.rr.com

Address: 10 Starboard Dr., Cape Elizabeth, ME 04107

Speaker: Colleen Sweeney, RN

Title: Founder/Owner

Company: Sweeney Healthcare Enterprises

Expertise: Patient experience, patient-centered care, HCAHPS improvement

Web site: www.sweeneyhealthcareenterprises.com

Phone: 574-309-2786

E-mail: sweeneyhealthcare@gmail.com

Address: South Bend, IN

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Speaker: Avi Zaraya

Title: Keynote speaker and author

Company:

Expertise: Healthcare volunteer services, patient satisfaction, volunteer empowerment

Web site: Phone:

E-mail: avi.e.zaraya@gmail.com

Address: Los Angeles