

**AHA STATE AUXILIARY PRESIDENTS & LEGISLATIVE CHAIRS
HEALTH CARE CONFERENCE SPEAKERS**

Speaker: Marilyn Beverley

Title: Keynote Presenter, Training Consultant, Breakout Session Presenter, Board Facilitator, and Author

Company: MRB – Motivate...Resolve...Believe!

Expertise: Motivational and inspirational speaking and training – corporate/volunteer/board of director board retreats

Web site: www.themrb.org

Phone: 810-987-2168

E-mail: mrbeverley@comcast.net

Address: 3105 Negaunee Ct., Clyde Township, MI 48049

Speaker: Carrie Brady

Title: Principal, C. Brady Consulting, keynote speaker, author

Company: C. Brady Consulting

Expertise: Volunteer engagement, increasing HCAHPS scores, patient engagement

Web site:

Phone: 203-210-7484

E-mail: cbradyconsulting@gmail.com

Address: Connecticut

Speaker: Dr. Judith Briles

Title: Keynote Speaker, Author, and Consultant

Company: The Briles Group

Expertise: Workplace issues, personal and professional development, conflict resolution, confidence building, personal finance, and leadership challenges

Web site: www.briles.com

Phone: 303-627-9179

Address: P.O. Box 460880, Aurora, CO 80046

Speaker: Joan Brock

Title: Speaker and Author

Expertise: Inspiration, courage, and innovation

Web site: www.joanbrock.com

Phone: 520-760-0762

E-mail: brocktalks@yahoo.com

Address: Arizona

Speaker: Dave Caperton

Title: Motivational Speaker, Author, Humorist, and Educator

Expertise: Using healthy and compassionate humor to manage stress, cope with change, and boost personal and organizational success

Web site: www.davecaperton.com

Phone: 800-844-4384

E-mail: info@goldstars.com

Address: Ohio

Speaker: Courtney Clark
Title: Speaker, author
Expertise: Cancer survivor who speaks on resilient leadership, working with trauma survivors, healing through helping
Web site: www.courtneyclark.com
Phone: 512-494-4276
E-mail: through website
Address: Austin, TX

Speaker: Henry Cloud, Ph.D
Title: Keynote speaker, author, trainer, clinical psychologist
Expertise: Leadership, boundaries, team building
Web site: www.drcloud.com
Phone: 310-277-3900
E-mail: info@drcloud.com
Address: Beverly Hills, CA

Speaker: JoAnn Contorno
Title: Motivational Speaker
Expertise: Wellness strategies, communication, positive group support, goal setting, stress relief, and relighting the fire of enthusiasm for your occupation
Web site: www.joanncontorno.com
Phone: 520-682-4127
E-mail: Via web site
Address: 9150 Lambert Lane, Marana, AZ 85653

Speaker: Mary Cooper
Title: President/Founder, keynote presenter, author
Company: Engaging Outcomes, Inc.
Expertise: Keynotes, training, leadership development, teamwork
Web site: www.engagingoutcomes.com
Phone: 407-497-0468
E-mail: mcooper@engagingoutcomes.com
Address: Orlando, FL

Speaker: Bill Crawford, PhD
Title: Psychologist, Speaker, Trainer, and Coach
Company: Crawford Performance Solutions
Expertise: Leadership and team-building
Web site: www.billcphd.com
Phone: 832-722-6147
E-mail: billecphd@aol.com
Address: 1306 Devon Glen Dr., Houston, TX 77077

Speaker: Ken Culp III, PhD
Title: Consultant for Volunteer Administration
Company: Volunteer Solutions
Expertise: Volunteer and nonprofit administration, volunteer development and service activities, and leadership development
Web site: www.kenculp.net
Phone: 859-227-7506
E-mail: ken.culp@uky.edu
Address: 1065 Durham Lane, Nicholasville, KY 40356-9075

Speaker: Randy Dean
Title: Keynote speaker, trainer, author
Company: Randall Dean Consulting and Training
Expertise: Time management, email management
Web site: www.randalldean.com
Phone: 517-336-8906
E-mail: randy@randalldean.com
Address: Michigan

Speaker: Jeff Doucette
Title: Health Care Executive, International Presenter, and Author (Jeff is vice president of Emergency Services at Bon Secours Health System in Suffolk, VA)
Expertise: Work culture, communication, time management, stress management, and change management
Web site: www.jeffdoucetter.com
Phone: 816-806-6127
E-mail: jeff@jeffdoucetter.com
Address: Virginia

Speaker: Susan Ellis
Title: President
Company: Energize, Inc.
Expertise: Consulting and training, volunteer management and staff development
Web site: www.energizeinc.com
Phone: 215-438-8342
E-mail: susan@energizeinc.com
Address: 5450 Wissahickon Ave., Philadelphia, PA 19144

Speaker: Rick Foster
Title: Keynote presenter, trainer, author
Company: Foster Hicks
Expertise: Team culture, leadership, patient satisfaction
Web site: www.fosterhicks.com
Phone: 510-540-6000
E-mail: Via web site
Address: Bay Area, California

Speaker: Victoria Heidelman, CAVS
Expertise: Volunteer management
Phone: 949-433-8434
E-mail: vheidelman@cox.net
Address: California

Speaker: W. Scott Heisler, MBA, RN
Title: Innovation Specialist
Company: Kaiser Permanente Innovation Consultancy
Expertise: Innovation
Web site: www.calhospital.org
Phone: 510-625-6169
E-mail: scott.heisler@kp.org
Address: 1800 Harrison St., Oakland, CA 94612

Speaker: Vicki Hess, R.N.
Title: Keynote speaker, author
Company: AHA Speakers Express
Expertise: Leadership, change management, organizational culture, service excellence
Web site: www.speakers-express.com
Phone: 312-422-2749
E-mail: Via web site

Speaker: Bev Johnson
Title: President/CEO, keynote speaker and author
Company: Institute for Patient and Family Centered Care
Expertise: Patient and family-centered care
Web site: www.ipfcc.org
Phone: 301-652-0284
E-mail: bjohnson@ipfcc.org
Address: 6917 Arlington Road, Suite 309, Bethesda, Maryland 20814

Speakers: Larry & Meagan Johnson
Title: Authors, Speakers, and Trainers
Company: Johnson Training Group
Expertise: Improving productivity, profitability, customer satisfaction, and employee morale through innovative management practices
Web site: www.johnsontraininggroup.com
Phone: 602-943-0985
E-mail: larry@johnsontraininggroup.com
Address: 1413 E. Cholla, Phoenix, AZ 85020

Speakers: Tobi Johnson
Title: Keynote speaker, author, trainer
Company:
Expertise: Volunteer management, volunteer trends, volunteer recognition
Web site: www.tobijohnson.com
Phone: 206-799-9038
E-mail: info@tobijohnson.com
Address: Knoxville, TN

Speaker: Kathy Keaton
Title: Speaker, Clown, Author, and Entertainer
Expertise: Motivational speaking and humor therapy
Web site: www.piccolothec clown.com
Phone: 325-944-4746
E-mail: kpiccolo28@juno.com
Address: Texas

Speaker: Elaine Lundberg
Title: Humor Therapist
Expertise: Inspirational and motivational speaking
Web site: www.humortx.com
Phone: 602-574-1988
E-mail: elaine@humortx.com
Address: Arizona

Speaker: Mary McCormack, CAVS
Title: Professional Speaker and Volunteer Services Administrator
Company: Information Enterprises
Expertise: International speaker, author, and coach on volunteerism, association leadership, and organizational harmony
Web site: www.keyspeaker.com
Phone: 904-233-7973
E-mail: mary@keyspeaker.com
Address: P.O. Box 57122, Jacksonville, FL 32241

Speaker: Jan McInnis
Title: Comedian and Professional Speaker
Expertise: Humor keynotes and comedy shows
Web site: www.theworklady.com
Phone: 800-492-9394
E-mail: jan@theworklady.com
Address: Los Angeles, CA

Speaker: Joan M. Miller
Title: Director of Member Relations
Expertise: Strategically aligning healthcare volunteer resources and quantifying the impact of healthcare volunteer services.
Company: American Hospital Association
Phone: 312-422-3321
E-mail: jmiller@aha.org
Address: Chicago, IL

Speaker: Robert McMillan
Title: Speaker, trainer, coach, author
Expertise: Motivation, leadership, growth, transformation
Web site: www.talentsoar.com
Phone: 888-494-5021
E-mail: robertcmcmillan.com
Address: Highland, MD

Speaker: Lois Milne
Title: Director, Volunteer Services
Company: Morton Plant Mease BayCare Health System
Expertise: Volunteerism – harmony through diversity
Phone: 727-734-6439
E-mail: lois.milne@baycare.org
Address: 601 Main St., Dunedin, FL 34698

Speaker: Cathy Newton
Title: Motivational Speaker, Author, Risk-Taking Expert
Expertise: Handling change, performance improvement, leadership, and team building with confidence
Web site: www.cathynewton.com
Phone: 816-858-5806
E-mail: cathy@cathynewton.com
Address: Missouri

Speaker: Anne Obarski
Title: Executive Director
Company: Merchandise Concepts
Expertise: Customer attraction and retention
Web site: www.merchandiseconcepts.com
Phone: 614-389-3248
E-mail: anne@merchandiseconcepts.com
Address: 603 Scotsraig Ct., Dublin, OH 43107

Speaker: John O'Leary
Title: Motivational speaker
Company: Rising Above by Jon O'Leary
Expertise: Topics include industry-specific messages for health care, safety, education, and insurance/financial
Web site: www.risingabove.com
Phone: 314-822-3282
E-mail: Via web site
Address: 10900 Manchester, Ste. 206, St. Louis, MO 63122

Speaker: Pam Owens
Title: Keynote speaker
Company: Edge of Your Seat Consulting
Expertise: Training, strategic planning, fundraising consulting, customer service, leadership development
Web site: www.edgeoys.com
Phone: 512-989-7950
E-mail: info@edgeoys.com
Address: Austin, TX

Speaker: Jennifer Page
Title: Keynote speaker
Expertise: Improving the patient experience, navigating the care continuum. She is the mother of a boy born with a congenital heart defect, who went on to star in a national advertising campaign
Company: AHA Speakers Express
Web site: www.speakers-express.com
Phone: 312-422-2749

Speaker: Kent Rader
Title: Keynote presenter, author, former hospital CEO and CFO
Company:
Expertise: Humor in the workplace
Web site: www.kentraderspeaks.com
Phone: 405-209-3273
E-mail: kent@kentraderspeaks.com
Address: Oklahoma

Speaker: The Rev. Dr. Steve Rottgers
Title: Public Speaker and Humorist
Company: Steve Rottgers Consulting
Expertise: Volunteer formation and stewardship, leadership, self-awareness, quality, change, organizational growth, vision/core values discernment, and emotional intelligence
Web site: www.steverottgers.com
Phone: 205-223-3638
E-mail: srottgers1@aol.com
Address: Missouri

Speaker: David Selberg
Title: Executive Director
Company: Pacific Pride Foundation
Expertise: LGBT and HIV advocacy, including volunteer training
Web site: www.calhospital.org
Phone: 805-963-3636
E-mail: david@pacificpridefoundation.org
Address: 126 East Haley St. #A-11, Santa Barbara, CA 93101

Speaker: Dorothy Sisneros
Title: Founder and Managing Partner, speaker, trainer
Company: Thunderbird Leadership Consulting
Expertise: Patient engagement, leadership, strategic planning, service excellence, organizational dynamics, patient safety, change management
Web site: www.thunderbirdleadership.com
Phone: 602-615-1192
E-mail: dsisneros@thunderbirdleadership.com
Address: Phoenix, AZ

Speaker: Betsy Smith, PhD
Title: Author, Speaker, and Executive Leadership Coach
Company: E.L. Smith Consulting
Expertise: Leadership development
Web site: www.elsmithconsulting.com
Phone: 919-651-0908
E-mail: betsy@elsmithconsulting.com
Address: 326 Bridgegate Dr., Cary, NC 27519

Speaker: Beth Steinhorn
Title: Keynote speaker, workshops, webinars, author
Company: JFFixler Group
Expertise: Volunteer engagement, organizational development
Web site: www.jffixler.com
Phone: 303-699-1708
E-mail: Email via website
Address: Colorado

Speaker: Carole Starr
Title: Co-Facilitator, Brain Injury Voices
Company: New England Rehabilitation Hospital of Portland
Expertise: brain injuries, life transformation
Phone: 207/767-7357
E-mail: cstarr@maine.rr.com
Address: 10 Starboard Dr., Cape Elizabeth, ME 04107

Speaker: Colleen Sweeney, RN

Title: Founder/Owner

Company: Sweeney Healthcare Enterprises

Expertise: Patient experience, patient-centered care, HCAHPS improvement

Web site: www.sweeneyhealthcareenterprises.com

Phone: 574-309-2786

E-mail: sweeneyhealthcare@gmail.com

Address: South Bend, IN

Speaker: Avi Zaraya

Title: Keynote speaker and author

Company:

Expertise: Healthcare volunteer services, patient satisfaction, volunteer empowerment

Web site:

Phone:

E-mail: avi.e.zaraya@gmail.com

Address: Los Angeles
