

**AHA 2015
COMMITTEE ON VOLUNTEERS (COV)**

Barbara Muesing (Chair)
Auxiliary
Essentia Health
(First Care Medical Services)
Fosston, MN



Barbara Muesing serves as a trustee and auxiliary member at Essentia Health in Fosston, MN. She is past-president of the Minnesota Rural Health Association and the Health Care Auxiliary of Minnesota (HCAM). During her term on the HCAM Board, she wrote a proposal to the Otto Bremer Foundation to fund board development, advocacy initiatives, and leadership development, resulting in HCAM being awarded \$20,000 in 2010. Ms. Muesing also serves on the Minnesota Hospital Association Trustee Council, the Northwest Minnesota Regional Development Partnership Board, and the Community Health Board for Polk, Norman and Mahnomen counties in Northwest Minnesota. Ms. Muesing is past chair of the Riverview HealthCare Crookston Auxiliary. Her career experience at the University of Minnesota includes service as Extension District Director in Northwest Minnesota, Executive Director of the University of Minnesota Board of Regents, and First Lady at the University of Minnesota Crookston. She holds a bachelor's degree in home economics, and a master's degree in educational administration.

John William (Bill) Newbold (Immediate Past-Chair)
Volunteer
Dignity Northridge Hospital Medical Center
Northridge, CA



Bill Newbold is a member of the Northridge Hospital auxiliary, a volunteer at the hospital, and a member of the hospital's foundation board. During his 18-year volunteer career, Mr. Newbold has been president, treasurer, and recording secretary of the auxiliary, as well as editor of the auxiliary newsletter. As a volunteer, he frequently greets visitors at the information desk and assists customers in the hospital gift shop. He has also been active in the California Hospital Association volunteer organization, having served as a regional advisor and chair. During his professional career, Mr. Newbold specialized in systems engineering for satellites, launch vehicles and military payloads, many on the Space Shuttle. He received a bachelor's degree in aerospace and engineering sciences from Purdue University in Indiana.

Sandra S. Marshall, CAVS (Ex-Officio)
Director of Public Relations and Volunteer Services
LRGHealthcare
Laconia, NH



Sandra Marshall has been in volunteer service administration since 1997 and in 2015 is the president of AHA's Association for Healthcare Volunteer Resource Professionals. In her two-hospital system she oversees volunteer services, marketing, public relations, community relations, the gift shop and philanthropy. She has served on the AHVRP board of directors since 2011 and has held a variety of leadership roles in state and regional healthcare volunteer organizations. Ms. Marshall received the Sally Proctor Award in 2005, the highest award LRGHealthcare gives for work on behalf of the community. She was the first employee to receive this award, which is traditionally given to a community leader. She also received the Award of Excellence in 2012 from the New England Association of Directors of Healthcare Volunteer Services. Ms. Marshall has served on several local boards, including the New Hampshire Charitable Foundation, the Spaulding Youth Center and the chambers of commerce. She holds the AHA's Certified Administrator of Volunteer Services credential.

Frechia Barrett
Auxilian
DeKalb Medical at North Decatur
Decatur, GA



Frechia Barrett serves as an auxilian and volunteer at DeKalb Medical at North Decatur, where she has served on the auxiliary board of management in several offices. She volunteers in the outpatient surgery department. Ms. Barrett has been active in the Georgia Hospital Association's Council on Auxiliaries/Volunteers' Board of Management, having served as district director, vice president of education/legislative awareness chair, conference chair, president-elect, and she is currently its president for her second term. She is also active in the DeKalb Symphony Orchestra Guild, DeKalb Retired Teachers Association, Doctors for Global Health, and North Decatur United Methodist Church. A retired educator, Ms. Barrett received her bachelor's, master's, and specialist's degrees from Georgia State University.

Margie Beadles
Auxilian/Volunteer
CoxHealth
Springfield, MO



Margie Beadles serves as an auxilian/volunteer and as a member of the Hospital Advisory Board at CoxHealth in Springfield, MO. She served as a steering committee member in the development and implementation of the CoxHealth Patient and Family Advisory Committee (PFAC) in 2012. She is a past president of the Missouri Association of Hospital Auxiliaries and also served at the state level as secretary, leadership/legislation conference chair, annual state convention chair, and president-elect. In 2010 and 2013 she served on the Association for Healthcare Volunteer Resource Professionals (AHVRP) conference planning committees. Ms. Beadles has given programs on customer service and presented on various topics at conferences throughout Missouri. As a past president of Rotary and board member of the Finley River Community Foundation, she stays very active in her community. A retired educator and administrator, Ms. Beadles received her bachelor's degree in education and master's degree in educational administration from Missouri State University.

Jenny Boese
Vice President, External Relations and
Member Advocacy
Wisconsin Hospital Association
Madison, WI



Jenny Boese serves as the vice president of external relations and member advocacy at the Wisconsin Hospital Association (WHA). She currently directs WHA's grassroots operations, including its HEAT (Hospital Education & Advocacy Team) program. Through HEAT, WHA mobilizes Wisconsin hospital employees, trustees and volunteers on issues of importance, and Ms. Boese works to recruit and engage hospital volunteers in this program. She is also a key leader in WHA's annual Advocacy Day event. In her grassroots engagement role, she works closely with WHA's allied volunteer-related groups, such as The Partners of WHA and the Wisconsin Association of Directors of Volunteer Service, serves on the Partners Strategic Planning Committee and is a regular presenter at volunteer conferences and meetings. In addition to grassroots responsibilities, Ms. Boese handles WHA federal relations, working frequently with Wisconsin's members of Congress. Prior to joining WHA she worked in Washington, DC, for the United States Commission on International Religious Freedom (USCIRF), and worked as a lobbyist for the State Bar of Wisconsin. Prior to that, Ms. Boese was legislative staff in the Wisconsin State Legislature. She is a board member of Health First Wisconsin, including serving as its current treasurer, and has been on the AHA Committee on Volunteers since 2013.

Kelley Boothby, CAVS
Director, Volunteer Services
Hartford Hospital
Hartford, CT



Kelley Boothby has been a volunteer administrator at Hartford Hospital since 1995. Ms. Boothby served a three-year term as a board member for the AHA's Association of Healthcare Volunteer Resource Professionals. She also served as president for the New England Association of Directors of Healthcare Volunteer Services and the Connecticut Association of Directors of Volunteer Services of Healthcare. Ms. Boothby shares best practices and program information as a presenter on a local, regional and national level. She served on Hartford Hospital's community benefits committee in preparation for the federal reporting mandate. Ms. Boothby is a recipient of both the Connecticut Award for Professional Excellence and the New England Award for Professional Excellence. She has a master's degree in education.

Deborah M. Brookshire, CAVS
Chief, Voluntary Services
Southern Arizona VA Health Care System
Tucson, AZ



Deborah Brookshire manages more than 1,300 volunteers in a variety of patient engagement and customer service areas. She has worked in volunteer administration for 15 years. She has held leadership and committee positions within the Veterans Administration, as well as with AHA's Association for Healthcare Volunteer Resource Professionals, the Arizona Society of Volunteer Administrators in Healthcare and Tucson Society of Volunteer Managers. She holds AHA's credential as a Certified Administrator of Volunteer Services. Deborah was graduated from the University of New Hampshire with a bachelor's degree, and from Statue University of New York with a master's in education.

Vicki Holcombe, CAVS
Director, Volunteer Services
Baptist Beaumont Hospital
Beaumont, TX



Vicki Holcombe manages the hospital volunteer program and retail operations. She annually engages 450 adult, college and teen volunteers assigned to 30 service areas in the hospital. She oversees management of the gift shop, which generates more than \$300,000 in annual sales. She has served on the board and held leadership positions with AHA's Association for Healthcare Volunteer Resource Professionals and was president of the Texas Association, Directors of Volunteer Services. She holds a bachelor's degree in mass communications from Lamar University and AHA's Certified Administrator of Volunteer Services credential.

Earline Kelley
Auxilian
Freeman Health System
Joplin, MO



Earline Kelley serves as a volunteer and auxilian at Freeman Health System. She was President of the auxiliary for two years, and has served on the Advocate Board of the system's autism center. On a weekly basis, she volunteers in both the surgery desk and the ICU. Ms. Kelley has received numerous recognitions for her volunteer work, including Freeman Health System Volunteer of the Year, Freeman Health System's Recognition for Outstanding Service in the Autism Center, and recognition for outstanding community service from the Joplin Globe newspaper. Ms. Kelley is currently the president of the Missouri Association of Hospital Auxiliaries, which represents 84 hospitals. Ms. Kelley is currently retired, having spent her professional career in administrative roles in clinics and physician practices.

Mary LaCombe
Auxilian
Claxton Hepburn Medical Center
Ogdensburg, NY



Mary LaCombe is chairman of the Healthcare Associations of New York State (HANYS) State-Wide Committee of Healthcare Auxiliaries. As committee chair she presides over all committee meetings and conference calls and assists the HANYS staff in developing an agenda for their activities. Ms. LaCombe is immediate past president the Claxton Hepburn Medical Center Auxiliary where she has been an active member for 13 years. Through successful fundraising, outreach projects, participation in health care advocacy and community projects this group of approximately 60 women have made their mark on the community at large. This year the auxiliary gifted \$125,000 to the Claxton Hepburn Medical Center. Ms. LaCombe is a graduate of State University of New York, Oswego and spent more than 35 years as a teacher Loudoun County, VA.

Eileen McConville, CAVS
Director, Volunteer & Auxiliary Services
New Hanover Regional Medical Center
Wilmington, NC



Eileen McConville manages 830 volunteers and 40 paid staff members in a multi-hospital regional trauma center, including three retail shops and a hospitality house. She serves as liaison to the auxiliary board and is responsible for overseeing its \$1.2 million budget. She has worked in volunteer administration for 11 years. She has served on committees of AHA's Association for Healthcare Volunteer Resource Professionals, as well as leadership positions with the Southeastern Healthcare Volunteer Leaders and the North Carolina Society for Directors of Volunteer Services. She holds a bachelor's degree in business administration from Iona College and a master's degree in business administration from the University of North Carolina at Wilmington. She is also certified by AHVRP as a Certified Administrator of Volunteer Services.

Louis Peltier
Volunteer
Mercy Hospitals of Bakersfield
Bakersfield, CA



For the past 10 years Louis Peltier has served as a volunteer with Mercy Hospitals of Bakersfield. He served as chair of the California Association Hospital and Health Services (CAHHS) Committee on Volunteer Services in 2013 and 2014. In conjunction with that position, he was a member of the California Hospital Association Board of Trustees, the CAHHS, and the California Healthcare Foundation and Trust. He has also served as president of the auxiliary at Mercy Hospital, and president of the Southern San Joaquin Valley Area Council. Louis was a member of the Friends of Mercy Foundation Board from 2011-2012 and will be returning to the board in 2015. He attended the University of California at Los Angeles.

Lynn Smith
Auxilian
CHI St. Vincent-Hot Springs
Hot Springs, AR



Lynn Smith serves as an auxilian for CHI St. Vincent-Hot Springs in Hot Springs, Arkansas. She has donated more than 6,000 volunteer hours since joining in 2001. Positions held in her local auxiliary include president, vice president, secretary, and newsletter editor. She also serves as co-buyer for the auxiliary gift shop and has served several terms on the Medical Center of South Arkansas auxiliary board, scholarship committee, and membership committee. Ms. Smith is the past president of Arkansas Hospital Auxiliary Association (AHAA). She served on the AHAA board for five years as newsletter editor, president-elect and president. At present she is on a task force to set up a webpage for AHAA. Lynn currently chairs the AHAA Past Presidents Advisory Committee and serves on its Finance Committee.

Diane Westbrook
Auxilian
River Falls Area Hospital
River Falls, WI



Diane Westbrook is a 38-year member of Volunteers in Partnership with the River Falls Area Hospital, including four terms as president. She has also held the roles of treasurer, health education chair, and chair of various fundraising committees. During her time on the education committee, Ms. Westbrook initiated a car seat safety program and an initiative to increase youth volunteer participation at the hospital. Ms. Westbrook has served in numerous leadership positions in the Partners of the Wisconsin Hospital Association, which represents more than 12,000 volunteers and auxiliaries. She currently serves in the role of public policy chair for the group, and has previously served as president for a two-year term during which she accomplished her goal of recruiting 900+ new members to the organization. Ms. Westbrook is a retired optician and manager of an optical practice.