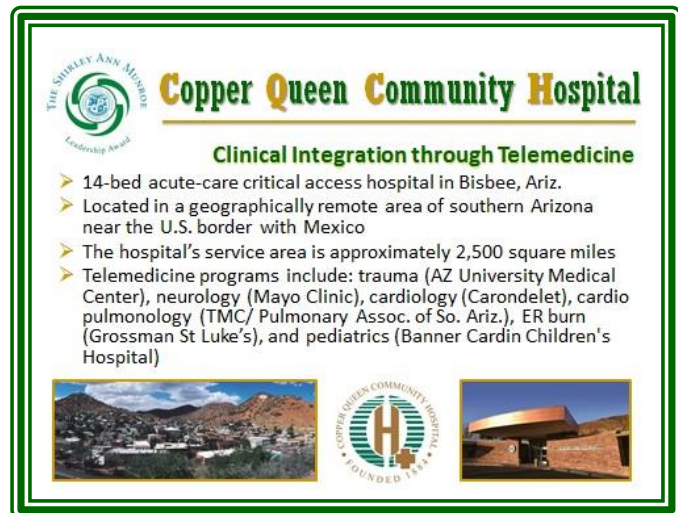


## COPPER QUEEN COMMUNITY HOSPITAL BISBEE, ARIZ.,

### CLINICAL INTEGRATION THROUGH TELEMEDICINE

Copper Queen Community Hospital (CQCH) is located in a geographically remote area of Arizona near the U.S. border with Mexico with a service area of approximately 2,500 square miles. The 14-bed acute-care critical access hospital (CAH) is the largest non-government employer in Bisbee serving more than 6,000 Bisbee residents and many of the county's 140,000 residents.



**Copper Queen Community Hospital**

**Clinical Integration through Telemedicine**

- 14-bed acute-care critical access hospital in Bisbee, Ariz.
- Located in a geographically remote area of southern Arizona near the U.S. border with Mexico
- The hospital's service area is approximately 2,500 square miles
- Telemedicine programs include: trauma (AZ University Medical Center), neurology (Mayo Clinic), cardiology (Carondelet), cardio pulmonology (TMC/ Pulmonary Assoc. of So. Ariz.), ER burn (Grossman St Luke's), and pediatrics (Banner Cardin Children's Hospital)

THE SHIRLEY ANN MUNROE LEADERSHIP AWARD

COPPER QUEEN COMMUNITY HOSPITAL FOUNDED 1984

The hospital's mission is to maintain and support access to basic primary healthcare throughout southeastern Cochise County and to evolve rural health care and provide patients with the highest quality services. Reaching beyond the main campus, the hospital operates three rural health clinics. This network of coordinated care is vital for the aging population of Cochise County, where many residents face complicated chronic health issues.

CQCH continues to meet the needs of the community in a changing health environment through collaboration and innovation, including use of electronic health records, home health services and telemedicine. Among the primary challenges of CQCH was how to provide care for patients who needed specialists. The successful telemedicine program has improved the efficiency of patient care while increasing access to specialists.

CQCH has contractual relations with several tertiary care hospitals in Arizona. The programs and services include: trauma (AZ University Medical Center), neurology (Mayo Clinic), cardiology (Carondelet), cardio pulmonology (TMC/ Pulmonary Assoc. of So. Ariz.), ER burn (Grossman St Luke's), and pediatrics (Banner Cardin Children's Hospital). CQCH received the Shirley Ann Munroe (SAM) Leadership Award for its clinical integration through telemedicine.



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