



## Member Webinar & Discussion

Section for Psychiatric & Substance Abuse Services

---

### **Psychiatric Patient Boarding Problems in the Emergency Department** **Improving Timeliness, Access, and Quality** **Lowering Costs and Re-Hospitalizations**

Thursday, June 4, 2015

4:00 pm – 5:00 pm Eastern (3:00 pm CT, 2:00 pm MT, 1:00 am PT)

Expected Duration: 60 minutes

On behalf of the American Hospital Association Section for Psychiatric and Substance Abuse Services, I invite you to join a small group of your executive colleagues for a webinar and discussion on an effective solution to reducing boarding of psychiatric patients while lowering costs and improving access to care.

Scott Zeller, MD, Chief, Psychiatric Emergency Services, Alameda Health System, Oakland, CA, and past president, American Association for Emergency Psychiatry, will describe the Alameda model of a regional dedicated psychiatric emergency service (PES), including:

- How PES can eliminate the need for urgent psychiatric consults in a general ED
- The impact -- 76% of the patients were able to be discharged from the PES, avoiding unnecessary hospitalization and sparing inpatient beds for those with no alternative
- How PES programs can reduce total costs on average thousands of dollars per patient, improve quality and access to care, and decrease hospital admissions
- Why insurance companies are interested in PES, & are often willing to pay more than a daily hospital rate for crisis stabilization to avoid multiple-day inpatient stay

After his remarks there will be time for you to talk with Dr. Zeller in detail about the program as well as your own solutions to boarding of psychiatric patients.

If you can join us for this webinar and discussion, please let us know by registering at:

<http://event.on24.com/r.htm?e=999671&s=1&k=E5B0257DFDE996A423366906695AC102>

If you have specific issues you would like to discuss, please note them on the online registration form. A confirmation email with information on how to access the webinar will be sent to you on Tuesday, May 19<sup>th</sup>. If you have any questions, please contact Camille Fernands at 312-422-3302 or [cfernands@aha.org](mailto:cfernands@aha.org).

We look forward to hearing from you during the discussion.

Rebecca B. Chickey, Director  
Section for Psychiatric & Substance Abuse Services  
312.422.3303  
[rchickey@aha.org](mailto:rchickey@aha.org)