



Member Webinar & Discussion

Section for Psychiatric & Substance Abuse Services

Improving 24/7 Access to Behavioral Health – Via an Outpatient Assessment Center; ED Telehealth; & Video Home Visits

Wednesday, May 27, 2015

2:00 pm – 3:00 pm Eastern (1:00 pm CT, 12:00 pm MT, 11:00 am PT)

Expected Duration: 60 minutes

On behalf of the American Hospital Association Section for Psychiatric and Substance Abuse Services, I invite you to join a small group of your executive colleagues for a webinar and discussion on Novant Health's multifaceted approach to improving access to behavioral health services 24/7. Jo Haubenreiser, VP Behavioral Health Services Novant Health, and Novant Health colleagues, Dr. Ken Dunham, Medical Director Psychiatric Medicine, Todd Clark, Director FMC Behavioral Health Services, And Richard Maas, Behavioral Health Manager of Operations will describe the programs they've designed and implemented to meet the communities' behavioral health needs. You'll learn

- Cost effective way to provide 24/7 telehealth assessments to Emergency Departments
- How Novant in increasing the use of video visits, even into patients homes
- Novant's experiences and outcomes with a non-hospital based, outpatient assessment center
- How behavioral health is being integrated into Novant's work in population health

After remarks there will be time for you to talk with the speakers in detail about the program as well as your own solutions to boarding of psychiatric patients.

If you can join us for this webinar and discussion, please let us know by registering at:

<http://event.on24.com/r.htm?e=996968&s=1&k=4D3CCD59AF1665D63D11D750DD38B97E>

If you have specific issues you would like to discuss, please note them on the online registration form. A confirmation email with information on how to access the webinar will be sent to you on Tuesday, May 19th. If you have any questions, please contact Camille Fernands at 312-422-3302 or cfernands@aha.org.

We look forward to hearing from you during the discussion.

Rebecca B. Chickey, Director
Section for Psychiatric & Substance Abuse Services
312.422.3303
rchickey@aha.org