

# Insights



State Volunteer and Auxiliary Leaders

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**Save the date!**  
**2016 SAL Meeting and HAVE Breakfast**

**State Auxiliary Leaders Meeting:**  
**April 30 to May 2, 2016**

**Hospital Awards for Volunteer Excellence Breakfast:**  
**May 2, 2016**

Washington Hilton  
Washington, DC  
In conjunction with the AHA Annual Membership Meeting

All states are encouraged to send

Fall 2015

## Volunteers engaged in transforming health care



Health care volunteers across the country are serving their hospitals in new ways that enhance experiences for patients and families, and promote wellness and prevention in communities.

AHA is proud to spread the word of these [examples of innovative initiatives](#) in an online resource. To order free postcards promoting the resource, please contact Joan Ryzner,

AHA Director of Member Relations, at [jryzner@aha.org](mailto:jryzner@aha.org). Several state volunteer organizations have distributed the cards to their members at state and regional meetings.

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## Smith named 2016 COV chair



Lynn Smith, 2016  
COV Chair

The AHA Board of Trustees named Lynn Smith chair of the Committee on Volunteers (COV) for 2016. She is an auxilian at CHI St. Vincent-Hot Springs in Hot Springs, AR. Lynn succeeds Barbara Muesing, an auxilian and trustee from Essentia Health in Fosston, MN, who becomes immediate past chair.

The COV, a specialty committee of the AHA board, is concerned with the roles, responsibilities, and services of organized volunteers and auxilians, as well as the community perspective they provide for the health care field. The committee supports the AHA mission and policy agenda by providing input on public policy development; participating in AHA grassroots advocacy; and serving as the selection committee for AHA's Hospital Awards for Volunteer Excellence.

representatives to the State Auxiliary Leaders Meeting and learn how volunteers can support hospitals as they advance health in America.

### Join Us in Supporting Community Hospitals

Interested in supporting the valuable contributions of community hospitals? Invite all your volunteers to join the [AHA-supported Coalition to Protect America's Health Care](#) to fight to protect quality care for all Americans.

### Do We Have Your Current Information?

Please send updates to the [State Auxiliary Leaders Roster](#) to Meg Leahy, [mleahy@aha.org](mailto:mleahy@aha.org)

### Looking for a Conference Speaker?

Check out the additions to [list of speakers](#) who might be appropriate for your next volunteer meeting. To add someone to the list, contact Joan Ryzner at [jryzner@aha.org](mailto:jryzner@aha.org).

This fall the COV provided feedback on:

- Principles for new health care delivery models
- Federal legislative issues
- Volunteer engagement in health care transformation

COV members whose terms expire in 2015 are Jenny Boese from the Wisconsin Hospital Association; Mary LaCombe from Claxton Hepburn Medical Center in Ogdenburg, NY; Sandy Marshall, CAVS, from LRGHealthcare in Laconia, NH; and Bill Newbold from Dignity Northridge Hospital Medical Center in Northridge, CA.

Joining the COV in 2016 are Meg Fallows from Kadlec Regional Medical Center, Richland, WA; Betty Leonard from Lincoln County Medical Center in Ruidoso, NM; Rozen Patterson from Broward Health Medical Center/Chris Evert Children's Hospital in Ft. Lauderdale, FL; and Angela Smith, CAVS, Summa Health System in Akron, OH.

Go here for [biographical information](#) on all 2016 COV members.

### Outgoing COV members:



Bill Newbold



Jenny Boese



Mary LaCombe



Sandy Marshall,  
CAVS

For more information on the COV, see the [frequency asked questions](#) document.

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## Missouri and Texas volunteers active in advocating for insurance coverage

Volunteers in Missouri and Texas are utilizing their roles as community ambassadors to advocate for insurance expansion and coverage.

In Texas, volunteers are promoting resources on insurance options. Sue Bickham, president of the Texas Association of Healthcare Volunteers, encouraged members to promote resources provided by the Texas Hospital Association through the [Insure Texas](#) campaign. She suggested gift shop volunteers include flyers with information about the program in customer shopping bags.

In Missouri, volunteers advocated for Medicaid reform in a campaign launched by the Missouri Hospital Association. AHA COV member Margie Beadles, an auxilian from Cox Health in Springfield, MO, taped a segment in support of the initiative. View the video below:

<https://missourihealthmatters.com/resources/health-coverage/videos/>



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## Arkansas volunteers hold annual convention

Arkansas health care volunteers held their annual convention to discuss best practices and advocacy issues. The Arkansas convention was led by Dorothy Berley, president-elect of the Arkansas Hospital Auxiliary Association, and her husband, President Jerry Berley.s



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## Volunteers encouraged to engage in AHA digital campaign on America's hospitals

AHA [launched](#) a digital campaign to help patients and consumers better understand the evolving role of the nation's hospitals. The campaign website, [www.AdvancingHealthinAmerica.org](http://www.AdvancingHealthinAmerica.org), features a video and other resources showing how hospitals are creating partnerships and programs that reach beyond their walls to improve community health and access to care. Volunteers and

directors of volunteers are encouraged to share their own stories with the campaign, part of a larger digital and social media effort to communicate the evolving nature of America's hospitals, and the importance of collaboration and proactive patient care.

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## All Are Invited to AHVRP Annual Conference

Volunteers, auxiliaries, retail managers and directors of volunteer services are invited to attend the [AHVRP Annual Conference and Exposition](#) October 8-11 in Atlanta, GA. This AHA-affiliated event is the only national conference devoted to health care volunteer services, and features educational sessions and networking opportunities for all.

Volunteers and auxiliaries are granted a discounted registration rate, regardless of when they register.

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## 2017 HAVE Awards timeline

**Nominations open: July 2016**

**Nominations close: September 2016**

It's never too early to be thinking which service area you want to nominate! The [nomination questions](#) will be similar to the ones on the 2016 form. To see what types of service areas have been recognized, view the [summaries from the 2015 HAVE winners](#), as well as the [archives](#).

For more details on the 2015 winning programs, view this [AHVRP webinar](#) and get hints on tips for submitting nominations.

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## Need More Information on SALs?

This list of [frequently asked questions](#) about State Auxiliary Leaders and how AHA supports them may answer some questions. If you have suggestions or ideas, please contact Joan Ryzner at [jryzner@aha.org](mailto:jryzner@aha.org).

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Visit us at [www.aha.org/about.volunteers/index.shtml](http://www.aha.org/about.volunteers/index.shtml)