

## St. Joseph Health Queen of the Valley Medical Center

### **WALT MICKENS, FACHE, President & CEO**

Mr. Mickens became president and chief executive officer of 208-bed Queen of the Valley Medical Center in 2011, after serving for three years as chief operating officer. With more than 35 years of experience in acute care facilities, his areas of special expertise include the operation of integrated delivery systems, strategic and operational planning, medical staff and employee relations, process redesign and improvement and facility master planning.

Mr. Mickens accomplishments in the past three years include opening the Herman Family Pavilion, a 72,000 square foot Gold LEED certified facility that houses a state-of-the-art 20-bed ICU and the region's first "hybrid" operating room; the creation of a new Palliative Care Program focused on providing patients with relief from the symptoms, pain and stress of a serious illness; and successfully leading the hospital through the earthquake that struck the Napa region on August 24, 2014.

Mr. Mickens has successfully planned and implemented a wide variety of clinical programs including hospitalist relationships, inpatient and outpatient surgery programs, employee and patient satisfaction efforts, service line planning and implementation. He has also overseen employee and community campaigns focusing on a variety of issues critical to health care delivery.

Before coming to Queen of the Valley, Walter Mickens served as CEO of West Boca Medical Center in Boca Raton, Florida. His previous administrative experience includes serving as chief operating officer for medical centers in California and Florida.

### **Dana Codron, Executive Director Community Outreach**

Dana Codron is a registered nurse with over 30 years of experience spanning inpatient and community health. She currently serves as the Executive Director for the St. Joseph Health Queen of the Valley Community Outreach Department, responsible for community health needs assessments; planning and evaluation of community benefit programming. During her time in this role the department has received national recognition for community health services and programming including recipient of the 2012 American Hospital Association NOVA award, 2013 Robert Wood Johnson Foundation *Care About Your Care* video and panelist, 2014 Monroe E. Trout Premier Cares Award, and 2013 & 2015 finalist for the AHA Foster G. McGaw award. Dana is a member of ACHI and Catholic Health Association.

### **Aura Silva, Manager CARE Network**

Aura Silva has worked in Community Health for the last 19 years the last 13 at Queen of the Valley Medical Center in the CARE Network Department. Her career began as a Nurse and Nurse Manager at the local Federally Qualified, OLE Health. She has worked in Community based Case Management at Queen of the Valley Medical Center since 2003 and for the last 6 years as Manager of The CARE Network Program. She received her BSN and PHN at Dominican University in San Rafael, CA with a minor in Psychology in 1997 and recently received her Accredited Case Manager Certification. She is a Member of Sigma Theta Tau International, The Case Management Society of America, American Case Management

Association, and ACHI. She has presented for the American Hospital Association, Catholic Healthcare Association, and Premier Inc.

### **Jill Moss, Manager Community Outreach**

Jill Moss, MSN, PHN, has worked as an RN within the St. Joseph Health, Queen of the Valley Medical Center for the last 14 years. She has a Bachelor Degree from the University of California at Davis in Exercise Physiology and a Masters of Nursing from San Francisco State University with an emphasis in Community Public Health. Jill's nursing career includes 6 years inpatient obstetric experience at UCSF and QVMC. In 2004, she became the coordinator for QVMC's community based Perinatal Outreach Program and has been the Manager of the Community Outreach Department at since 2008, with oversight of Community Benefit programs which emphasize community partnerships and target underserved populations.