

## AHA STATE AUXILIARY PRESIDENTS and LEGISLATIVE CHAIRS HEALTH CARE CONFERENCE SPEAKERS

**Speaker:** Marilyn Beverley

**Title:** Keynote Presenter, Training Consultant, Breakout Session Presenter, Board Facilitator, and Author

**Company:** MRB – Motivate...Resolve...Believe!

**Expertise:** Motivational and inspirational speaking and training – corporate/volunteer/board of director board retreats

**Web site:** [www.themrb.org](http://www.themrb.org)

**Phone:** 810-987-2168

**E-mail:** [mrbeverley@comcast.net](mailto:mrbeverley@comcast.net)

**Address:** 3105 Negaunee Ct., Clyde Township, MI 48049

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**Speaker:** Carrie Brady

**Title:** Principal, C. Brady Consulting, keynote speaker, author

**Company:** C. Brady Consulting

**Expertise:** Volunteer engagement, increasing HCAHPS scores, patient engagement

**Web site:**

**Phone:** 203-210-7484

**E-mail:** [cbradyconsulting@gmail.com](mailto:cbradyconsulting@gmail.com)

**Address:** Connecticut

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**Speaker:** Wendy Biro-Pollard, CVA

**Title:** Professional speaker, healthcare volunteer management consultant, BoardSource certified governance trainer

**Company:** Training and Consulting Solutions

**Expertise:** Volunteer engagement, skills-based volunteering, board/council leadership and development, change management strategies, patient experience, patient advisory councils, soft skills training

**Web site:** [www.wendybiro-pollard.com](http://www.wendybiro-pollard.com)

**Phone:** 512-914-8176

**Email:** [wendy@wendybiro-pollard.com](mailto:wendy@wendybiro-pollard.com)

**Address:** 7851 Shantivana Trl, Austin, TX 78737

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**Speaker:** Dr. Judith Briles

**Title:** Keynote Speaker, Author, and Consultant

**Company:** The Briles Group

**Expertise:** Workplace issues, personal and professional development, conflict resolution, confidence building, personal finance, and leadership challenges

**Web site:** [www.briles.com](http://www.briles.com)

**Phone:** 303-627-9179

**Address:** P.O. Box 460880, Aurora, CO 80046

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**Speaker:** Joan Brock  
**Title:** Speaker and Author  
**Expertise:** Inspiration, courage, and innovation  
**Web site:** [www.joanbrock.com](http://www.joanbrock.com)  
**Phone:** 520-760-0762  
**E-mail:** brocktalks@yahoo.com  
**Address:** Arizona

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**Speaker:** Dave Caperton  
**Title:** Motivational Speaker, Author, Humorist, and Educator  
**Expertise:** Using healthy and compassionate humor to manage stress, cope with change, and boost personal and organizational success  
**Web site:** [www.davecaperton.com](http://www.davecaperton.com)  
**Phone:** 800-844-4384  
**E-mail:** info@goldstars.com  
**Address:** Ohio

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**Speaker:** Courtney Clark  
**Title:** Speaker, author  
**Expertise:** Cancer survivor who speaks on resilient leadership, working with trauma survivors, healing through helping  
**Web site:** [www.courtneyclark.com](http://www.courtneyclark.com)  
**Phone:** 512-494-4276  
**E-mail:** through website  
**Address:** Austin, TX

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**Speaker:** Henry Cloud, Ph.D  
**Title:** Keynote speaker, author, trainer, clinical psychologist  
**Expertise:** Leadership, boundaries, team building  
**Web site:** [www.drcloud.com](http://www.drcloud.com)  
**Phone:** 310-277-3900  
**E-mail:** [info@drcloud.com](mailto:info@drcloud.com)  
**Address:** Beverly Hills, CA

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**Speaker:** JoAnn Contorno  
**Title:** Motivational Speaker  
**Expertise:** Wellness strategies, communication, positive group support, goal setting, stress relief, and relighting the fire of enthusiasm for your occupation  
**Web site:** [www.joanncontorno.com](http://www.joanncontorno.com)  
**Phone:** 520-682-4127  
**E-mail:** Via web site  
**Address:** 9150 Lambert Lane, Marana, AZ 85653

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**Speaker:** Mary Cooper  
**Title:** President/Founder, keynote presenter, author  
**Company:** Engaging Outcomes, Inc.  
**Expertise:** Keynotes, training, leadership development, teamwork  
**Web site:** [www.engagingoutcomes.com](http://www.engagingoutcomes.com)  
**Phone:** 407-497-0468  
**E-mail:** mcooper@engagingoutcomes.com  
**Address:** Orlando, FL

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**Speaker:** Bill Crawford, PhD  
**Title:** Psychologist, Speaker, Trainer, and Coach  
**Company:** Crawford Performance Solutions  
**Expertise:** Leadership and team-building  
**Web site:** [www.billcphd.com](http://www.billcphd.com)  
**Phone:** 832-722-6147  
**E-mail:** billcphd@aol.com  
**Address:** 1306 Devon Glen Dr., Houston, TX 77077

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**Speaker:** Ken Culp III, PhD  
**Title:** Consultant for Volunteer Administration  
**Company:** Volunteer Solutions  
**Expertise:** Volunteer and nonprofit administration, volunteer development and service activities, and leadership development  
**Web site:** [www.kenculp.net](http://www.kenculp.net)  
**Phone:** 859-227-7506  
**E-mail:** ken.culp@uky.edu  
**Address:** 1065 Durham Lane, Nicholasville, KY 40356-9075

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**Speaker:** Randy Dean  
**Title:** Keynote speaker, trainer, author  
**Company:** Randall Dean Consulting and Training  
**Expertise:** Time management, email management  
**Web site:** [www.randalldean.com](http://www.randalldean.com)  
**Phone:** 517-336-8906  
**E-mail:** [randy@randalldean.com](mailto:randy@randalldean.com)  
**Address:** Michigan

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**Speaker:** Jeff Doucette  
**Title:** Health Care Executive, International Presenter, and Author (Jeff is vice president of Emergency Services at Bon Secours Health System in Suffolk, VA)  
**Expertise:** Work culture, communication, time management, stress management, and change management  
**Web site:** [www.jeffdoucetter.com](http://www.jeffdoucetter.com)  
**Phone:** 816-806-6127  
**E-mail:** jeff@jeffdoucetter.com  
**Address:** Virginia

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**Speaker:** Susan Ellis  
**Title:** President  
**Company:** Energize, Inc.  
**Expertise:** Consulting and training, volunteer management and staff development  
**Web site:** [www.energizeinc.com](http://www.energizeinc.com)  
**Phone:** 215-438-8342  
**E-mail:** susan@energizeinc.com  
**Address:** 5450 Wissahickon Ave., Philadelphia, PA 19144

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**Speaker:** Rick Foster  
**Title:** Keynote presenter, trainer, author  
**Company:** Foster Hicks  
**Expertise:** Team culture, leadership, patient satisfaction  
**Web site:** [www.fosterhicks.com](http://www.fosterhicks.com)  
**Phone:** 510-540-6000  
**E-mail:** Via web site  
**Address:** Bay Area, California

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**Speaker:** Victoria Heidelman, CAVS  
**Expertise:** Volunteer management  
**Phone:** 949-433-8434  
**E-mail:** [vheidelman@cox.net](mailto:vheidelman@cox.net)  
**Address:** California

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**Speaker:** W. Scott Heisler, MBA, RN  
**Title:** Innovation Specialist  
**Company:** Kaiser Permanente Innovation Consultancy  
**Expertise:** Innovation  
**Web site:** [www.calhospital.org](http://www.calhospital.org)  
**Phone:** 510-625-6169  
**E-mail:** scott.heisler@kp.org  
**Address:** 1800 Harrison St., Oakland, CA 94612

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**Speaker:** Vicki Hess, R.N.  
**Title:** Keynote speaker, author  
**Company:** AHA Speakers Express  
**Expertise:** Leadership, change management, organizational culture, service excellence  
**Web site:** [www.speakers-express.com](http://www.speakers-express.com)  
**Phone:** 312-422-2749  
**E-mail:** Via web site

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**Speaker:** Mary Kay Hood  
**Title:** Leadership Training and Volunteer Management Expert  
**Company:** Independent Contractor  
**Expertise:** Leadership, team development, volunteer program management and change strategies.  
**Phone:** 317-745-2824  
**Email:** [mkhood9@gmail.com](mailto:mkhood9@gmail.com)  
**Address:** 366 W. County Road 200 S, Danville, IN 46122

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**Speaker:** Bev Johnson  
**Title:** President/CEO, keynote speaker and author  
**Company:** Institute for Patient and Family Centered Care  
**Expertise:** Patient and family-centered care  
**Web site:** [www.ipfcc.org](http://www.ipfcc.org)  
**Phone:** 301-652-0284  
**E-mail:** [bjohnson@ipfcc.org](mailto:bjohnson@ipfcc.org)  
**Address:** 6917 Arlington Road, Suite 309, Bethesda, Maryland 20814

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**Speakers:** Larry & Meagan Johnson  
**Title:** Authors, Speakers, and Trainers  
**Company:** Johnson Training Group  
**Expertise:** Improving productivity, profitability, customer satisfaction, and employee morale through innovative management practices  
**Web site:** [www.johnsontraininggroup.com](http://www.johnsontraininggroup.com)  
**Phone:** 602-943-0985  
**E-mail:** [larry@johnsontraininggroup.com](mailto:larry@johnsontraininggroup.com)  
**Address:** 1413 E. Cholla, Phoenix, AZ 85020

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**Speakers:** Tobi Johnson  
**Title:** Keynote speaker, author, trainer  
**Company:**  
**Expertise:** Volunteer management, volunteer trends, volunteer recognition  
**Web site:** [www.tobijohnson.com](http://www.tobijohnson.com)  
**Phone:** 206-799-9038  
**E-mail:** [info@tobijohnson.com](mailto:info@tobijohnson.com)  
**Address:** Knoxville, TN

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**Speakers:** Diana Jordan  
**Title:** Stand Up Comedian, Motivational Speaker, Female Keynote Speaker  
**Company:** Diana Jordan  
**Expertise:** Healthcare humorist, business humorist, corporate comedienne; perfect for women's events, healthcare conventions and nursing conferences  
**Web site:** [www.dianajordan.com](http://www.dianajordan.com)  
**Phone:** 818-692-6118  
**E-mail:** through website  
**Address:**

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**Speaker:** Kathy Keaton  
**Title:** Speaker, Clown, Author, and Entertainer  
**Expertise:** Motivational speaking and humor therapy  
**Web site:** [www.piccolothec clown.com](http://www.piccolothec clown.com)  
**Phone:** 325-944-4746  
**E-mail:** [kpiccio28@juno.com](mailto:kpiccio28@juno.com)  
**Address:** Texas

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**Speaker:** Elaine Lundberg  
**Title:** Humor Therapist  
**Expertise:** Inspirational and motivational speaking  
**Web site:** [www.humortx.com](http://www.humortx.com)  
**Phone:** 602-574-1988  
**E-mail:** elaine@humortx.com  
**Address:** Arizona

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**Speaker:** Mary McCormack, CAVS  
**Title:** Professional Speaker and Volunteer Services Administrator  
**Company:** Information Enterprises  
**Expertise:** International speaker, author, and coach on volunteerism, association leadership, and organizational harmony  
**Web site:** [www.keyspeaker.com](http://www.keyspeaker.com)  
**Phone:** 904-233-7973  
**E-mail:** mary@keyspeaker.com  
**Address:** P.O. Box 57122, Jacksonville, FL 32241

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**Speaker:** Jan McInnis  
**Title:** Comedian and Professional Speaker  
**Expertise:** Humor keynotes and comedy shows  
**Web site:** [www.theworklady.com](http://www.theworklady.com)  
**Phone:** 800-492-9394  
**E-mail:** jan@theworklady.com  
**Address:** Los Angeles, CA

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**Speaker:** Thomas McKee  
**Title:** Keynote speaker, author, workshops  
**Company:** Volunteer Power  
**Web site:** [www.volunteerpower.com](http://www.volunteerpower.com)  
**Phone:** 916-987-0359  
**E-mail:** [tom@volunteerpower.com](mailto:tom@volunteerpower.com)

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**Speaker:** Robert McMillan  
**Expertise:** Recruiting, Engage the New Breed of Volunteer, Leadership Development  
**Title:** Speaker, trainer, coach, author  
**Expertise:** Motivation, leadership, growth, transformation  
**Web site:** [www.talentsoar.com](http://www.talentsoar.com)  
**Phone:** 888-494-5021  
**E-mail:** robertcmcmillan.com  
**Address:** Highland, MD

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**Speaker:** Lois Milne  
**Title:** Director, Volunteer Services  
**Company:** Morton Plant Mease BayCare Health System  
**Expertise:** Volunteerism – harmony through diversity  
**Phone:** 727-734-6439  
**E-mail:** lois.milne@baycare.org  
**Address:** 601 Main St., Dunedin, FL 34698

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**Speaker:** Liz Neal  
**Title:** Speaker, Coach, TV Host, Mountaineer  
**Expertise:** Time and life management, motivation, effective communication, team building  
**Web site:** [www.midamericaspeakersbureau.com](http://www.midamericaspeakersbureau.com)  
**Phone:** 308/940-0430  
**Email:** [barrycarlsonmsb@gmail.com](mailto:barrycarlsonmsb@gmail.com)  
**Address:** DesMoines, IA

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**Speaker:** Cathy Newton  
**Title:** Motivational Speaker, Author, Risk-Taking Expert  
**Expertise:** Handling change, performance improvement, leadership, and team building with confidence  
**Web site:** [www.cathynewton.com](http://www.cathynewton.com)  
**Phone:** 816-858-5806  
**E-mail:** [cathy@cathynewton.com](mailto:cathy@cathynewton.com)  
**Address:** Missouri

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**Speaker:** Anne Obarski  
**Title:** Executive Director  
**Company:** Merchandise Concepts  
**Expertise:** Customer attraction and retention  
**Web site:** [www.merchandiseconcepts.com](http://www.merchandiseconcepts.com)  
**Phone:** 614-389-3248  
**E-mail:** [anne@merchandiseconcepts.com](mailto:anne@merchandiseconcepts.com)  
**Address:** 603 Scotsraig Ct., Dublin, OH 43107

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**Speaker:** John O'Leary  
**Title:** Motivational speaker  
**Company:** Rising Above by Jon O'Leary  
**Expertise:** Topics include industry-specific messages for health care, safety, education, and insurance/financial  
**Web site:** [www.risingabove.com](http://www.risingabove.com)  
**Phone:** 314-822-3282  
**E-mail:** Via web site  
**Address:** 10900 Manchester, Ste. 206, St. Louis, MO 63122

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**Speaker:** Pam Owens  
**Title:** Keynote speaker  
**Company:** Edge of Your Seat Consulting  
**Expertise:** Training, strategic planning, fundraising consulting, customer service, leadership development  
**Web site:** [www.edgeoys.com](http://www.edgeoys.com)  
**Phone:** 512-989-7950  
**E-mail:** [info@edgeoys.com](mailto:info@edgeoys.com)  
**Address:** Austin, TX

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**Speaker:** Jennifer Page  
**Title:** Keynote speaker  
**Expertise:** Improving the patient experience, navigating the care continuum. She is the mother of a boy born with a congenital heart defect, who went on to star in a national advertising campaign  
**Company:** AHA Speakers Express  
**Web site:** [www.speakers-express.com](http://www.speakers-express.com)  
**Phone:** 312-422-2749

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**Speaker:** Kent Rader  
**Title:** Keynote presenter, author, former hospital CEO and CFO  
**Company:**  
**Expertise:** Humor in the workplace  
**Web site:** [www.kentradrerspeaks.com](http://www.kentradrerspeaks.com)  
**Phone:** 405-209-3273  
**E-mail:** [kent@kentradrerspeaks.com](mailto:kent@kentradrerspeaks.com)  
**Address:** Oklahoma

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**Speaker:** The Rev. Dr. Steve Rottgers  
**Title:** Public Speaker and Humorist  
**Company:** Steve Rottgers Consulting  
**Expertise:** Volunteer formation and stewardship, leadership, self-awareness, quality, change, organizational growth, vision/core values discernment, and emotional intelligence  
**Web site:** [www.steverottgers.com](http://www.steverottgers.com)  
**Phone:** 205-223-3638  
**E-mail:** [srottgers1@aol.com](mailto:srottgers1@aol.com)  
**Address:** Missouri

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**Speaker:** Joan M. Ryzner  
**Title:** Director of Member Relations  
**Expertise:** Opportunities in volunteer services in light of health reform; recruiting healthcare volunteers; quantifying the impact of healthcare volunteer services.  
**Company:** American Hospital Association  
**Phone:** 312-422-3321  
**E-mail:** [jmiller@aha.org](mailto:jmiller@aha.org)  
**Address:** Chicago, IL

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**Speaker:** David Selberg  
**Title:** Executive Director  
**Company:** Pacific Pride Foundation  
**Expertise:** LGBT and HIV advocacy, including volunteer training  
**Web site:** [www.calhospital.org](http://www.calhospital.org)  
**Phone:** 805-963-3636  
**E-mail:** [david@pacificpridefoundation.org](mailto:david@pacificpridefoundation.org)  
**Address:** 126 East Haley St. #A-11, Santa Barbara, CA 93101

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**Speaker:** Dorothy Sisneros  
**Title:** Founder and Managing Partner, speaker, trainer  
**Company:** Thunderbird Leadership Consulting  
**Expertise:** Patient engagement, leadership, strategic planning, service excellence, organizational dynamics, patient safety, change management  
**Web site:** [www.thunderbirdleadership.com](http://www.thunderbirdleadership.com)  
**Phone:** 602-615-1192  
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**Address:** Phoenix, AZ

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**Speaker:** Betsy Smith, PhD  
**Title:** Author, Speaker, and Executive Leadership Coach  
**Company:** E.L. Smith Consulting  
**Expertise:** Leadership development  
**Web site:** [www.elsmithconsulting.com](http://www.elsmithconsulting.com)  
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**Address:** 326 Bridgegate Dr., Cary, NC 27519

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**Speaker:** Beth Steinhorn  
**Title:** Keynote speaker, workshops, webinars, author  
**Company:** JFFixler Group  
**Expertise:** Volunteer engagement, organizational development  
**Web site:** [www.jffixler.com](http://www.jffixler.com)  
**Phone:** 303-699-1708  
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**Address:** Colorado

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**Speaker:** Carole Starr  
**Title:** Co-Facilitator, Brain Injury Voices  
**Company:** New England Rehabilitation Hospital of Portland  
**Expertise:** brain injuries, life transformation  
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**Speaker:** Colleen Sweeney, RN  
**Title:** Founder/Owner  
**Company:** Sweeney Healthcare Enterprises  
**Expertise:** Patient experience, patient-centered care, HCAHPS improvement  
**Web site:** [www.sweeneyhealthcareenterprises.com](http://www.sweeneyhealthcareenterprises.com)  
**Phone:** 574-309-2786  
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**Address:** South Bend, IN

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**Speaker:** Avi Zaraya

**Title:** Keynote speaker and author

**Company:**

**Expertise:** Healthcare volunteer services, patient satisfaction, volunteer empowerment

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