Affiliated Skilled Nursing Facility Network

• Memorial Hermann Health Care System discharges 800 patients per month to Skilled Nursing Facilities

• Quality-based partnership with 73 SNFs throughout Greater Houston

• Homegrown referral tool (PARMS) matches SNF appropriate patients to quality facilities based on geography, funding, and clinical needs
Quality Network

- Participating facilities submit quality data, payor network participation, CASPER reports, and clinical capabilities
- Facilities are reviewed on submitted data as well as internal Acute and ACO level data
- Network aligns ACO Physicians within the SNF Network buildings to provide care to patients
- Partnered SNFs are provided auto-auth privileges with Memorial Hermann Health Solutions insurance company for appropriate patients
Clinical Capability Levels

**Basic**
- Simple Wound Care
- Low Oxygen

**Intermediate**
- Wound VACs
- High Oxygen Trachs
- G-Tubes
- *IV Meds (Fluids)*
  *Required*

**Advanced**
- Vents
- In-House Dialysis
- In-House Pharmacy
- IV Meds (ABX)

Qualifier:
- **Basic**: 2/2
- **Intermediate**: 3/4 + IV Meds (Fluids)
- **Advanced**: Intermediate Requirements + 1 Advanced

Post-Acute Care Network
Clinical Capability Levels

Affiliated SNF Network Clinical Capability Review

- Intermediate: 73%
- Advanced: 15%
- Basic: 12%
PARMS Overview

• **PARMS- Post Acute Referral Management System**
  – tool to match patients to high quality post-acute levels of care based on 50 funding types, 21 validated clinical need, and desired geography

• **PARMS Applications**
  – Memorial Hermann Affiliated SNF Network

• **Next PARMS Deployments**
  – Affiliated Home Health Network, DME Network, Rehab Network
## Recommendations for Post Acute Care

### Test Test

Houston, TX 77030

* The Distance shown below is based on the patient’s preferred treatment location and zip code: 77024

<table>
<thead>
<tr>
<th>Facility</th>
<th>Phone</th>
<th>Fax Number</th>
<th>Distance</th>
<th>Physicians</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vosswood Nrg Ctr</td>
<td>(713) 827-0883</td>
<td>(713) 827-7176</td>
<td>2.27 miles</td>
<td>Dr Guzar Punjwani, Blju Goomen, Mary White NP, Ms Adeola Ajayi NP</td>
</tr>
<tr>
<td>Memorial City Health and</td>
<td>(713) 468-7821</td>
<td>(713) 827-7763</td>
<td>2.51 miles</td>
<td>Dr Guzar Punjwani, Glorta Saidanha NP</td>
</tr>
<tr>
<td>Rehab</td>
<td></td>
<td></td>
<td></td>
<td>Ms Susan Gorman NP, Ms Susan Gorman NP, Laurie Roach NP</td>
</tr>
<tr>
<td>Brookdale Galleria</td>
<td>(713) 830-5061</td>
<td>(713) 830-5069</td>
<td>3.24 miles</td>
<td>Dr Christopher Lockhart, Dr Anil Garyll</td>
</tr>
<tr>
<td>Westchase Hlth &amp; Rehab Ctr</td>
<td>(713) 777-7241</td>
<td>(713) 777-4137</td>
<td>5.54 miles</td>
<td>Dr Christopher Lockhart, Dr Nida All, Assumptra Iwe NP, Assumptra Iwe NP</td>
</tr>
<tr>
<td>MHS/University Place</td>
<td>(713) 541-2900</td>
<td>(713) 456-6052</td>
<td>5.59 miles</td>
<td>Dr Milton Guerrero, Lillian Flores NP</td>
</tr>
</tbody>
</table>

To view a facility’s quality data per the Centers for Medicare and Medicaid Services please access link below.
http://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/CertificationandCompliance/PSQRS.html

*Disclaimer: These facilities are recommended based upon their participation in the Memorial Hermann Skilled Nursing Facility Preferred Provider Network. These facilities meet all clinical criteria and are approved by Memorial Hermann. In addition, selected facilities are based on proximity to patients preferred treatment location and patient’s funding source. The affiliated physicians are all members of the Memorial Hermann Physician Network (MHMD), the largest clinically integrated physician organization in Texas, and are experienced and board-certified.*
PARMS Utilization

• PARMS tool captures analytics of utilization by user and campus
• Data accessible to determine admission conversion rate
• Owned tool allows for real-time updates and rapid upgrade deployments
PARMS Utilization

- Pilot November 2014
  - FY15/16 rollout and reporting
  - FY16/17 enhancements

PARMS SNF Recommendation Totals

- FY15: 8894
- FY16: 24990
- FY17: 63427

Post-Acute Care Network
PARMS Utilization

- Explosive growth
  - FY15/16: 270%; F16/17: 250% (336%)
  - 290 Users have created referrals
  - 8,800 Patients received referrals
  - 97,500 Facility recommendations
  - 11,300 average recommendations per facility