

BIOS

Dr. Jack Carroll

Jack Carroll, Ph.D., M.H.A is President and Chief Executive Officer of Magee Rehabilitation Hospital located in Philadelphia, Pennsylvania. He received his undergraduate degree from the Ohio State University in Columbus, Ohio; clinical Master's and Doctoral Degrees from the University of Cincinnati; and a Master's Degree in Hospital Administration from the University of Minnesota. He has served in a variety of clinical and administrative positions during his forty year career. Prior positions in Grand Forks, North Dakota included Chief Executive Officer for the Medical Center Rehabilitation Hospital; COO for the Rehab - a part of United Hospital; and Administrative Director for Altru Health System (a 3200 FTE integrated delivery network). Jack has served as the Vice-Chairman of the Medical Advisory Board for the North Dakota Workers Compensation Board.

He is a member of the American College of Healthcare Executives; the Medical Group Management Association; and the Editorial Board of the Journal of Rehab Management. In addition, he has held positions as the Chairman of the Board of Directors of the Central Virginia Health Care Network, and held a seat on the Virginia Hospital & Healthcare Association Board of Directors. He is a Past Chairman of both the Grand Forks, N.D. and the Ashland-Hanover, Virginia Chambers of Commerce Boards. He served as Chairman of the Council for Medical Rehabilitation at the Hospital & Healthsystem Association of Pennsylvania. He is a past member of the Long-Term Care and Rehabilitation Section of the American Hospital Association (AHA) and served two terms as a delegate to the AHA Region 2 Policy Board. Presently he serves as a Board Member of the Southeastern Pennsylvania Regional Advisory Board of the Hospital & Healthcare Association of Pennsylvania.

Jack is a frequent speaker on a broad range of managerial topics at national and international conferences and has served as an adjunct professor within the Health Administration graduate programs at both the Virginia Commonwealth University and the ISP program, University of Minnesota. Publications related to this presentation include Physicians as Administrative Leaders, Journal of Rehab Management, and Straight Talk - Are You a Victim or an Architect, Journal of Rehab Management.

Karen Mandzak Fried MSN, RN, CRRN

Karen has over thirty five years' experience as an expert in rehabilitation nursing serving in various capacities including clinical care, education, case management, life-care planning, and administration in a variety of positions such as Clinical Nurse Specialist, Faculty Member, Nurse Administrator, Coordinator of Quality Outcomes, and Legal Nurse Consultant. She currently serves as the Outpatient Clinic Manager at Magee Rehabilitation Hospital where the Medical Home Project and the SCI Model Systems Lifetime Follow Up Clinic is located.

She received her BSN from Thomas Jefferson University College of Health Professions. She received her MSN from the University of Pennsylvania on a full VA Health Professional Scholarship. She has served as a faculty member at Lankenau Hospital School of Nursing and the College of Health Professions at Thomas Jefferson University.

Karen has presented at numerous regional, national and international professional meetings and has been a visiting lecturer for nursing, allied health and legal audiences. She has authored and co-authored many articles and publications including the Rehabilitation Nursing Core Curriculum, Trauma Quarterly, Critical Care Clinics of North America, and a Rehabilitation Nursing Textbook.

She is a member of many professional organizations such as the National Honor Society of Nursing - Sigma Theta Tau, and the Association of Rehabilitation Nurses. She is currently a Board member of the Philadelphia Chapter of ARN and has served as a Past-President. She has also served two terms and been the Chair of the Rehabilitation Nursing Certification Board. She was also honored as the first recipient of the “McGraw Achievement Award for Outstanding Nursing Practice” from the Philadelphia chapter of ARN.

Dr. Mendel Kupfer

Dr. Mendel Kupfer joined the staff of Magee Rehabilitation Hospital in August of 2006 upon completion of residency training at Thomas Jefferson University Hospital, where he served as Academic Chief Resident. Dr. Kupfer is board certified in Physical Medicine and Rehabilitation, Brain Injury Medicine and Sports Medicine. He is an Assistant Professor of Rehabilitation Medicine at Thomas Jefferson University Hospital and is Director of Resident Recruitment for the Department of Rehabilitation Medicine Residency Program. Dr. Kupfer attended medical school at Tel Aviv University Sackler School of Medicine and holds a Bachelor of Science (BS) degree in Neuroscience from the University of Pittsburgh.

Dr. Kupfer’s clinical focus is in spinal cord injury, sports medicine and tone management. He has published in peer reviewed journals and actively participates in resident physician education. Dr. Kupfer is a member of multiple professional organizations and is a Fellow of the American Academy of Physical Medicine and Rehabilitation. Dr. Kupfer is the Medical Director of the Spinal Cord Injury Medical Home at Magee Rehabilitation and the Medical Director of Rehabilitation Services for the Virtual LIFE Medical Home.

Marci Ruediger

Marci is the Project Director for the SCI Medical Home at Magee Rehabilitation and she leads the Magee arm of the Virtual LIFE medical home program. She is also the Director of Performance Excellence at Magee Rehabilitation Hospital and has led performance

improvement activities for 13 years. She has extensive experience in leading, managing, and monitoring improvement initiatives related to care quality, patient satisfaction, and safety. Marci earned a BS in Physical Therapy from Temple University in 1982 and an MS in Management with a concentration in Healthcare Administration from New England College in 2011. She has 35 years of experience in acute rehab and has held multiple management and leadership positions. Marci is a CARF surveyor for Medical Rehab and has been a guest speaker nationally at interdisciplinary conferences and an adjunct instructor in numerous PT, OT, and nursing graduate and undergraduate programs.

Vernice Wooden

Vernice has been at Magee Rehabilitation Hospital for more than 35 years in the Social Work/Case Management Department. She has held various administrative, managerial, leadership and direct service positions providing extensive case management services to individuals with disabilities, helping patients and caregivers reach their optimum level of wellness, independence, self-management and functional capability throughout the continuum of their life.

Vernice earned a BA in Sociology from Carlow College and a Master's of Science in Social Administration with a concentration in Maternal and Child Health from Case Western Reserve University. Vernice volunteers on several community committee's such as the Mayors Commission on Persons with Disabilities and the Housing Crisis Committee; she testified at the Health and Human Services Committee hearings which focused on special needs populations and managed care, and she has presented at several interdisciplinary conferences. Vernice has been instrumental in the development of medical home services at Magee, providing case management care coordination, support, and advocacy services to the individuals and caregivers in the medical home to meet their comprehensive health care and psychosocial needs.
