



**Reducing Health Care Violence by Innovative Training and Valuable Partnerships Webinar
presented by the American Organization of Nurse Executives**

June 13, 2017

Frequently Asked Questions

Q: What is a hospital wide tiger team? (slide 7)

A: A team comprised of professionals who are experts in working with substance abuse disorders and psychiatric patients

Q: What does NEO mean? (slide 8)

A: New Employee Orientation

Q: What are examples of actions that initiate a patient flag system? (slide 9)

A: person who has exhibited unprovoked violence, someone who bites/spits, someone who has dangerous visitors posing a risk for staff etc.

Q: What is MOAB? (slide 10)

A: MOAB Training International is a training and consulting organization specializing in programs on managing aggressive behavior.