



American Hospital Association – McKesson

Quest for Quality Prize[®]

Hospitals in Pursuit of Excellence

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FIVE HOSPITALS HONORED FOR COMMITMENT TO QUALITY

American Hospital Association-McKesson Quest for Quality Prize Recognizes Hospital Leadership and Innovation in Quality Improvement and Safety

SAN DIEGO (July 16, 2014) – Five U.S. hospitals are being recognized for their leadership and innovation in quality improvement and safety. The 2014 American Hospital Association-McKesson Quest for Quality Prize[®] will be awarded to VCU Medical Center in Richmond, Va., which will receive \$75,000.

VCU Medical Center, an academic medical center serving patients in the Richmond area, was selected by a multi-disciplinary committee of health care quality and patient safety experts based on its sustainable and pervasive approach to achieve the Institute of Medicine's (IOM) six quality aims for safe, effective, efficient, timely, patient-centered and equitable health care.

Carolinas Medical Center-NorthEast in Concord, N.C., part of Carolinas HealthCare System, was honored as a finalist and will receive \$12,500. MUSC Medical Center in Charleston, S.C.; the Richard L. Roudebush VA Medical Center in Indianapolis; and University of Wisconsin Hospital and Clinics in Madison, Wis. received the Citation of Merit.

The American Hospital Association-McKesson Quest for Quality Prize is presented annually to honor leadership and innovation in quality improvement and safety. The prize is supported by a grant from the McKesson Corporation. This year's awardees will be recognized on July 20 at the Health Forum-American Hospital Association Leadership Summit in San Diego.

Criteria for the 2014 award include the demonstration of an organizational commitment to and progress in achieving the IOM's six quality aims. The award honors hospitals that are making

progress in quality improvement and offer models that can be replicated by others in the hospital field.

“These remarkable hospitals started an important journey with their staff, patients and communities to create a culture that prizes safe and effective care,” said Rich Umbdenstock, AHA’s president and CEO. “By involving their whole organization, these hospitals have become national leaders in providing the highest quality of care.”

“As health care continues to transform, improving the quality of care and patient safety is more important than ever,” said John Hammergren, chairman and CEO, McKesson Corporation. “The leadership and innovation that these award-winning organizations have demonstrated will help improve health care quality and patient care throughout the industry.”

Prize Winner: VCU Medical Center – Richmond, Va.

VCU Medical Center has an impressive culture of safety and focuses on effectiveness, which is evident in everything the hospital does. Among its innovations are an early warning system that signals a lifesaving rapid response team and a daily infection audit for each patient. This academic medical center also reaches out to underserved and non-English-speaking populations and strives to address health care disparities.

Finalist: Carolinas Medical Center-NorthEast – Concord, N.C.

Carolinas Medical Center-NorthEast, part of Carolinas HealthCare System, receives the finalist award for its progress on IOM’s six quality aims. Standout initiatives include its data and process improvement tools to improve the effectiveness and quality of care. A strong leadership team at Carolinas Medical Center-Northeast, including an active advisory board and medical staff, engages with staff to spread best practices through tested guidelines and protocols.

Citation of Merit: MUSC Medical Center – Charleston, S.C.

The Medical University of South Carolina (MUSC) Medical Center has made great strides in effectiveness and safety. By hardwiring clinical decision support tools and harnessing academic resources and talent, this organization demonstrates a strong commitment to quality improvement. In addition, MUSC Medical Center is effectively engaging families and patients in a broad range of committees and projects.

Citation of Merit: Richard L. Roudebush VA Medical Center – Indianapolis

The Richard L. Roudebush VA Medical Center in Indianapolis has made impressive efforts in community engagement to improve the health status of the veteran population it serves. The staff demonstrates a passion for their patients, working with homeless veterans and offering suicide prevention services, family support, job training and other wellbeing efforts. These efforts enable the Roudebush VA Medical Center to enhance the health of the veteran population it serves.

Citation of Merit: University of Wisconsin Hospital and Clinics – Madison, Wis.

University of Wisconsin Hospital and Clinics is a model of patient-centeredness where patients and families are partners not only in their own care but also in care processes, hospital operations and improvement activities. This hospital makes an impressive effort to get patient and family

perspectives on every issue, from developing an improved discharge processes and After Hospital Care Plan to help patients and families when they return home, to participating on Executive Search Committees and as members of the organization's Quality Council and Board Quality & Safety Committee.

About the AHA

The AHA is a not-for-profit association of health care provider organizations and individuals that are committed to the improvement of health in their communities. The AHA is the national advocate for its members, which include nearly 5,000 hospitals, health care systems, networks and other providers of care. Founded in 1898, the AHA provides education for health care leaders and is a source of information on health care issues and trends. For more information visit the website at www.aha.org.

About McKesson Corporation

McKesson Corporation, currently ranked 15th on the FORTUNE 500, is a health care services and information technology company dedicated to making the business of health care run better. We partner with payers, hospitals, physician offices, pharmacies, pharmaceutical companies and others across the spectrum of care to build healthier organizations that deliver better care to patients in every setting. McKesson helps its customers improve their financial, operational, and clinical performance with solutions that include pharmaceutical and medical-surgical supply management, health care information technology, and business and clinical services. For more information, visit <http://www.mckesson.com>.

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