CHAPTER 3

Utilization and Volume
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Source: Avalere Health analysis of American Hospital Association Annual Survey data, 2008, for community hospitals.

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Chart 3.9: Percent of Hospitals Reporting Emergency Department Capacity Issues by Type of Hospital, March 2010

- **Urban Hospitals**: 23% at capacity, 27% over capacity, totaling 50%.
- **Rural Hospitals**: 20% at capacity, 11% over capacity, totaling 31%.
- **Teaching Hospitals**: 19% at capacity, 32% over capacity, totaling 51%.
- **Non-teaching Hospitals**: 22% at capacity, 14% over capacity, totaling 36%.
- **All Hospitals**: 21% at capacity, 17% over capacity, totaling 38%.

Source: American Hospital Association 2010 Rapid Response Survey, Telling the Hospital Story.
Chart 3.10: Percent of Hospitals Reporting Time on Ambulance Diversion in Last 12 Months, March 2010

- Urban Hospitals: 45%
- Rural Hospitals: 9%
- Teaching Hospitals: 38%
- Non-teaching Hospitals: 19%
- All Hospitals: 22%

Source: American Hospital Association 2010 Rapid Response Survey, Telling the Hospital Story.
Chart 3.11: Conditions Hospitals Reported as Number One Factor Contributing to Ambulance Diversions, March 2010

- Lack of Critical Care Beds: 42%
- ED Overcrowded: 27%
- Staff Shortages: 9%
- Lack of General Acute Care Beds: 8%
- Lack of Specialty Physician Coverage: 8%
- Lack of Psychiatric Beds: 1%

Source: American Hospital Association 2010 Rapid Response Survey, Telling the Hospital Story.
Chart 3.12: Total Hospital Outpatient Visits in Community Hospitals, 1988 – 2008

Source: Avalere Health analysis of American Hospital Association Annual Survey data, 2008, for community hospitals.
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