CHAPTER 3
Utilization and Volume
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CHAPTER 3.0: Utilization and Volume

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Source: Avalere Health analysis of American Hospital Association Annual Survey data, 2009, for community hospitals.
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Source: Avalere Health analysis of American Hospital Association Annual Survey data, 2009, for community hospitals.
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Source: Avalere Health analysis of American Hospital Association Annual Survey data, 2009, for community hospitals.

\(^{(1)}\) Defined as hospitals reporting ED visits in the AHA Annual Survey.
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Chart 3.9: Percent of Hospitals Reporting Emergency Department Capacity Issues by Type of Hospital, March 2010

- Urban Hospitals: 23% ED is "At" Capacity, 27% ED is "Over" Capacity
- Rural Hospitals: 20% ED is "At" Capacity, 11% ED is "Over" Capacity, 31% ED is "Over" Capacity
- Teaching Hospitals: 19% ED is "At" Capacity, 32% ED is "Over" Capacity
- Non-teaching Hospitals: 22% ED is "At" Capacity, 14% ED is "Over" Capacity, 36% ED is "Over" Capacity
- All Hospitals: 21% ED is "At" Capacity, 17% ED is "Over" Capacity, 38% ED is "Over" Capacity

Chart 3.10: Percent of Hospitals Reporting Time on Ambulance Diversion in Last 12 Months, March 2010

Chart 3.11: Conditions Hospitals Reported as Number One Factor Contributing to Ambulance Diversions, March 2010

- Lack of Staffed Critical Care Beds: 42%
- ED Overcrowded: 27%
- Staff Shortages: 9%
- Lack of General Acute Care Beds: 8%
- Lack of Specialty Physician Coverage: 8%
- Lack of Psychiatric Beds: 1%

Chart 3.12: Total Hospital Outpatient Visits in Community Hospitals, 1989 – 2009

Source: Avalere Health analysis of American Hospital Association Annual Survey data, 2009, for community hospitals.
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Source: Avalere Health analysis of American Hospital Association Annual Survey data, 2009, for community hospitals.