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8:00 AM 4:15 PM	TeamSTEPPS Master Training Course	The MetroHealth System Ann Marie Anderson, RN Anne Aulisio, MSN Joseph Golob, MD Susan Hutchinson Jay Koren, RN, BSN Robert Smith, PhD	
Wednesday, June 20			
8:00 AM 11:30 AM	TeamSTEPPS Master Training Course (continued)	The MetroHealth System Ann Marie Anderson, RN Anne Aulisio, MSN Joseph Golob, MD Susan Hutchinson Jay Koren, RN, BSN Robert Smith, PhD	
8:00 AM 12:00 PM	Playing to Learn: Why and How Games of All Types Foster Understanding in Team Training	Rosalind Franklin University Bill Gordon, DMin Scott Rothenberg, BS Lori Thuente, PhD, RN	
	Lean Strategy Deployment for High-Performing Teams	UCLA Health Karen Grimley, PhD, MBA, RN, FACHE Yue Ming Huang, EdD, MHS Randolph Steadman, MD, MS William Taylor, MBA Jennifer Zanotti, RN, MS, ACNP-BC, CEN VA Greater Los Angeles Healthcare System Kenneth Miller, MSN, RN, CCRN, CHSE	
	The Power of a Healthy Team Dynamic: Reducing Conflict and Empowering Tomorrow's Leaders	Providence Hood River Memorial Hospital Jan Brauer, RN, BSN, MA Rhonda Fischer, RN, BSN, CEN	





## **Tracks**









MAIN CONFERENCE: JUNE 20-22 Wednesday, June 20			
10:00 AM 1:00 PM		Registration Desk Open	
1:00 PM 2:30 PM		<b>Keynote:</b> Thriving vs. Surviving During Times of Change: The Science of Enhancing Resilience	Duke University Health System Bryan Sexton, PhD
2:30 PM 3:00 PM		Refreshment Break	
3:00 PM 4:30 PM		Adopting a Tiered Huddle System to Empower Broad Based Action	Irwin Army Community Hospital Amanda Gagnon, RN, BSN John Jones, LSS, BB COL John Melton, MBA, MSS, CDFM, FACHE Reyn Mosier, MBA, MSN, CFNP, FAANP LTC Donald Sexton, PhD, FACHE
	**************************************	TeamSTEPPS 101	Duke University Health System  Kyle Rehder, MD  Priscilla Ramseur, DNP, RN, CNOR, NEA-BC  Margaret Sturdivant, RN, MSN, CPPS
		Bringing TeamSTEPPS into the Classroom and Beyond: Simple Strategies to Enhance Student and Faculty Engagement	Brigham Young University Amber Anderson Kapri Beus Stacie Hunsaker, RN, MSN, CEN, CPEN Camry Shawcroft Michael Thomas, MS, APRN, PMHNP-BC Sara Weeks
		Hardwiring TeamSTEPPS: When Culture Becomes Habit	St. Charles Health System John Nunes, MD, FACOG Stanford Healthcare-ValleyCare MaryJo Schaarschmidt, MSN, CPNP, RNC Gina Teeples, RN, MSN
		Optimizing Tar Heel Trauma Care: Hardwiring TeamSTEPPS into Trauma Resuscitations	University of North Carolina Hospitals Alberto Bonifacio, RN, BSN, MHA, CEN Elizabeth Schroeder, RN, BSN, CEN, TCRN UNC School of Medicine Daryhl Johnson II, MD, MPH, FACS
4:30 PM 6:00 PM		Welcome Reception	

Thursday, June 21			
7:00 AM 8:00 AM		Continental Breakfast	
8:00 AM 10:00 AM		Using Resilience Tools to Make Team Training Skills Stick	Duke University Health System Tammi Hicks, DNP, RN, CEN Duke Raleigh Hospital Melissa Sullivan, MHA, BSN, RN
		TeamSTEPPS: Not Something Else To Do – The Something to Do Everything Else	Northwell Health Fran Babiss, PhD, OTR/L Madeline Fricke, MPS, RN Maria Grella, PharmD Denise Mazzapica, MSN, RN-BC Myrta Rabinowitz, PhD, RN-BC
		Using Measurement to Optimize TeamSTEPPS Success in the Ambulatory Setting	Beth Israel Deaconess Medical Center Laura Dodge, ScD, MPH Maureen Paul, MD, MPH Planned Parenthood of the Great Northwest and the Hawaiian Islands Sheila Yates, MPH, CPHQ
		MUSSTT (Medical Unit Simulation & Safety Team Training): A TeamSTEPPS Sustainment Model (Workshop)	Madigan Army Medical Center COL M. Imad Haque, MD University of Washington COL(Ret) Peter Napolitano, MD U.S. Army MEDCOM Phyllis Toor, RN, BSN
		Having Fun with TeamSTEPPS: An Interactive, Innovative Approach to Implementing TeamSTEPPS in Your Organization (Workshop)	Nemours Children's Hospital Kelly Carlson Eberbach, DNP, MBA, RN, CPN, CPEN Brittany Hoffman University of Central Florida College of Medicine Dan Franceschini, MSN, RN, EMT
		Improve Hospital Patient Admission Process Through Team Engagement & Effective Utilization Of Preadmission Waiting Time	Children's Cancer Hospital Egypt Ola Magdy Torky, PharmD, MBA, CPHQ, CPPS
10:00 AM 10:30 AM		Refreshment Break	
10:30 AM 12:00 PM		Keynote: Miracle on the Hudson	Jeff Skiles
12:00 PM 1:30 PM		Lunch Provided	









1:30 PM 3:00 PM	Put Me In Coach: Selecting, Training and Supporting Your TeamSTEPPS Coaches	University of Washington Ross Ehrmantraut, RN Farrah Leland, JD Megan Sherman, MAEdHD
	What's Behind Teamwork? Teaching and Assessing the Work of Your Teams	Westchester Medical Center Andrew Grose, MD
	Navigating Below the Waterline: The Key to Developing a High Performing Team (Workshop)	Tomaino Orthopaedic Care Janet Thirlby, MSL, EdD Matthew Tomaino, MD, MBA
	Sustaining TeamSTEPPS Within Your Organization: Creating TeamSTEPPS Action Councils that Engage Staff in Quality Improvement (Workshop)	The MetroHealth System Ann Marie Anderson, RN Anne Aulisio, MSN Joseph Golob, MD Susan Hutchinson Jay Koren, RN, BSN Robert Smith, PhD
	Applying TeamSTEPPS to Clinical and Non-Clinical Environments (Workshop)	Madigan Army Medical Center Christine LeCain, MS
3:00 PM 3:30 PM	Refreshment Break	
3:30 PM 5:00 PM	Leadership and Followership Skills Practiced From 30,000 Feet	Kaiser Permanente Southern California Jason Cheng, DO Prepare For Command, LLC Captain Richard Martinez
	A Transdisciplinary Approach: Integration of TeamSTEPPS in Health Care and Beyond	Ursuline College, Breen School of Nursing Laura Goliat, DNP, RN, FNP-BC Regina Prosser, DNP, MSN, RN-BC, CNE, LNHA
	TeamSTEPPS Customized to Fit Any Team's Needs	Christiana Care Health System Susan Coffey Zern, MD, MSMS, CHSE Tammy Holdren, CNMT, RT(N)(CT)
	Making the TeamSTEPPS Business Case for Increased Communication and Decreased Harm	673 Medical Group Carole Durant, MBA, CPHQ, CPPS Eric Parcells
	Expanding our Reach Through Telemedicine	Northwell Health Iris Berman, MSN, RN, CCRN-K Jayne O'Leary, MSN, RN
5:00 PM 6:30 PM	Networking Event and Poster Session	









Friday, June 22			
7:00 AM 8:00 AM		Continental Breakfast	
8:00 AM 10:00 AM		Using TeamSTEPPS to Accelerate Strategic Patient Experience Improvement within High Reliability Transformation	673 Medical Group MAJ Felisa Hartley, MD, MPA Ann Lovejoy, MEd, MBA
		Engaging Patients and Families: Leadership in Action	American Hospital Association Sue Collier, MSN, RN, FABC
		Evaluating TeamSTEPPS in a Simulation-Based Train the Trainer Program for a Multi-Site Patient Safety Program	Samuel Merritt University Kay Davis, MN, EdD Celeste Villanueva, EdD, CRNA, FNAP Jeanette Wong, MPA, BSN
		The Plague of Burnout: Teaching Resilience So Your Team Can Thrive in This Ever-Challenging Health Care Environment (Workshop)	The MetroHealth System Robert Smith, PhD Anastasia Webb, MA, LPCC-S, LICDC, CEAP
		Applying Active Learning Techniques to Enhance TeamSTEPPS Training (Workshop)	Tulane University School of Medicine N. Kevin Krane, MD Tulane Health System Rita Preiksaitis, RN
		One Data Point at a Time: Tell Your Own TeamSTEPPS Story (Workshop)	St. Luke's Health System Tammye Erdmann, RN, BScIT, MSEd, CHSE Sandi Funkhouser, BTh
10:00 AM 10:30 AM		Refreshment Break	
10:30 AM 12:00 PM		<b>Keynote:</b> Finding the Fire Within: Tapping Into Your Intrinsic Motivation	Laure "Voop" De Vulpillieres, MPP







