



Tuesday	, June 19
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Tuesday, June 19			
8:00 AM 4:15 PM	TeamSTEPPS Master Training Course	The MetroHealth System Ann Marie Anderson, MSN, RN Anne Aulisio, MSN, RN Joseph Golob, MD Susan Hutchinson Jay Koren, RN, BSN Robert Smith, PhD	
Wednesday, June 20			
8:00 AM 11:30 AM	TeamSTEPPS Master Training Course (continued)	The MetroHealth System Ann Marie Anderson, MSN, RN Anne Aulisio, MSN, RN Joseph Golob, MD Susan Hutchinson Jay Koren, RN, BSN Robert Smith, PhD	
8:00 AM 12:00 PM	Playing to Learn: Why and How Games of All Types Foster Understanding in Team Training	Rosalind Franklin University Bill Gordon, DMin Scott Rothenberg, BS Lori Thuente, PhD, RN	
	Lean Strategy Deployment for High-Performing Teams	UCLA Health Karen Grimley, PhD, MBA, RN, FACHE Yue Ming Huang, EdD, MHS Randolph Steadman, MD, MS William Taylor, MBA Jennifer Zanotti, RN, MS, ACNP-BC, CEN VA Greater Los Angeles Healthcare System Kenneth Miller, MSN, RN, CCRN, CHSE	
	The Power of a Healthy Team Dynamic: Reducing Conflict and Empowering Tomorrow's Leaders	Providence Hood River Memorial Hospital Jan Brauer, RN, BSN, MA Rhonda Fischer, RN, BSN, CEN	





## **Tracks**



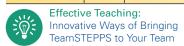


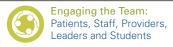




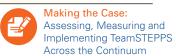
MAIN CONFERENCE: JUNE 20-22 Wednesday, June 20			
10:00 AM 1:00 PM		Registration Desk Open	
1:00 PM 2:30 PM		<b>Keynote:</b> Thriving vs. Surviving During Times of Change: The Science of Enhancing Resilience	Duke University Health System Bryan Sexton, PhD
2:30 PM 3:00 PM		Refreshment Break	
3:00 PM 4:30 PM		Adopting a Tiered Huddle System to Empower Broad Based Action	Irwin Army Community Hospital Amanda Gagnon, RN, BSN John Jones, LSS, BB COL John Melton, MBA, MSS, CDFM, FACHE COL(Ret) Reyn Mosier, MBA, MSN, CFNP, FAANP LTC Donald Sexton, PhD, FACHE
		TeamSTEPPS 101	Duke University Health System Kyle Rehder, MD, FCCP Priscilla Ramseur, DNP, RN, CNOR, NEA-BC Margaret Sturdivant, RN, MSN, CPPS
		Bringing TeamSTEPPS into the Classroom and Beyond: Simple Strategies to Enhance Student and Faculty Engagement	Brigham Young University Amber Anderson Kapri Beus Stacie Hunsaker, RN, MSN, CEN, CPEN Camry Shawcroft Michael Thomas, MS, APRN, PMHNP-BC Sara Weeks
		A Transdisciplinary Approach: Integration of TeamSTEPPS in Health Care and Beyond	Ursuline College, Breen School of Nursing Laura Goliat, DNP, MSN, RN, FNP-BC Regina Prosser, DNP, MSN, RN-BC, CNE, LNHA
		Optimizing Tar Heel Trauma Care: Hardwiring TeamSTEPPS into Trauma Resuscitations	University of North Carolina Hospitals Alberto Bonifacio, RN, BSN, MHA, CEN Elizabeth Schroeder, RN, BSN, CEN, TCRN UNC School of Medicine Daryhl Johnson II, MD, MPH, FACS
4:30 PM 6:00 PM		Welcome Reception	

Thursday, June 21			
7:00 AM 8:00 AM		Continental Breakfast	
8:00 AM 10:00 AM		Fostering Resilience to Cultivate Change: Our Team Training Journey	Duke University Health System Tammi Hicks, DNP, RN, CEN, NE-BC Duke Raleigh Hospital Melissa Sullivan, MHA, BSN, RN
		TeamSTEPPS: Not Something Else To Do – The Something to Do Everything Else	Northwell Health Fran Babiss, PhD, OTR/L Madeline Fricke, MPS, RN Maria Grella, PharmD Denise Mazzapica, MSN, RN-BC Myrta Rabinowitz, PhD, RN-BC
		Measurement Matters: Using Measurement to Optimize TeamSTEPPS Success	Beth Israel Deaconess Medical Center Laura Dodge, ScD, MPH Maureen Paul, MD, MPH Planned Parenthood of the Great Northwest and the Hawaiian Islands Sheila Yates, MPH, CPHQ
		MUSSTT (Medical Unit Simulation & Safety Team Training): A TeamSTEPPS Sustainment Model (Workshop)	Madigan Army Medical Center COL M. Imad Haque, MD University of Washington COL(Ret) Peter Napolitano, MD U.S. Army MEDCOM Phyllis Toor, RN, BSN
		An Innovative and Interactive Approach to Implementing TeamSTEPPS: Using Fun To Engage Your Organization (Workshop)	Nemours Children's Hospital Erin Bowen, RN, CEN, EMT-P Ashley Chick, BSN, RN Felicia Coffel, EMT, Paramedic Kelly Eberbach, DNP, MBA, RN, CPN, CPEN Brittany Hoffman Martin King, BN, RN, CPEN Carlos Perez Edayra Rivera Juarbe, BSN, RN Abby Summerson, BSN, RN, CPEN University of Central Florida College of Medicine Dan Franceschini, MSN, RN, EMT
		Improve Hospital Patient Admission Process through Team Engagement & Effective Utilization of Preadmission Waiting Time	Children's Cancer Hospital Egypt Ola Magdy Torky, PharmD, MBA, CPHQ, CPPS
10:00 AM 10:30 AM		Refreshment Break	
10:30 AM 12:00 PM		<b>Keynote:</b> Miracles Don't Just Happen	Jeff Skiles
12:00 PM 1:30 PM		Lunch Provided	









1:30 PM 3:00 PM		Put Me in Coach: How to Select, Train and Support Your TeamSTEPPS Coaches	University of Washington Ross Ehrmantraut, RN Farrah Leland, JD Megan Sherman, MAEdHD
		What's Behind Teamwork? Teaching and Assessing the Work of Your Teams	Westchester Medical Center Andrew Grose, MD, MSc
		Navigating Below the Waterline: Understanding and Addressing Causes of Underperforming Teams (Workshop)	Tomaino Orthopaedic Care Janet Thirlby, MSL, EdD Matthew Tomaino, MD, MBA
		Avoiding "Flavor of the Month": Integrating TeamSTEPPS to Change Your Culture (Workshop)	The MetroHealth System Ann Marie Anderson, MSN, RN Anne Aulisio, MSN, RN Joseph Golob, MD Susan Hutchinson Jay Koren, RN, BSN Robert Smith, PhD
		Applying TeamSTEPPS to Non-Clinical Environments (Workshop)	Madigan Army Medical Center Christine LeCain, MS
3:00 PM 3:30 PM		Refreshment Break	
3:30 PM 5:00 PM	<b>PARTIE</b>	TeamSTEPPS Customized to Fit Any Team's Needs	Christiana Care Health System Susan Coffey Zern, MD, MSMS, CHSE Tammy Holdren, CNMT, RT(N)(CT), CHSE
		Hardwiring TeamSTEPPS: When Culture Becomes Habit	MountainView Hospital John Nunes, MD, FACOG Stanford Healthcare-ValleyCare MaryJo Schaarschmidt, MSN, CPNP, RNC Gina Teeples, RN, MSN
		Leadership and Followership Skills Practiced From 30,000 Feet (Workshop)	Kaiser Permanente Southern California Jason Cheng, DO Prepare For Command, LLC Captain Richard Martinez
		TeamSTEPPS: Our 12-Year Journey and Return on Investment	673 Medical Group Carole Durant, MBA, CPHQ, CPPS Eric Parcells
		Expanding Our Reach through Telemedicine	Northwell Health Iris Berman, MSN, RN, CCRN-K Jayne O'Leary, MSN, RN
5:00 PM 6:30 PM		Networking Event and Poster Session	









Friday, June 22			
7:00 AM 8:00 AM		Continental Breakfast	
8:00 AM 10:00 AM		Combating Burnout: Teaching Resilience So Your Teams Can Thrive	The MetroHealth System Robert Smith, PhD Anastasia Webb, MA, LPCC-S, LICDC, CEAP
		Yes – TeamSTEPPS Embedded in a Simulation-Based Team Training Program Did Change Practice and Organization Outcomes	Samuel Merritt University Kay Davis, MN, EdD Celeste Villanueva, EdD, CRNA, FNAP Jeanette Wong, MPA, BSN
		Engaging Patients and Families: Leadership in Action	American Hospital Association Sue Collier, MSN, RN, FABC
		Using TeamSTEPPS to Accelerate Strategic Patient Experience Improvement within High Reliability Transformation	673 Medical Group MAJ Felisa Hartley, MD, MPA Ann Lovejoy, MEd, MBA
	<b>P</b>	Applying Active Learning Techniques to Enhance TeamSTEPPS Training (Workshop)	Tulane University School of Medicine N. Kevin Krane, MD Tulane Health System Rita Preiksaitis, RN
		One Data Point at a Time: Tell Your Own TeamSTEPPS Story (Workshop)	St. Luke's Health System Tammye Erdmann, RN, BScIT, MSEd, CHSE Sandi Funkhouser, BTh
10:00 AM 10:30 AM		Refreshment Break	
10:30 AM 12:00 PM		<b>Keynote:</b> Finding the Fire Within: Tapping Into Your Intrinsic Motivation	Laure "Voop" De Vulpillieres, MPP







