Expanding Access to Crisis Services via Tele-health & Integrated Behavioral Health Specialist in EDs
Horizontal and Vertical Integration within the Health System
June 30, 2017: Illinois Governor signed law to permit cross-border involuntary commitments of adults between the Eastern Iowa MHDS Region and Rock Island County.
RYC Promotes Access Via Telehealth in Eastern Iowa MHDS Region

Crisis Evaluations (Cumulative)

- Face-to-Face Evaluations
- Telehealth Crisis Evaluations
RYC Connects Patients to Community Resources Instead of Inpatient Psychiatric Hospital

Patients (Cumulative)

0 500 1,000 1,500 2,000 2,500 3,000 3,500 4,000 4,500 5,000


Reconnections to Community
Psychiatric Admissions
Crisis evaluations saved over $36M over 34-month period by decreasing psychiatric hospitalizations.
Crisis System of Care Impact

Access ↓ Cost ↑ Quality

• All aspects of the Crisis System of Care increase Access decrease overall Cost while increasing the Quality of care and the dignity provided to those with mental illness and their families.
Questions:

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