

## Medicare Appeals Dashboard

Reporting Period: Through Quarter 2 of FY 2019  
(Data in Appeals)

Level 3 - OMHA	Fiscal Year					Most Recent 6 Quarters					
						FY 2019		FY 2018			
	FY 2019: Q1-2	FY 2018	FY 2017	FY 2016	FY 2015	Qtr2	Qtr1	Qtr 4	Qtr 3	Qtr 2	Qtr 1
Beginning Workload Balance	417,198	578,683	675,530	886,418	767,422	379,831	417,198	483,401	494,490	518,475	578,683
Receipts	24,342	62,762	112,933	184,240	240,360	10,383	13,959	17,132	17,752	10,985	16,893
<i>RAC (non-add)</i>	207	774	13,782	35,527	47,929	76	131	113	150	127	384
<i>non-RAC (non-add)</i>	24,135	61,988	99,151	148,713	192,431	10,307	13,828	17,019	17,602	10,858	16,509
Appeals Removed	(97,882)	(224,247)	(209,780)	(395,128)	(121,364)	(46,556)	(51,326)	(83,335)	(28,841)	(34,970)	(77,101)
<i>OMHA Dispositions</i>	(63,977)	(92,113)	(82,240)	(87,123)	(78,881)	(31,490)	(32,487)	(24,146)	(24,278)	(23,345)	(20,344)
<i>RAC (non-add)</i>	(7,567)	(24,690)	(26,054)	(33,511)	(15,586)	(4,021)	(3,546)	(5,293)	(5,895)	(6,880)	(6,622)
<i>non-RAC (non-add)</i>	(56,410)	(67,423)	(56,186)	(53,612)	(63,295)	(27,469)	(28,941)	(18,853)	(18,383)	(16,465)	(13,722)
<i>Appeals combined for efficiency</i>	(12,297)	(29,248)	(10,426)	(59,375)		(5,393)	(6,904)	(29,248)	0	0	0
<i>Settlement conference facilitation - incl. States</i>	(9,649)	(57,097)	(3,208)			(2,860)	(6,789)	(4,585)	(1,083)	(5,200)	(46,229)
<i>QIC demo - remands for resolution</i>	(6,899)	(20,175)	(22,505)	(2,387)		(5,888)	(1,011)	(3,996)	(2,623)	(3,082)	(10,474)
<i>Serial Claims Initiative</i>	(1,536)	(2,574)				(746)	(790)	(432)	(510)	(1,578)	(54)
<i>Low Volume Appeals (non-add)</i>	(3,271)	(20,817)				(174)	(3,097)	(20,817)	0	0	0
<i>Hospital Settlements</i>	(253)	(2,223)	(91,401)	(246,243)	(42,483)	(5)	(248)	(111)	(347)	(1,765)	0
Net Pending Receipt Increase / (Decrease)	(73,540)	(161,485)	(96,847)	(210,888)	118,996	(36,173)	(37,367)	(66,203)	(11,089)	(23,985)	(60,208)
Ending Workload (pending appeals)	343,658	417,198	578,683	675,530	886,418	343,658	379,831	417,198	483,401	494,490	518,475

1/ Receipts exclude reopened appeals but include appeals involved in CMS Hospital Settlements.

2/ The number of appeals adjudicated each fiscal year reflects receipts from multiple fiscal years.

3/ Dispositions exclude remands.

4/ OMHA Dispositions reflect appeals removed by all types of adjudicators, and by all initiatives except those listed in the table above excluding the Settlement conference facilitation - incl States.

5/ FY15 through FY18 reflect changes in methodology to include combined appeals. Discrepancies between Level 2 and Level 3 RAC receipts are largely attributable to these changes in methodology.

6/ FY19 Qtr 1 includes the majority of appeals received through December 31, 2018.

7/ Receipts and dispositions have been updated due to appeal adjustments such as combinations, deletions, and/or corrections.

8/ Appeals combined for efficiency result in one disposition for a group of combined appeals. This line accounts for the remainder of received appeals that were combined into single appeals within disposition counts.

9/ Initiative dispositions not reflected separately within the table are counted in "OMHA Dispositions" (as 1 disposition if multiple appeals were combined), and "Received appeals combined for efficiency" (remainder of groups of appeals combined for efficient disposition).