

# Medicare Appeals Dashboard

**Reporting Period: Through Quarter 3 of FY 2019 (June 30, 2019)**

(Data in Appeals)

Level 3 - OMHA	Fiscal Year					Most Recent 6 Quarters					
	FY 2019	FY 2018	FY 2017	FY 2016	FY 2015	FY 2019			FY 2018		
						Qtr3	Qtr2	Qtr1	Qtr 4	Qtr 3	Qtr 2
Beginning Workload Balance	417,198	578,683	675,530	886,418	767,422	343,658	379,831	417,198	483,401	494,490	518,475
Receipts	32,143	62,762	112,933	184,240	240,360	7,989	10,195	13,959	17,132	17,752	10,985
<i>RAC (non-add)</i>	304	774	13,782	35,527	47,929	97	76	131	113	150	127
<i>non-RAC (non-add)</i>	31,839	61,988	99,151	148,713	192,431	7,892	10,119	13,828	17,019	17,602	10,858
Appeals Removed	(131,087)	(224,247)	(209,780)	(395,128)	(121,364)	(33,393)	(46,368)	(51,326)	(83,335)	(28,841)	(34,970)
<i>OMHA Dispositions</i>	(93,547)	(92,113)	(82,240)	(87,123)	(78,881)	(29,570)	(31,490)	(32,487)	(24,146)	(24,278)	(23,345)
<i>RAC (non-add)</i>	(12,001)	(24,690)	(26,054)	(33,511)	(15,586)	(4,434)	(4,021)	(3,546)	(5,293)	(5,895)	(6,880)
<i>non-RAC (non-add)</i>	(81,546)	(67,423)	(56,186)	(53,612)	(63,295)	(25,136)	(27,469)	(28,941)	(18,853)	(18,383)	(16,465)
<i>Appeals combined for efficiency</i>	(21,543)	(29,248)	(10,426)	(59,375)		215	(8,065)	(13,693)	(29,248)	0	0
<i>Settlement conference facilitation - incl. States</i>	(13,892)	(57,097)	(3,208)			(4,243)	(2,860)	(6,789)	(4,585)	(1,083)	(5,200)
<i>QIC demo - remands for resolution</i>	(10,075)	(20,175)	(22,505)	(2,387)		(3,176)	(5,888)	(1,011)	(3,996)	(2,623)	(3,082)
<i>Serial Claims Initiative</i>	(2,115)	(2,574)				(579)	(746)	(790)	(432)	(510)	(1,578)
<i>Low Volume Appeals (non-add)</i>	(3,553)	(20,817)				(282)	(174)	(3,097)	(20,817)	0	0
<i>Hospital Settlements</i>	(254)	(2,223)	(91,401)	(246,243)	(42,483)	(1)	(5)	(248)	(111)	(347)	(1,765)
Net Pending Receipt Increase / (Decrease)	(98,944)	(161,485)	(96,847)	(210,888)	118,996	(25,404)	(36,173)	(37,367)	(66,203)	(11,089)	(23,985)
Ending Workload (pending appeals)	318,254	417,198	578,683	675,530	886,418	318,254	343,658	379,831	417,198	483,401	494,490

1/ Receipts exclude reopened appeals but include appeals involved in CMS Hospital Settlements.

2/ The number of appeals adjudicated each fiscal year reflects receipts from multiple fiscal years.

3/ Dispositions exclude remands.

4/ OMHA Dispositions reflect appeals removed by all types of adjudicators, and by all initiatives except those listed in the table above excluding the Settlement conference facilitation - incl States.

5/ FY15 through FY18 reflect changes in methodology to include combined appeals. Discrepancies between Level 2 and Level 3 RAC receipts are largely attributable to these changes in methodology.

6/ FY19 Qtr 1 includes the majority of appeals received through December 31, 2018.

7/ Receipts and dispositions have been updated due to appeal adjustments such as combinations, deletions, and/or corrections.

8/ Appeals combined for efficiency result in one disposition for a group of combined appeals. This line accounts for the remainder of received appeals that were combined into single appeals within disposition counts.

9/ Initiative dispositions not reflected separately within the table are counted in "OMHA Dispositions" (as 1 disposition if multiple appeals were combined), and "Received appeals combined for efficiency" (remainder of groups of appeals combined for efficient disposition).

10/ Settlement conference facilitation data is included in OMHA Dispositions. Appeals combined for efficiency have been restated for FY 19 due to adjustments to Settlement conference facilitation data.

11/ 3rd Qtr Appeals combined for efficiency have been adjusted for a change in inventory method due to consolidation with our new system (ECAPE).

12/ OMHA combines appeals to improve the efficiency of our ALJs. This includes a large number of Lincare dismissals. In 2017 OMHA dismissed 11,722 appeals. That number rose to 28,416 appeals in 2018 – a number which has already been exceeded in 2019 with 28,478 appeals dismissed YTD.