April 6, 2020

As the COVID-19 outbreak continues to spread throughout the communities where we live and work, in order to continue to help protect the health and safety of our candidates and employees, AHA’s testing vendor, PSI, has made the difficult decision to temporarily close all owned and operated physical test centers in the United States through April 30, 2020.

PSI also will continue to monitor all their owned and operated and partner sites around the world and adhere to closures based on country and local requirements.

View the list of affected PSI test centers here. This list is updated regularly.

Below are important details exam candidates need to know about rescheduling.

1. AHA will be extending all eligibility windows through Dec. 31, 2020. Meaning, if you have an existing registration and have not taken your exam, your eligibility window to test is extended through December 31, 2020. This also applies to all candidates who apply for an exam during the test center closures period.

2. All candidates affected by this extension of test center closures will have their appointments canceled and will be contacted via email and phone regarding rescheduling procedures.

3. All reschedule rules and no show policies are relaxed during the test center closures period.

4. Candidates are highly encouraged to contact PSI to apply for an exam or reschedule an existing appointment. If a candidate chooses to reschedule through PSI’s Candidate Call Center at (833) 333-4755, please expect to have longer than usual wait times. Call Centers are open: 5:30 a.m.-8:00 p.m. PDT M-F, 7:00 a.m.-3:30 p.m. PDT Sat-Sun