

May 1, 2020

We are pleased to share the news that AHA's testing partner, PSI, has opened additional testing sites as of May 1, 2020. Test center openings will continue to be a very fluid process as states, counties, and cities determine whether they will be open for business. For the safety of test takers and PSI staff, open test centers will be operating at 50% seat capacity in compliance with social distancing requirements.

View the list of PSI test center closures [here](#) to determine if the test center near you is available.

Below are additional details exam candidates need to know:

1. AHA will continue to extend all eligibility windows **through Dec. 31, 2020**. Meaning, if you apply for an exam during the test center closures period, your eligibility window to test is extended through December 31, 2020 instead of the standard 90-day eligibility window.
2. All reschedule rules and no show policies are relaxed during the test center closures period.
3. PSI created a [frequently asked questions](#) document regarding the safety and sanitation procedures that will be employed to ensure all candidates and test center administrators are safe. The FAQ will be updated based on your questions and concerns.
4. **Candidates are highly encouraged to contact PSI to [apply for an exam](#) or reschedule an existing appointment.** If a candidate chooses to reschedule through PSI's Candidate Call Center at (833) 333-4755, please expect to have longer than usual wait times. Call Centers are open: 5:30 a.m.-8:00 p.m. PDT M-F, 7:00 a.m.-3:30 p.m. PDT Sat-Sun