



COVID-19 Public Service Announcement Scripts
from Fitzgibbon Hospital in Marshal, Missouri as of 4/10/20

PSA 1: I'm Angy Littrell, CEO of Fitzgibbon Hospital, where we care for patients every day. As the number of positive COVID-19 coronavirus cases grows, we are doing our best to protect our patients, doctors, nurses and staff while continuing to care for our community and minimize the risk of exposure for the public. That's why we adopted a NO VISITOR policy and we are encouraging the public to call ahead for many services like medical records requests or arriving for doctor-ordered COVID-19 testing. It's important that you meet the CDC criteria and have a doctor's order before being tested. We encourage you to count on reliable sources for your information and fact check what you see on social media. Be prepared, not scared. Go to www.fitzgibbon.org and www.cdc.gov for the latest information. And don't forget to wash your hands.

PSA 2: I'm Angy Littrell, CEO of Fitzgibbon Hospital. As our state sees an increase in COVID-19, Fitzgibbon Hospital continues to prepare. We meet for daily briefings on testing procedures and results, and are tracking the inventory of personal protective equipment for healthcare staff. We are changing our facility to increase our patient care capacity and have taken simple steps to prevent the spread of germs. We eliminated reusable cups in our cafeteria and now serve only pre-packaged salads, rather than an open salad bar. We're posting reminders about personal protective equipment and are changing air flows in parts of the hospital with patient safety in mind. These complicated actions do not happen without considerable thought from a dedicated team. In these uncertain times, you can have confidence that Fitzgibbon Hospital is tracking the trajectory of this disease and considering patient safety first. Be prepared, not scared. Go to www.fitzgibbon.org and www.cdc.gov for the latest information. This message brought to you by Fitzgibbon Hospital and KMMO radio, the station that cares.

PSA 3: As the concern over COVID-19 grows, I want to assure our community that Fitzgibbon Hospital is treating patients and providing care as we always have. I'm Angy Littrell, CEO of Fitzgibbon Hospital. While we have implemented curbside COVID testing with a doctor's order as a convenience to the community, we want everyone to know that we continue to provide care through our clinics, emergency room and hospital for those who need it. It's important that if you are experiencing symptoms such as shortness of breath, dry cough, fever or have been exposed to others with COVID-19 that you tell a staff member when you arrive. That way we can do what's necessary to protect others while ensuring you get the care you need. This may include giving you a mask before you enter the building. Be prepared, not scared. This message is brought to you by Fitzgibbon Hospital and KMMO radio, the station that cares.