In 2017, WakeMed developed a novel model to address the significant behavioral health demands in its region, as well as to respond to the substantial needs of patients presenting at WakeMed.

The result was the creation of the WakeMed Behavioral Health Network (WMBHN) a collaboration between more than 30 organizations. The network serves patients with behavioral health needs for inpatient, outpatient as well as social determinant of health (SDOH) requirements. WMBHN streamlined WakeMed procedures while creating a high-performing network of Behavioral Health providers who agreed to come together to provide accelerated access to care and coordinated care transitions. In addition, the WMBHN has deployed a suite of inpatient and outpatient protocols, communication, and technology solutions that increase transparency and accountability, improve diagnoses and triage, and share clinical information. As these systems have matured, WakeMed patients and the community have experienced significant benefits by gaining swift access to the care they truly need and deserve. The following is a visual summary of the WMBHN and how it serves the behavioral health needs of the region.
WakeMed Services
- Crisis & Assessment
- ED Psychology Program
- WPP Providers
- Transitional Care
- Community Case Management

Triangle Behavioral Health Council

BHSU Outpatient Network
- Traditional Outpatient Services
- Group Therapy Services
- Behavioral Health Urgent Care
- Medication Assisted Therapy
- Substance Abuse Detox

Social Services Network
- Housing Insecurity
- Food Insecurity
- Personal Safety
- Transportation
- Employment