The Emergence of Telehealth During the Pandemic
MEET THE SPEAKERS - It’s nice to meet you!

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FLORIDA INTERNATIONAL UNIVERSITY
Learning Objectives

● Outline telehealth’s role in organizational change, care models, health equity, and reimbursement post-COVID-19

● Assess the benefits of designing technologies for physicians and other allied healthcare professionals

● Define strategies to incorporate telehealth to improve workflows, patient satisfaction & quality of care
Florida International University is a public research university with colleges and schools that offer bachelor’s, master’s and doctoral programs in fields such as architecture, business, engineering, international relations, law, medicine, and public affairs.

**Annual budget**: $1.4B

**Total research expenditures in FY 2016-2017**: $177M

**Colleges and schools including Medicine and Law**: 11

**Enrollment**: 57K

**96%** of faculty who hold doctoral degrees or highest degree attainable in their field

**201** Bachelor’s, master’s and doctoral programs

**224K** Alumni

**#1** in the nation in awarding bachelor’s and master’s degrees to Hispanic students

**#1** in producing Hispanic Engineering Majors (STEM) 2016 ranking

**Doctoral Universities - Highest Research Activity**: R1
ABOUT YOU

Attendee Backgrounds

<table>
<thead>
<tr>
<th>Background/Training</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Registered Nurse / Advanced Practice / Physician Assistant</td>
<td>56%</td>
</tr>
<tr>
<td>Non-Clinical</td>
<td>18%</td>
</tr>
<tr>
<td>Other</td>
<td>14%</td>
</tr>
<tr>
<td>Physicians</td>
<td>4%</td>
</tr>
<tr>
<td>Radiology/ Lab / Pharmacist / Dentist</td>
<td>8%</td>
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</tbody>
</table>
REFLECTION - Question 1

We invite you to reflect & answer along

How has the pandemic impacted the relationship between the Telehealth industry and healthcare organizations?

**Reflect on the relationship prior to the pandemic, during the initial outbreaks and wave, and where we are now**
REFLECTION - Question 2

We invite you to reflect & answer along

During the Pandemic, which healthcare initiatives contributed to the growth of the Telehealth industry?

How did traditional healthcare organizations benefit from such policies?

- COVID-19 Waivers
- Telehealth initiatives
- Patient Accessibility increases
REFLECTION - Question 3

We invite you to reflect & answer along

Which issues in healthcare do you believe the Pandemic has exacerbated?

How can Telehealth answer prior and more current concerns?
REFLECTION - Question 4

We invite you to reflect & answer along

What ways do you believe your healthcare organization could implement more Telehealth-friendly policies in your day-to-day operations?

What aspects of Telehealth would YOU like to see more interwoven?
REFLECTION - Question 5

We invite you to reflect & answer along

What is the future outlook for Healthcare in respect to emerging technologies, new healthcare models, and health equality?

In your opinion, what does the field of Healthcare look like Post-COVID-19 pandemic?
Ask your questions to our expert panel of faculty members

(Remember there are no bad questions!)