

Care Delivery Transformation Framework

These transformational care delivery models enable hospitals and health care systems to better meet the needs of their patients and communities across their lifespans while bolstering long-term sustainability. Learn more about transforming care delivery at www.aha.org/CDT.

CLINICAL SETTINGS



Technology-enabled Care



Social Needs Screening & Referral



Team-based Care



Integrated Behavioral Health



Community-based Partnerships



Alternate Care Sites



Telehealth

LINKING CARE TO COMMUNITY



Patient & Community Engagement



Primary Care Transformation



Provider Partnerships



Care Navigation

OPERATIONAL INFRASTRUCTURE

Data & Analytics

Resilience

Workforce

Payment Models

Leadership & Governance

Policies & Procedures

FOUNDATIONAL PRINCIPLES

Person-centered

Safe & High Quality

Accessible & Affordable

Coordinated

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