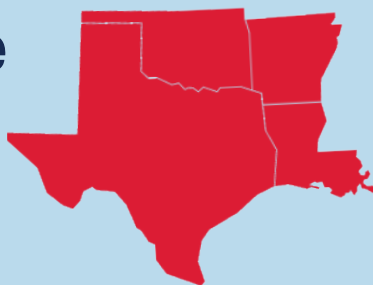


Co-Designing Change

Innovation Summit Highlights

REGION 7

Arkansas, Louisiana, Oklahoma, Texas



The AHA's Innovation Summits convene community, hospital and health system leaders for a day of collaborative design. Using a human-centered approach, participants listen, learn and co-create solutions to reduce disparities in health outcomes.

This one-page brief highlights the opportunities for action that emerged from the Region 7 convening, where participants identified three priority areas for change.

Priorities:

1 Elevate Strategic Alignment Across the Organization

- Establish consistent implementation plans to address complex clinical and operational health challenges while maintaining high-quality care.
- Develop financial metrics to evaluate the effectiveness of health care investments that address upstream factors to promote health.
- Develop quality-specific measures to track progress and identify areas for improvement in clinical care/outcomes.

2 Promote Interdepartmental Collaboration

- Define organizational expectations for interprofessional practice, aligned with existing professional standards, to strengthen team-based care.
- Implement standardized frameworks, informed by patient input and community data, to help departments anticipate and respond to patient, family and community needs.
- Identify effective feedback loops to gather and analyze patient input (surveys, interviews, focus groups) that facilitate continuous improvement in patient care and share internally.

3 Foster Innovation as a Learning Organization

- Provide staff with continuous training on topics that improve efficiency (digital tools, tech-enabled care and artificial intelligence) to encourage an environment of continuous improvement.
- Offer training courses in partnership with local public health departments to ensure providers and staff are aware of health threats and strategies to mitigate them.
- Strengthen existing resources that are used to create, collect and synthesize insights and knowledge around improving health outcomes.

Below are guiding questions designed to shape discussions, inform strategic planning and translate ideas into action to drive impact.

Call to Action:

- **Consider:** What key metrics and data sources should we use to identify gaps in care delivery and evaluate the impact of our initiatives?
- **Engage:** How can interprofessional teams work together more effectively to co-create solutions that address patient and community needs?
- **Integrate:** What processes can we put in place to incorporate staff and patient insights into ongoing strategy, learning and innovation?