

[Home](#) / [My Applications](#) / 4769 - New Application

2027 Quest for Quality Prize

Part 1: Applicant Info and Leadership Signature ▶ Part 2: Organizational Demographic Information ▶
Part 3: Quest for Quality Prize Domains ▶

Quest for Quality Prize Instructions

Please click [here](#) and read all instructions before completing this application.

Questions with a red asterisk are required. If you cannot complete all fields, please enter 0 or NA.

If you wish to download a copy of the application for your review prior to completion, please click here: [Application Preview](#)

Acknowledgment 1

By checking this box, I confirm that I have reviewed all instructions and requirements before beginning this application.

I confirm

Acknowledgment 2

I understand that only one hospital per health care system may apply for this award. I confirm that this is the only application from my system, based on verification with system-level leadership, and I acknowledge that multiple applications from the same system will not be reviewed.

I confirm

Applicant Information

Hospital Name

Health System Name

(if applicable)

Salutation

Program Contact - First Name

Program Contact - Last Name

Degrees/Certifications

e.g. MD, RN, etc.

Title of Program Contact

Primary Address

Street Address

Line 2

City

Country

State / Province

Zip / Postal Code

Email Address

Phone Number

Where did you learn about the AHA Quest for Quality Prize?

(Select all that apply.)

- AHA website
- AHA meeting/conference
- AHA regional executive/committee leader
- AHA email/newsletter
- AHA Social Media
- Quest for Quality Prize Committee member
- State hospital association
- Laerdal Medical
- LinkedIn
- Other:

Acknowledgment

The following should be read by the hospital or health system CEO.

The AHA Quest for Quality Prize seeks to increase understanding of the value of organizational focus and commitment to achieving quality health care and advancing health in communities. Hospitals and systems are urged to consider participation in the awards process both as a recognition and an assessment of their efforts to provide exceptional quality, STEEEP care that promotes individual and community well-being and adds value to lives. All applications for the AHA Quest for Quality Prize® become the property of the American Hospital Association. Descriptions of the honored programs will be published, and the Association may use information from all applications in articles aimed at increasing awareness and ability of organizations to implement a system-wide commitment to quality and patient safety improvement. Program contacts may be asked to provide additional information. I agree, if our hospital/health system is being considered for recognition, to host a site visit as part of the final selection process. I also understand that the honorees will be expected to participate in outreach and sharing of organizational improvement efforts and knowledge.

I certify that the information in this application is accurate.

- I agree

CEO/Quality Leader First Name

CEO/Quality Leader Last Name

Official Title

Today's Date

Save

Save and Next

Hospital Application Section

[Home](#) / [My Applications](#) / 4769 - New Application

2027 Quest for Quality Prize

- Part 1: Applicant Info and Leadership Signature**  **Part 2: Organizational Demographic Information** 
- Part 3: Quest for Quality Prize Domains** 

ORGANIZATIONAL Demographic Information

Are you applying as a hospital or a health system?

Hospital

Number of acute care beds currently set up and staffed for use in your hospital:

- Fewer than 100 beds
- 100 to 299 beds
- 300 to 499 beds
- 500+ beds

Your hospital is

- Part of a system
- Independent

Type of hospital or system

- Academic medical center
- Military
- State or local government
- U.S. Public Health Service
- Veterans' Affairs
- Investor-owned, for-profit
- Non-government, not-for-profit
- Other

Financial information on your hospital or health system

Net operating margin (%)

%

Bond rating

Days cash on hand

Physician Residency Training Programs

What PHYSICIAN residency training programs approved by the Accreditation Council for Graduate Medical Education does your organization have and how many FTE residents do you employ in each type of residency?

Other Training Programs

Please list other types of training programs in your hospital or health system (e.g., nursing, pharmacy, social work, physical therapy, etc.).

Hospital Location

Hospital Location:

- Urban

- Suburban
- Rural

What percentage of physicians on staff are:

What percentage of physicians on staff are: (Please enter numbers only)

Employed by the hospital or system

%

In a physician group associated with the hospital or system

%

In practices owned by the hospital or system

%

In independent, private practice

%

Governance Structure

Please describe the governance structure for your hospital and if applying as a system, your system and its hospitals.

Word count: 0 / 150

How many individuals are part of your:

How many individuals are part of your: (Please enter numbers only.)

Governing board

Medical staff

Executive staff

Employed staff

Volunteer organization

What is your annual rate of staff turnover?

Rounded to the nearest %

 %

SERVICE Demographic Information

Scope of service area

- Portion of community
- Entire community
- Community and surrounding area
- Multiple communities

Patient insurance demographics

Patient insurance demographics: (Please enter numbers only.)

Private insurance

%

Medicare

%

Medicaid or other public assistance only

%

Medicare/Medicaid (or other public assistance) dual eligible

%

No coverage

%

Describe the communities your hospital(s) serve

Word count: 0 / 100

Prev

Save

Save and Next

Health System Application Section

[Home](#) / [My Applications](#) / 4769 - New Application

2027 Quest for Quality Prize

Part 1: Applicant Info and Leadership Signature  **Part 2: Organizational Demographic Information** 
Part 3: Quest for Quality Prize Domains 

ORGANIZATIONAL Demographic Information

Are you applying as a hospital or a health system?

Site visit location

The Quest for Quality Prize Committee can visit only one facility per site visit. Please provide the name, city and state of the hospital where the site visit will take place.

System Profile

System profile: Please enter numbers only (if applicable).

Total # of hospitals in system

of hospitals owned by system

of hospitals managed by system

of hospitals leased by system

How many of your hospitals are in the following size ranges:

How many of your hospitals are in the following size ranges? Please enter numbers only.

Fewer than 100 beds

100 to 299 beds

300 to 499 beds

500 beds and over

Other Facilities

Other types and numbers of facilities owned and operated by the system (ambulatory clinics, physician offices, surgicenters, long-term care facilities, etc.).

Annual number of outpatients visits in these facilities

Type of hospital or system

Academic medical center

- Military
- State or local government
- U.S. Public Health Service
- Veterans' Affairs
- Investor-owned, for-profit
- Non-government, not-for-profit
- Other

Number of each type of hospital in system:

Number of each type of hospital in system. Please enter numbers only.

General medical/surgical (acute)

Critical access hospitals

Academic medical centers

Specialty (children's, rehabilitation, behavioral health, long-term acute, etc)

Other

Please specify 'other' hospital type

Financial information on your hospital or health system

Net operating margin (%)

%

Bond rating

Days cash on hand

Physician Residency Training Programs

What PHYSICIAN residency training programs approved by the Accreditation Council for Graduate Medical Education does your organization have and how many FTE residents do you employ in each type of residency?

Other Training Programs

Please list other types of training programs in your hospital or health system (e.g., nursing, pharmacy, social work, physical therapy, etc.).

Enter the number of hospitals located in the following areas:

Enter the number of hospitals located in the following areas. Please enter numbers only.

Urban

Suburban

Rural

What percentage of physicians on staff are:

What percentage of physicians on staff are: (Please enter numbers only)

Employed by the hospital or system

%

In a physician group associated with the hospital or system

%

In practices owned by the hospital or system

%

In independent, private practice

%

Governance Structure

Please describe the governance structure for your hospital and if applying as a system, your system and its hospitals.

How many individuals are part of your:

How many individuals are part of your: (Please enter numbers only.)

Governing board

Medical staff

Executive staff

Employed staff



Volunteer organization

What is your annual rate of staff turnover?

Rounded to the nearest %

SERVICE Demographic Information

Scope of service area

- Portion of community
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Patient insurance demographics

Patient insurance demographics: (Please enter numbers only.)

Private insurance

%

Medicare

%

Medicaid or other public assistance only

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Medicare/Medicaid (or other public assistance) dual eligible

%

No coverage

%

Describe the communities your hospital(s) serve

Prev

Save

Save and Next

[Home](#) / [My Applications](#) / 4769 -

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Quest for Quality Domains

The Quest for Quality Prize honors hospitals and health systems that are committed to and are making demonstrable progress toward making AHA's vision of a society of healthy communities where all individuals reach their highest potential for health a reality. As you respond to the following sections (file uploads and free text), consider how some or all of the following are integrated into your work.

A hospital/health system-wide commitment to providing STEEEP care:

- **Leadership Involvement in Quality:** Hospital/health system leadership and governance prioritizes and is engaged in quality-improvement initiatives.
- **Embed Quality into the Care Journey:** Incorporate quality as a foundational component to delivering value as a part of the overall care journey. Quality includes ensuring optimal care and best outcomes for individuals of all ages and backgrounds as well as across service delivery systems and settings.
- **Promote Safety to Achieve Zero Preventable Harm:** Continue to strive to prevent all harm or death from health care errors through quality-improvement efforts, just culture and team communication.
- **Foster Engagement to Improve Quality and Build Trust:** Increase engagement between patients and their care teams to improve quality, establish trusting relationships, and bring the voices of patients, community members and caregivers to the forefront.
- **Advance Health and Community Partnerships:** Create a care journey that optimizes partnerships with community organizations to improve the health status of the communities.
- **Strengthen Resilience and Workforce:** Ensure resilience in the hospital/health care system to prepare for, and adapt to, future challenges and emergencies.
- **Embrace the Digital Age:** Ensure timely, secure, seamless communication and care coordination among providers, payers, community organizations, and individuals through interoperable, shared, and standardized digital data across the care continuum.
- **Incentivize Innovation and Technology:** Accelerate innovation in care delivery and incorporate technology enhancements (e.g., telehealth, machine learning, advanced analytics, new care advances) to transform the quality of care and advance value.

File Uploads

Please upload the following attachments.

Organizational Chart

Max 3 single-sided pages combined into one document.

Max file size: 15MB

Accepted file type: PDF

No file chosen

Quality Plan

Max 30 single-sided pages combined into one document. We encourage you to keep narrative sections brief by using visuals and an executive summary.

Max file size: 15MB

Accepted file type: PDF

Choose File No file chosen

Community Health Improvement Plan

If applicable. Max 30 single-sided pages combined into one document. We encourage you to keep narrative sections brief by using visuals and an executive summary.

Max file size: 15MB

Accepted file type: PDF

Choose File No file chosen

Copy of Your Quality Dashboard

Max 3 single-sided pages combined into one document.

Max file size: 15MB

Accepted file type: PDF

Choose File No file chosen

Leadership Involvement In Quality

Please describe your organization's **Leadership Involvement in Quality** by using the prompts below. Please provide specific examples, quality improvement approaches, and data/metrics to show progress and impact.

1. How does your hospital/health system leadership and the governing board prioritize and engage in establishing and supporting quality goals and initiatives to ensure access to exceptional quality, STEEEP and affordable care?
2. How does your hospital/health system leadership and the governing board hold themselves accountable to the community for hospital initiatives to improve health status, ensure seamless coordination of care, eliminate health disparities, and ensure access to effective and efficient care?
3. How does your hospital/health system leadership ensure that the culture of quality is diffused throughout the hospital, including engagement with employees, medical staff, patients and families in the planning processes, goal setting, progress evaluation and change implementation?

Leadership Involvement In Quality Response

Word count: 0 / 1000

Culture of Safety Survey Results

Optional. Max 3 single-sided pages combined into one document.

Max file size: 15MB

Accepted file type: PDF

Choose File No file chosen

Embed Quality Into The Care Journey

Please describe how your organization **Embeds Quality into the Care Journey** by using the prompts below. Please provide specific examples, quality improvement approaches, and data/metrics to show progress and impact.

1. Please provide an example of a successful quality improvement initiative, including how your hospital/health system identified the practice/process change, which quality/performance improvement tools and methodologies were utilized and, if applicable, ensured its systematic application throughout the hospital/health system. Please share data that shows the success of this quality improvement initiative.
2. How does your hospital/health system enhance patient access to useful information, including a patient's medical record as well as educational resources, while protecting confidentiality? Please share the tools/resources your hospital utilizes in this effort and how they've impacted patient health literacy and building trust with your patients.

Embed Quality Into The Care Journey Response

Word count: 0 / 750

Promote Safety to Achieve Zero Preventable Harm

Please describe how your organization **Promotes Safety to Achieve Zero Preventable Harm** by using the prompts below. Please provide specific examples, quality improvement approaches, and data/metrics to show progress and impact.

1. How does your hospital/health system address near misses and adverse events, including how they are reported and shared throughout the hospital/health system, and how are decisions regarding corrective actions made and disseminated?
2. How are clinical guidelines and care protocols used in your hospital/health system to ensure that the right care is delivered at the right time to the right person?
3. How does your hospital/health system assess clinical and non-clinical staff perceptions of the quality and safety culture, including how results are shared and used for improvement?
4. How does your hospital/health system work to identify and improve teamwork and communication for patient safety?

Promote Safety to Achieve Zero Preventable Harm Response

Word count: 0 / 1000

Foster Engagement to Improve Quality and Build Trust

Please describe how your organization **Fosters Engagement to Improve Quality and Build Trust** by using the prompts below. Please provide specific examples, quality improvement approaches, and data/metrics to show progress and impact.

- 1. How are patients and families involved, through a patient and family advisory council or other structure, in designing the total experience of care at your hospital/health system including efforts to meet special physical, psychological, developmental and spiritual needs?
- 2. Please describe how patients and families are involved and supported as members of your hospital/health system’s patient and family advisory councils and members of safety and quality improvement teams.
- 3. What are your hospital/health system’s policies and procedures on how patients and families are informed of errors; the processes in place to keep them informed as an investigation progresses; how this is monitored; and how the data from an investigation is utilized for future improvements?
- 4. Describe your patient and family advisory council structure. Optional: Upload PFAC structure (maximum 1 page)

Foster Engagement to Improve Quality and Build Trust Response

Word count: 0 / 850

PFAC Structure

Optional. Max 1 page.

Max file size: 15MB

Accepted file type: PDF

Choose File No file chosen

Advance Health and Community Partnerships

Please describe how your organization Advances Health and Community Partnerships by using the prompts below. Please provide specific examples, quality improvement approaches, and data/metrics to show progress and impact.

1. How does your hospital/health system address health disparities?
2. Please provide an example of a successful partnership(s) between your hospital/health system and a partnering community agency or organization to provide individuals and the community with access to exceptional quality and affordable care.
3. How does your hospital/health system identify and take action to address the community's disparities in health outcomes? Please provide examples, if possible, including how your hospital/health system is working with others to expand access to address community needs and address social determinants of health.
4. How does your hospital/health system demonstrate transparency and take accountability for improving community health status and outcomes, including reporting clinical performance measures. Optional: Upload 1 page of supporting data.

Advance Health and Community Partnerships Response

Word count: 0 / 1000

Supporting Data

Optional. Max 1 page.

Max file size: 15MB

Accepted file type: PDF

Choose File No file chosen

Strengthen Resilience and Workforce

Please describe how your organization **Strengthens Resilience and Workforce** by using the prompts below. Please provide specific examples, quality improvement approaches, and data/metrics to show progress and impact.

1. What strategies or initiatives has your hospital/health system implemented to prepare for and flexibly adapt to future emergencies or challenges? If possible, discuss strategies through the lens of culture, care coordination, and/or operations. Please share associated metrics, quality assurance and improvement programs, and other activities that evaluate these strategies.
2. How does your hospital/health system assess clinical and non-clinical staff satisfaction and engagement? How often are these assessments? Please provide examples of how that information is used.
3. What successful strategies or initiatives has your hospital/health system implemented to support the well-being of staff on a routine basis?

Strengthen Resilience and Workforce Response

Word count: 0 / 750

Embrace the Digital Age

Please describe how your organization **Embraces the Digital Age** by using the prompt below. Provide specific examples, quality improvement approaches, and data/metrics to show progress and impact.

1. How does your hospital/health system ensure timely, secure, seamless communication and care coordination across all settings through digital data and analytics? If possible, explain how the data is interoperable, shared, and standardized across the care continuum.

Embrace the Digital Age Response

Word count: 0 / 500

Incentivize Innovation and Technology

Please describe how your organization **Incentivizes Innovation and Technology** by using the prompts below. Please provide specific examples, quality improvement approaches, and data/metrics to show progress and impact.

1. How has your hospital/health system created a culture and atmosphere that welcomes and incentivizes innovation, advanced analytics, and/or technology from any staff member in order to transform the quality of care and advance value?
2. What does your hospital/health system consider its most significant, unique and creative innovation or technology enhancement, and related outcomes? Please describe measurable data showing progress and its impact on advancing quality and value.
3. How has your hospital/health system adapted and implemented the innovations of other organizations?
4. Summarize how innovations or interventions have continued after improvement.

Incentivize Innovation and Technology Response

Word count: 0 / 750

[Empty form area]

When you have completed the application,
click Save and Finalize to submit it.

Prev

Save

Save and Finalize