

PREVIEW ONLY - NOT FOR SUBMISSION - LINKS ARE NOT LIVE

[Home](#) / [My Applications](#) / New Application

2027 Age-Friendly Healthcare Impact Award

Applicant Info and Leadership Signature  **Part I: ORGANIZATIONAL Demographic Information** 

Age-Friendly Healthcare Impact Award Instructions

Please click **here** and read all instructions before completing this application.

Questions with a red asterisk are required. If you cannot complete all fields, please enter 0 or NA.

To preview the application before starting your submission, click here: **Application Preview**

Acknowledgment 1

By checking this box, I confirm that I have reviewed all instructions and requirements before beginning this application.

☐ I confirm

Acknowledgment 2

I understand that only one hospital per health system may apply for this award. I confirm that this is the only application from my system, based on verification with system-level leadership, and I acknowledge that multiple applications from the same system will not be reviewed.

☐ I confirm

Hospital and Program Contact Information

Hospital Name

Health System Name

(if applicable)

Program Contact - Salutation

Program Contact - First Name

Program Contact - Last Name

Program Contact - Credentials/Degrees/Certifications

Program Contact - Title

Program Contact - Email Address

Program Contact - Phone #

Where did you learn about the AHA Age-Friendly Healthcare Impact Award?

- ☐ AHA - Team member
- ☐ AHA - AFHS action community
- ☐ AHA - Email/newsletter
- ☐ AHA - Website
- ☐ AHA - Social media
- ☐ John A. Hartford Foundation Team member
- ☐ John A. Hartford Foundation AFHS action community
- ☐ John A. Hartford Foundation Email/newsletter
- ☐ John A. Hartford Foundation Website
- ☐ John A. Hartford Foundation Social media
- ☐ Institute for Healthcare Improvement Team member
- ☐ Institute for Healthcare Improvement AFHS action community
- ☐ Institute for Healthcare Improvement Email/newsletter
- ☐ Institute for Healthcare Improvement Website
- ☐ Institute for Healthcare Improvement Social media
- ☐ Other

Acknowledgment 3

The following should be read and signed by the hospital or health system CEO or president. The AHA Age-Friendly Healthcare Impact Award seeks to increase understanding of the value of organizational focus and commitment to achieving quality healthcare and advancing the health of older adults in communities through adoption of the 4Ms Framework. Hospitals, health systems and care continuum partners are urged to consider participation in the awards process both as recognition and assessment of their efforts to provide exceptional quality care grounded in the IOM's STEEP framework that promotes individual and community well-being and adds value to lives. I acknowledge and support this application, confirm that the information provided is accurate, and affirm there are no outstanding clinical, financial or legal matters that would preclude the organization from being considered for the award. I agree, if our hospital or health system is being considered for recognition, to host a site visit as part of the final selection process.

- ☐ I confirm that the information in this application is accurate.

President/CEO - First Name

President/CEO - Last Name

President/CEO - Official Title

Today's Date

Save

Save and Next

PREVIEW ONLY - NOT FOR SUBMISSION - LINKS ARE NOT LIVE

[Home](#) / [My Applications](#) /

2027 Age-Friendly Healthcare Impact Award

Applicant Info and Leadership Signature ▶

▶ **Part I: ORGANIZATIONAL Demographic Information** ▶

▶ **Part II: Age-Friendly Healthcare Domains** ▶

ORGANIZATIONAL Demographic Information

Are you applying as a hospital or a health system?

Hospital

If you apply as a hospital, you will only see hospital-specific questions. Health system questions begin on page 9 of this document.

Care Continuum Partners

Please provide the names of at least two care continuum partner organizations involved in this initiative. For each partner, include the primary point of contact (first/last name and title) and the length of time your hospital or system has partnered with this care continuum partner.

Care Continuum Partners	Action
-------------------------	--------

No Care Continuum Partners have been added. Click on Add Care Continuum Partner below.

Add Care Continuum Partner

Hospital Profile

System or Independent?

- ☐ Part of a System
- ☐ Independent

Type of Hospital

- ☐ State or local government
- ☐ Academic medical center
- ☐ Non-government, not-for-profit
- ☐ Investor-owned, for-profit
- ☐ Military
- ☐ U.S. Public Health Service
- ☐ Veterans Affairs
- ☐ Other

What is the number of acute care beds currently set up and staffed for use in your hospital?

- ☐ Fewer than 100 beds
- ☐ 100 to 299 beds
- ☐ 300 to 499 beds
- ☐ 500 beds and over

Please identify the category that fits the hospital.

- ☐ General medical/surgical (acute)
- ☐ Critical access hospital
- ☐ Academic medical center
- ☐ Specialty (rehabilitation, behavioral health, long-term acute, etc.)
- ☐ Other

Within your hospital, how many facilities are included?

Select all that apply (type and number).

- ☐ Ambulatory
- ☐ Convenient Care
- ☐ Home Health
- ☐ Nursing Home
- ☐ Rehabilitation
- ☐ Skilled Nursing Facility
- ☐ Specialty Clinic
- ☐ Other (type and number of each)
- ☐ None

Financial Information on your Hospital

% Net Operating Margin

Bond Rating

Character count: 0 / 50

Days Cash on Hand

FTE Residents by Type of Residency

If you have a physician residency training program approved by the Accreditation Council for Graduate Medical Education, how many FTE residents do you employ in each type of residency?

- ☐ Categorical
- ☐ Preliminary
- ☐ Advanced
- ☐ Transitional
- ☐ None of the Above

Training Programs

Please list other types of training programs in your hospital (i.e., nursing, pharmacy, social work, physical therapy, etc.).

Physicians on Staff

What percentage of physicians on staff at the hospital are:

% of Physicians on Staff Employed by the Hospital

% of Physicians on Staff In a Physician Group Associated with the Hospital

% of Physicians on Staff In Practices Owned by the Hospital

% of Physicians on Staff In Independent, Private Practice

Please describe the governance structure for your hospital.

Word count: 0 / 150

Hospital Department Sizes

What is the size of your hospital's:

Governing Board

Executive Staff

Medical Staff

Employed Staff

(other than employed physicians included in medical staff count above)

Volunteer Team

% Annual Rate of Staff Turnover

SERVICE Demographic Information

Scope of Service Area

☐ Portion of Community

- ☐ Entire Community
- ☐ Community and Surrounding Area
- ☐ Multiple Communities

Communities Served

Describe the communities your hospital serves, including percentage of older adult patients served.

Word count: 0 / 100

Patient Insurance Demographics

% Private insurance

% Medicare

% Medicare/Medicaid (or other public assistance) dual eligible

% Medicaid or other public assistance only

% No coverage

Prev

Save

Save and Next

PREVIEW ONLY - NOT FOR SUBMISSION - LINKS ARE NOT LIVE

[Home](#) / [My Applications](#) /

2027 Age-Friendly Healthcare Impact Award

Applicant Info and Leadership Signature ▶

▶ **Part I: ORGANIZATIONAL Demographic Information** ▶

▶ **Part II: Age-Friendly Healthcare Domains** ▶

ORGANIZATIONAL Demographic Information

Are you applying as a hospital or a health system?

Health System

If you select health system, you will only see system-specific questions. Hospital questions start on page 3 of this document.

Care Continuum Partners

Please provide the names of at least two care continuum partner organizations involved in this initiative. For each partner, include the primary point of contact (first/last name and title) and the length of time your hospital or system has partnered with this care continuum partner.

Care Continuum Partners	Action
-------------------------	--------

No Care Continuum Partners have been added. Click on Add Care Continuum Partner below.

Add Care Continuum Partner

Health System Profile

Type of Health System

- ☐ State or local government
- ☐ Academic medical center
- ☐ Non-government, not-for-profit
- ☐ Investor-owned, for-profit

- ☐ Military
- ☐ U.S. Public Health Service
- ☐ Veterans Affairs
- ☐ Other

Total Number of Hospitals in System

Number of Hospitals Owned by System

Number of Hospitals Managed by System

Number of Hospitals Leased by System

How many of your health system's hospitals are in the following ranges?

Fewer Than 100 Beds

100 to 299 Beds

300 to 499 Beds

500 Beds and Over

Number of Each Type of Hospital in the System

General Medical/Surgical (acute)

Critical Access Hospitals

Academic Medical Centers

Specialty (rehabilitation, behavioral health, long-term acute, etc)

Other type of hospital

Please specify the other hospital type

Within your system, how many facilities are included?

Select all that apply (type and number)

- ☐ Ambulatory
- ☐ Convenient/Immediate Care
- ☐ Home Health
- ☐ Nursing Home
- ☐ Rehabilitation

- ☐ Skilled Nursing Facility
- ☐ Specialty Clinic
- ☐ Other

Financial Information on Your Health System

% Net Operating Margin

Bond Rating

Character count: 0 / 50

Days Cash on Hand

Training Programs

Do you have physician residency training programs approved by the Accreditation Council for Graduate Medical Education?

- ☐ Yes
- ☐ No

Physicians on Staff

What percentage of physicians on staff at the health system are:

% Employed by the health system

% In a physician group associated with the health system

% In practices owned by the health system

% In independent, private practice

% Annual Rate of Staff Turnover

Organization Size and Governance Structure

What is the size of your organization's:

Governing Board**Executive Staff****Medical Staff****Employed Staff**

(other than employed physicians included in medical staff count)

Volunteer Team**SERVICE Demographic Information**

Scope of Service Area

- ☐ Portion of Community
- ☐ Entire Community
- ☐ Community and Surrounding Area
- ☐ Multiple Communities

Communities Served

Describe the communities your health system serves, including percentage of older adult patients served.

Word count: 0 / 100

Patient Insurance Demographics

% Private Insurance**% Medicare****% Medicaid or other public assistance only****% Medicare/Medicaid (or other public assistance) dual eligible****% No Coverage**

Prev

Save

Save and Next

PREVIEW ONLY - NOT FOR SUBMISSION - LINKS ARE NOT LIVE[Home](#) / [My Applications](#) /

2027 Age-Friendly Healthcare Impact Award

Applicant Info and Leadership Signature ▶**Part I: ORGANIZATIONAL Demographic Information** ▶**Part II: Age-Friendly Healthcare Domains** ▶

This section applies to both hospitals and health systems.

Age-Friendly Healthcare Domains

The Age-Friendly Healthcare Impact Award honors hospitals and health systems that are committed to and are making demonstrable progress toward implementation, sustainability, and spread of the Age-Friendly Health Systems 4Ms model of care. As you respond to prompts in this section, consider how some or all of the following are integrated into your work.

- **Leadership Engagement and Organizational Alignment:** Recognizes how the organization embeds age-friendly 4Ms care into its strategy, governance, culture and accountability structures. This includes leadership commitment; board oversight; resource allocation; integration of the 4Ms into organizational priorities; and mechanisms to sustain and spread age-friendly practices across all care settings.
- **Patient Safety and Clinical Quality (4Ms and STEEEP):** Evaluates how well the hospital or health system delivers consistently reliable, evidence-based age-friendly care through the 4Ms — What Matters, Medication, Mentation, Mobility — aligned with STEEEP principles. This includes performance outcomes; care process reliability; improvement science application; and measurable positive impact on older adults' health and well-being.
- **Community and Patient Partnerships:** Assesses the depth of engagement with older adults, caregivers, families and community partners to design, deliver and improve age-friendly care. This includes patient and family advisory structures; co-design practices; transparency; community partnerships addressing aging-related needs; and collaboration to reduce disparities in health outcomes and improve population health outcomes.
- **Innovation:** Recognizes organizations that advance, adapt and sustain new and innovative practices that improve age-friendly care. These practices can be structural or process related;

can include or not include technology; and result in improved outcomes.

- **Technology:** This includes digital enablement (EHR tools supporting the 4Ms, interoperability); use of analytics; creative solutions that demonstrate measurable impact; staff-driven innovation pathways; and long-term sustainability strategies ensuring that age-friendly care remains a core capability of the organization.
- **Spread and Sustainability:** Structures, strategies and processes that assist in the effective spread of evidence-based age-friendly care practices (4Ms) and lead to long-term sustainability of practices based on improved and demonstrable outcomes.

The seven domains outlined above are organized into four application topics: Leadership Engagement and Organizational Alignment; Patient Safety and Clinical Quality (4Ms and STEEEP); Community and Patient Partnership; and Innovation, Technology and Sustainability.

File Uploads

Please upload the following attachments.

Organizational Chart

Showing overall/high-level structure of the organization as well as the structure for the age-friendly care work.

Max file size: 15MB, 2 pages

Accepted file type: PDF

Choose File No file chosen

Plan Summary

Summary of areas of the strategic plan/quality plan/financial plan (or other plans) focused on age-friendly care work.

Max file size: 15MB, 3 pages

Accepted file type: PDF

Choose File No file chosen

Dashboard, Performance, and Quality Indicators

Copy of your organization's AFHS/quality dashboard, current performance snapshot for age-friendly care and quality indicators. Should include up to three years of data for key 4Ms measures showing data trends/improvement.

Max file size: 15MB, 3 pages

Accepted file type: PDF

Choose File No file chosen

Leadership Engagement and Organizational Alignment

Describe how organizational leadership embeds Age-Friendly Health Systems principles into strategy, governance, culture and accountability to ensure sustained, hospital-wide or system-wide adoption. Please provide specific examples, when possible, quality improvement approaches, and data/metrics to show progress and impact.

In the response, address:

- **Leadership and Governance:** How executive leadership and the governing board set, oversee and resource age-friendly health systems priorities, including integration of the 4Ms into organizational strategy and quality goals as well as involvement in the community health needs assessment process.
- **Accountability and Performance Management:** How leadership monitors progress, uses data and dashboards, and holds the organization accountable for quality, safety and affordability related to age-friendly care.
- **Culture and Alignment:** How age-friendly care values are embedded across departments and roles, including engagement of staff, clinicians, patients and families in planning, goal-setting, evaluation and change.
- **Sustainability and Spread:** How leadership ensures age-friendly health systems practices are sustained over time and scaled across care settings (e.g., inpatient, ambulatory, post-acute, community).

Leadership Engagement and Organizational Alignment Response

Word count: 0 / 1000

Patient Safety and Clinical Quality (4Ms and STEEEP)

Explain how your organization reliably delivers high-quality age-friendly care through the 4Ms and aligned with STEEEP principles, and how this work demonstrates a measurable impact on outcomes for older adults. Please provide specific examples, when possible, quality improvement approaches, and data/metrics to show progress and impact.

In the response, address:

- **Reliable 4Ms Delivery:** How the 4Ms are operationalized in daily care (workflows, protocols, decision support) to ensure the right care for the right person at the right time.
- **Quality and Safety Outcomes:** Key performance measures and trends focused on age-friendly care (clinical outcomes, preventable harm, patient experience, functional outcomes, quality indicators).
- **Improvement Science:** How improvement methodologies (e.g., PDSA, Lean, reliability science) are used to test, implement, spread and refine AFHS improvements.
- **Evidence of Impact:** Quantitative and qualitative data showing how age-friendly care aligns with STEEEP care for older adults.

Patient Safety and Clinical Quality (4Ms and STEEEP) Response

Word count: 0 / 1000

Community and Patient Partnership

Describe how your organization partners with older adults, caregivers, families and community stakeholders to co-design, deliver and continuously improve age-friendly care and reduce disparities in health outcomes for older adults. Please provide specific examples, when possible, quality improvement approaches, and data/metrics to show progress and impact.

In the response, address:

- **Patient and Family Engagement:** Structures such as patient and family advisory councils or other mechanisms that meaningfully involve older adults and caregivers in care design, safety and quality improvement.
- **Transparency and Trust:** How patients and families are informed, engaged and supported — particularly when safety events or care concerns arise.
- **Community Partnerships:** How collaborations with community organizations address aging-related needs (e.g., access, social drivers of health, care transitions).
- **Population Health:** How community data inform age-friendly health systems strategies and how partnerships contribute to reducing disparities in health outcomes and improving health for older adults. Please share a specific example of how your organization has used community data and partnered with community organizations/members to identify, address, improve and report on an age-friendly care metric.

Community and Patient Partnership Response

Word count: 0 / 850

Innovation, Technology and Sustainability

Highlight how your organization advances, enables and sustains innovative and technology-enabled age-friendly care, ensuring long-term impact and continuous improvement. Please provide specific examples, when possible, quality improvement approaches, and data/metrics to show progress and impact.

In the response, address:

- **Digital Enablement:** How technology (EHR tools, interoperability, analytics, patient-facing solutions) supports the 4Ms and seamless care coordination across settings.
- **Innovation Culture:** How staff at all levels are encouraged and supported to identify, test and implement age-friendly care innovations.
- **Signature Innovation:** One standout of age-friendly innovation or technology, including rationale, implementation, outcomes and value.
- **Sustainability and Spread:** How successful innovations are maintained, scaled and embedded as core organizational capabilities over time.

Innovation, Technology and Sustainability Response

Word count: 0 / 750

Prev

Save

Save and Finalize

Click "Save" if you would like to return to the application later. Click "Save and Finalize" if your application is complete and ready to be submitted. Submitted applications cannot be edited.